

COPY

STATE OF MAINE  
PUBLIC UTILITIES COMMISSION

Schedule No. 7

PINE TREE TELEPHONE LLC  
SCHEDULE and REGULATIONS

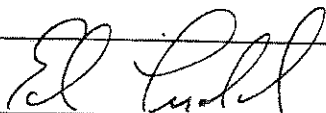
of

RATES and CHARGES

(Cancels Schedule No. 6)

No supplement will be issued.  
Charges will be made by revised or additional sheets.

Proposed Effective Date: January 1, 2012  
Effective:

  
Ed Tisdale, Senior Vice President

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STATE OF MAINE  
PUBLIC UTILITIES COMMISSION

SCHEDULE NO. 7

THE PINE TREE TELEPHONE & TELEGRAPH CO.

SCHEDULE and REGULATIONS  
of  
RATES and CHARGES

(Cancels Schedule No. 6)

No supplement will be issued.

Changes will be made by revised or additional sheets.

Issued: April 1, 1966

Revised: May 2, 1966

  
GEORGE M. HUTCHINSON  
Manager

M.P.U.C. NO. 7  
THE PINE TREE TEL. & TEL. CO.

INDEX

SECTION NO.

A

Add-On Conference Arrangement - PBX	321. N.F.
Additional Directory Listings	310.3
Aerial Construction	113.
Announcement Service	328.
Application of Tariff	102.

B

Base Rate Area Description	201.
Application of Base Rates	203.4
Base Rates	209.
Bundled Service Offerings	336 (N)

C

Cancellation or Change in Application Prior to Establishment of Service	106.
Centrex Service	303.
Change in Telephone Numbers	107.
Classification of Business and Residence Service	104.
Code Call Systems	304.
Coin Telephone Service	305.
Combination of Main Telephone Service	307.
Concealed Wiring	320.
Construction Charges	113.
Highway Construction	113.2
Private Property Construction	113.3
Special Conditions	113.4
Custom Calling Service	329.
Customer Premise Wiring	320.

SECTION NO.

D.

Directory Assistance Service.....	404.
Directory Listings.....	310.
Direct Inward-Outward Dialing.....	309. N.F.
Dual Listings.....	310.2C
Deposits.....	109.3

E.

Educational Television.....	403. N.F.
Emergency Reporting Service	
Rates and Regulations.....	322.
Enterprise Service.....	401.
Exchange Classification.....	104.
Exchange Maps.....	202.
Exchange Rates.....	209.
Extended Area Service.....	206.
Extension and Tie Lines.....	317.

F.

Failure of Service.....	108.
Foreign Attachments.....	103.4
Foreign Exchange Service.....	312.

G.

General Regulations.....	101.
--------------------------	------

H.

I.

Install Directory Listings.....	310.2
Installation Charges.....	325.
Integrated Services Digital Network (ISDN).....	318.
Interexchange Mileage.....	317.2C

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DOCKET NO. 00 - 959

SECTION NO.

J

Joint User Service..... 314.

K

Key Telephone Systems.....315.

L

Liability Due to Directory Errors and Omissions..... 110.1  
Liability of the Telephone Company..... 110.3  
Limitations and Use of Service..... 103.  
Listings, Additional..... 310.3  
Listings, Initial.....310.2  
Local Exchange Service Mileage..... 316.  
Local Service Areas.....206.  
Localities and Exchange of Connection.....205.  
Localities Outside the State..... 205.

M

Main Telephone Exchange Service..... 200.  
Maps - Exchange.....202.  
Message Toll Telephone Service.....402.  
Mileage Charges.....316.  
Minimum Charges..... 105.2  
Miscellaneous Additional Services and Equipment..... 300.  
Miscellaneous Circuits, Extensions and Tie Lines.....317.  
Mobile Telephone Service..... 500. N.F.  
Monthly Base Rates.....209.  
Municipal Calling Service.....402.2

N

Non-Payment..... 109.4  
Non-Published Service..... 310.4

MAR 27 1995

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SECTION NO.

O.

Off-Premises Extension ..... 317.1D

P.

Pay Stations ..... 305.  
Payment for Service ..... 109.  
Pine Tree Class Features ..... 332.  
Pole Construction  
    Highway Construction ..... 113.2  
    Private Property Construction ..... 113.3  
Power Supply ..... 112.  
Presumptive and Selective Blocking Services ..... 330.  
Prewiring and Concealed Interior Wiring ..... 320.  
Private Branch Exchange Service ..... 321. N.F.  
Private Line Services ..... 407. N.F.  
Promotional and Bundled Service Programs ..... 111.  
Public Access Line ..... 305.3  
Public Emergency Call Receiving Service ..... 322.  
Public Telephone Service ..... 305.1

Q.

R.

Rates, Monthly, Base ..... 209.  
Red Network - Public Emergency Call Receiving Service ..... 322.  
Restoral of Service ..... 325.  
Removal Charges ..... 325.

S.

Season Service ..... 209.  
Secretarial Answering Service ..... 322. N.F.  
Semi-Public Telephone Service ..... 305.2  
Service Connection Charges ..... 325.  
7-Digit Message Toll Telephone Service (7-Digit Dialing) ..... 333.  
Special Reversed Charge Service (Enterprise) ..... 401.  
Suspension of Service ..... 327.  
Selective Calling Service ..... 402.3

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T

Teen Service (Distinctive Ringing).....	331.	
Telephone Numbers.....	107.	
Teletypewriter Exchange Service.....	404.	
Television - Educational.....	403.	
Temporary Suspension of Service.....	327.	
Termination of Service.....	105.	
Tie Lines.....	317.1C	
Time Announcement Service.....	328.	N.F.
Time Discount.....	103.6	
Toll and Interchange Services.....	402.1	
Toll Restriction Service.....	335.	(N)
Touch-Call Service.....	326.13	
Transfer of Service.....	325.2B	

U

Unauthorized Attachments or Connections.....	103.4	
Underground Construction.....	113.3B	
Unlawful Use of Service.....	103.11	
Use and Ownership of Equipment.....	103.	

V

Voice Mail Services.....	319	
--------------------------	-----	--

W

Wide Area Data Service (WADS).....	406.	N.F.
Wide Area Telephone Service (WATS).....	405.	N.F.

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\*\*N.F. - Indicates "Not Furnished"

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INDEX

SECTION	100. -- GENERAL REGULATIONS
	102. -- GENERAL
	103. -- APPLICATION OF TARIFF
	104. -- CLASSIFICATION OF EXCHANGE SERVICE
	105. -- TERMINATION OF SERVICE AND MINIMUM CHARGES
	106. -- CANCELLATION OR CHANGE OF APPLICATION PRIOR TO ESTABLISHMENT OF SERVICE
	107. -- CHANGE IN TELEPHONE NUMBERS
	108. -- FAILURE OF SERVICE
	109. -- PAYMENT FOR SERVICE
	110. -- LIABILITY OF THE COMPANY
	111. -- PROMOTIONAL AND BUNDLED SERVICE PROGRAMS
	112. -- POWER SUPPLY
	113. -- CONSTRUCTION CHARGES

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GENERAL REGULATIONS

101. GENERAL

The regulations specified herein are in addition to the regulations contained in other sections of this Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally. Continued failure to comply with one or more of the applicable provisions of the Tariff or regulations resulting in injury to the Telephone Company, its property, or its service will result in termination of service.

102. APPLICATION OF TARIFF

Regulations and rates in this Tariff apply to telephone service furnished within the State of Maine (including service to telephones located in Maine connected to and served from a central office in another State.)

103. LIMITATIONS AND USE OF SERVICE

- .1 Equipment and facilities furnished through the regulated operations of the Telephone Company on the premises of a customer, authorized user or agent of the Telephone Company are the property of the Telephone Company except as otherwise specifically provided in its tariffs and are provided upon the condition that such equipment, instruments and lines must be installed, relocated and maintained by the Telephone Company and that the Company's employees or designees may enter said premises at any reasonable hour to install, inspect or maintain the equipment, instruments and lines and to make collections from coin boxes and upon termination or cancellation of the service, to remove the equipment, instruments and lines. (T)
- .2 Equipment and facilities furnished through the regulated operations of the Telephone Company shall, upon termination of service from any cause whatsoever and upon request by the Telephone Company, be returned to it in good condition, reasonable wear and tear thereof excepted. The subscriber is required to reimburse the Telephone Company for any loss, or damage to equipment or facilities provided through regulated operations on the subscriber's premises from any cause whatsoever, other than by fire or by accident unavoidable by the subscriber or any third person. Where coin telephone service is furnished, the subscriber is required to re- (T)

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*John H. Johnson*  
Manager

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GENERAL REGULATIONS (CONT'D)

103. LIMITATIONS AND USE OF SERVICE (CONT'D)

- .2 imburse the Telephone Company for any loss, through theft, of money from the coin collection equipment.
- .3 Except as provided by Chapter 280, service shall not be used in competition with the business of the Telephone Company. Instruments and apparatus shall be used in accordance with the rules of the Telephone Company and shall not be moved or removed except by the Telephone Company.
- .4 No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, whether physically, by induction or otherwise, other than on the customer's side of the demarcation point between the access line and Customer Premises Wire (see Section 320). Customers are permitted access to a network interface, but are not permitted access to the Telephone Company's protector. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service. The Telephone Company shall charge the appropriate rate for service rendered by an unauthorized attachment for the period during which it was in use, and the appropriate installation and removal charges.
- .5 The right is reserved to restrict the amount of extension or auxiliary service furnished in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- .6 Deleted (D)

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*Jim Hutchinson*  
Manager

GENERAL REGULATIONS (CONT'D)

103. LIMITATIONS AND USE OF SERVICE (Cont'd)

- .7 The use of unlimited business exchange service is restricted to the customer, his agents and employees when engaged in his business and to joint users as arranged for. The use of unlimited residence exchange service is restricted to the customer and members of his household.
- .8 Deleted
- .9 The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes the intentional use of service or facilities or the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge.
- .10 The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment for the charges applicable to the service rendered.

.11 Deleted

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UTILITY CO. INC.

*Jim Hutchinson*  
Manager

## GENERAL REGULATIONS

## 103. LIMITATIONS AND USE OF SERVICE (cont'd)

.12 Resale of Telephone Company Services is limited to Message Telecommunications Service (MTS), Wide Area Telecommunications Service (WATS), FX Service and Public Access Line (PAL), Service for use with customer owned coin operated telephones subject to the following:

(N)

- A. The customer of record is responsible for allocating the charges for resold service.
- B. The Telephone Company bills only the customer of record who is at all times responsible for payment of the full amount of all charges incurred.
- C. Applications for service as well as requests for additions, rearrangements, or discontinuance of service will be accepted only from the customer of record.
- D. Whenever customer notification is required, the Telephone Company is responsible for notification only to the customer of record.
- E. The Telephone Company retains the right to serve the ultimate user of telephone service directly if that user so desires and provides service to a reseller or sharer only on this condition.
- F. Pursuant to Chapter 280 resellers must be certified by the Maine Public Utilities Commission.

(N)

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*Steve Hutchinson*  
Manager

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GENERAL REGULATIONS (CONT'D)

104. CLASSIFICATION OF EXCHANGE SERVICE

- .1 Service is furnished at business rates if the use of the service is primarily or substantially for business purposes, or if the service is furnished at a business location, or if the service is advertised for business purposes.
- .2 Service is furnished at residence rates if the use of the service is primarily for social or domestic purpose.
- .3 A leakage access charge may be applicable in accordance with the provisions of current access tariffs. (See Section 402).

105. TERMINATION OF SERVICE AND MINIMUM CHARGES

- .1 The right is reserved to require notice of not less than seven days of the customer's desire to terminate the service. Charges at suspended service rates will apply until reasonable access is provided for removal of Telephone Company furnished equipment. (T)
- .2 The minimum charge for service at any premises, except as otherwise stated elsewhere in this schedule, is one month's service charge. The right is reserved to require a minimum charge in excess of one month's service charge in connection with special Telephone Company furnished equipment.

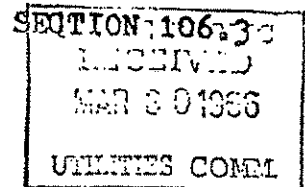
106. CANCELLATION OR CHANGE OF APPLICATION PRIOR TO ESTABLISHMENT OF SERVICE

- .1 When an application for facilities and service is cancelled in whole or in part prior to completion of the construction and installation, the customer is required to pay to the Telephone Company, upon demand, the total costs and expenses in connection with providing and removing such facilities, less the estimated recoverable value, if any, of the facilities involved.
- .2 When a customer requests a change in the location of all or a part of the facilities covered by the customer's application prior to completion of the construction and installation thereof, the customer is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing

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Doc # 89-272

*John H. Tolson*  
Manager



GENERAL REGULATIONS (Cont'd)

106. CANCELLATION OR CHANGE OF APPLICATION PRIOR TO ESTABLISHMENT OF SERVICE (Cont'd)
- .2 the construction and installation and that which would have been incurred had the final location of facilities been specified initially in the application.
  - .3 When an application is cancelled in whole or in part after completion of the construction and installation but prior to the establishment of service the customer is required to pay to the Telephone Company, upon demand, the applicable minimum and termination charges specified in this Tariff and the applicable connection and installation charges.

107. CHANGE IN TELEPHONE NUMBERS

A telephone number is subject to change at any time.

108. FAILURE OF SERVICE

For any complete failure of service continued more than twenty-four hours after being brought to the notice of the Telephone Company, if service was interrupted otherwise than by negligence or wilful act of the subscriber, a pro rata allowance at the Tariff rate for the telephone facilities and class of service in effect (including in the case of semi-public telephone service the suspension of the monthly guarantee for local calls) shall be made for the time such interruption continues, after notice and demand to the Telephone Company, except that no allowance is made for interruptions due to an electric power failure, where by the provisions of this Tariff, the subscriber is responsible for providing electric power. No other liability shall in any case attach to the company on account of interruption or failure of service.

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Issued; April 1, 1966

Effective: May 1, 1966

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Manager

GENERAL REGULATIONS (Cont'd)

109. PAYMENT FOR SERVICE

- .1 Bills are rendered at least monthly in arrears. They are due when rendered, and payable at a payment office of the Telephone Company.
- .2 The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange service and equipment and for all toll messages, including charges for messenger service originating at or accepted by the subscriber's station. The customer is responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been made collect. If an objection is not received by the Telephone Company within thirty (30) days after the bill is rendered, such bill shall be deemed to be correct and binding upon the customer.
- .3 In order to safeguard it against loss of charges or tolls due at the time service may be terminated, the Telephone Company may require a customer or applicant for telephone service to make a cash deposit equal to the estimated amount of exchange and toll service charges for any period of two months. The exchange service charges may include any applicable minimum service charge. Deposits held for more than one year on accounts showing prompt regular payments, are credited with simple interest annually or upon termination of the service or upon the return of the deposit by the Telephone Company. The interest rate on customer deposits shall be the rate set by the Public Utilities Commission in accordance with Chapter 87 of the Public Utilities Commission's rules and regulations. The receipt of such a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to advance payments "if any" and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Telephone Company for the discontinuance of service for non-payment of any sums due for service rendered.

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*John H. Anderson*  
Manager

GENERAL REGULATIONS (CONT'D)

109. PAYMENT FOR SERVICE

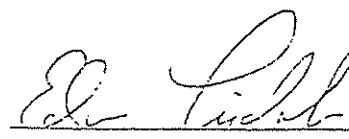
- .4 The Company may discontinue service to subscribers whose bills are not paid in accordance with Chapter 81 and 86 of the Commission's Rules. Notice shall be sufficient if deposited postage prepaid in a United States Post Office or mail collection box addressed to the subscriber at the location where service is furnished.
- .5 Procedures for deposit requests and discontinuance of service for non-residential customers shall conform to the provisions of the Maine Public Utilities Commission per Chapter 86.
- .6 Procedures and practices for charges for returned checks are in concurrence with Chapter 870 of the Maine Public Utilities Commission's Rules and Regulations.
- .7 Telephone Company policies and practices for Late Payment Charges, Interest on Deposit, and Charges for Returned Checks comply with Chapter 870 of the Rules of Maine Public Utilities Commission. The Late Payment Charge will be the maximum allowable rate set annually by the Commission.

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GENERAL REGULATIONS (CONT'D)

110. LIABILITY OF THE COMPANY

- .1 The Telephone Company's liability arising from errors or omissions in directory listings (other than charged listings) shall be limited to the amount of actual impairment to the customer's service and in no event shall exceed one-half the amount of the exchange service charges for main telephone service as included in the customer's basic monthly rate involved during the period covered by the directory in which the error or omission occurs. (T)
- .2 In cases of charged directory listings, the liability of the Telephone Company shall be limited to an amount not exceeding the amount of charges for the charged listing or listings involved during the period covered by the directory in which the error or omission occurs.
- .3 Except as provided in its tariffs or in these rules and regulations, the Company shall not be liable nor responsible for injury or damage caused through failure, interruption or malfunction of service, or by irregular or defective service, from causes beyond its control or through the ordinary negligence of the employees, servants or agents of the Company or of any connecting Company. The Company shall not be

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Wm. H. Tolson

Manager

GENERAL REGULATIONS (CONT'D)

110. LIABILITY OF THE COMPANY (Cont'd)

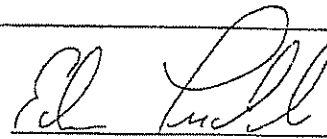
- 3 liable for any injury or damage resulting from the presence or operation of the Company's equipment, wires and devices on the customer's premises not directly caused by the negligence of the Company's employees, servants or agents. The Company shall not be liable for any injury or damage caused by the exercise of the Company's rights to enter the Customer's premises under these Rules (including Rule 103.1, 103.4) and to install, relocate or disconnect service and Telephone Company equipment not directly caused by the negligence of the Company's employees, agents or servants.

111. PROMOTIONAL AND BUNDLED SERVICE PROGRAMS

- 1 Promotional Program -- From time-to-time without further approval by the Public Utilities Commission, the Company may elect to offer promotional programs which shall waive, for a specified period of time not to exceed six (6) months, in whole or in part: (1) any installation fee; and/or (2) any recurring or non-recurring fees for any services other than local exchange service or intrastate toll service. A promotional program may not waive any surcharge the Company is required to assess by Rule or by Statute. Promotional programs offered under this tariff shall not alter any term or condition of any service except with regard to the rate charged for the service. Descriptions of specific promotional programs, including the effective dates of the promotion and the rates to be charged under the promotion shall be provided to the Commission on or before the offering date of the promotional program. These descriptions shall be kept with the terms and conditions maintained by the Company.
- 2 Bundled Service Program -- The Company may opt, at its discretion, to bundle any services as a single offering without further approval by the Public Utilities Commission of the rate sheet containing the bundled offerings. The pricing of any bundled service offering shall not exceed the sum of the tariffed rates for each individual service. The Company shall notify the Commission of any bundled service offerings on or before the date when such bundled service offering is made available to customers at the Company.

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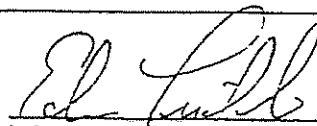
112. POWER SUPPLY

The customer is responsible for providing suitable electric power at a convenient outlet when and where required.

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GENERAL REGULATIONS (Cont'd)

113. CONSTRUCTION CHARGES

.1 GENERAL

The regulations specified in this section apply for (T)  
main telephone and private branch exchange trunk line  
services and extension and tie lines between points not  
on the same continuous property.

The regulations applicable for extension and tie lines  
between points on the same continuous property are as  
indicated in Section 317.2B.

The regulations applicable for private line services  
are indicated in Section 407. For purposes of this  
section, members of the same household will not be  
counted as a separate residential customer.

.2 HIGHWAY CONSTRUCTION, AERIAL OR UNDERGROUND (T)

- A. Within the base rate area the Telephone Company  
will furnish without special construction charge  
all required highway construction of normal type.
- B. Outside the base rate area but within the normal  
exchange the Telephone Company will furnish all  
required construction of normal type required to  
provide rural party service along a route already (T)  
occupied by lines of the Telephone Company unless  
other customers along such route are entitled to a (T)  
refund of highway special constructions charges  
incurred during the previous three years. Where  
refunds are involved, such construction is treated  
as new construction in accordance with Paragraphs  
C. and D. which follow.
- C. Within the normal exchange, in addition to highway  
construction furnished in accordance with the pre-  
ceding Sections 113.1 and 113.2 above, the Tele-  
phone Company will furnish without a special (C)  
construction charge two thousand feet (route measure-  
ment) of pole line and/or circuit construction for  
each customer to be served by the proposed con-  
struction. For any pole line and/or aerial or  
underground circuit construction in excess of the  
allowance, including the acquisition of joint own-  
ership in facilities of another wire using company,  
customers shall assume the entire cost of such ex-  
cess construction. Where attachment charges are  
incurred in lieu of joint ownership, customers shall  
assume such (C)

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SEPT 25, 1981

*Jim H. Johnson*

GENERAL REGULATIONS (Cont'd)

113. CONSTRUCTION CHARGES (Cont'd)

.2 HIGHWAY CONSTRUCTION (Cont'd)

- C. attachment charges for any construction in excess of that provided without charge by the company as described above, such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expense. (C)
- D. If within three years of the time at which a special construction charge for highway construction has been incurred conditions change so that the whole or a part of the charge should be assumed either by a new customer or by the Telephone Company an equitable adjustment will be made. (T)
- E. Outside the base rate area the minimum service period is two years of service involving an extension of highway construction or the use of an extension of highway construction in excess of 500 feet, built during the preceding three year period. If service is being transferred, an unexpired minimum service period may be assumed by a second customer. (T)
- F. When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way. (N)

.3 PRIVATE PROPERTY CONSTRUCTION

Aerial or underground telephone construction located on private property, either within or outside the base rate area, and serving only one customer, is considered private property construction. That portion of construction on private property which is to be used in common for more than one customer, except underground construction at airports, is furnished under the regulations applicable to "Highway Construction" as shown in Section 113.2 above and Section 113.4.

Because of the special "requirements at airports for underground construction, such construction is

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*Jim Hutchinson*  
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GENERAL REGULATIONS (Cont'd)

113. CONSTRUCTION CHARGES (Cont'd)

.3 PRIVATE PROPERTY CONSTRUCTION (Cont'd)

subject to the regulations applicable to "Private Property Construction".

A. AERIAL CONSTRUCTION

Construction on private property to serve the customer's principal location is subject to the regulations below. In the case of residence service the principal location is considered to be the customer's dwelling. In the case of business service the principal location is considered to be the main office on the premises of the customer, except that where private branch exchange service is furnished the principal location is considered to be the building in which the private branch exchange switchboard is located. (T)

- a. If a pole line suitable either for telephone company or joint occupancy with another wire using company is built by the Telephone Company, the Telephone Company will furnish without charge the first two poles and associated circuits. Beyond the first two poles the customer shall assume the entire cost of any additional construction. Such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expense. (N)
- b. If a pole line of another wire using company is involved, the customer shall assume beyond the first two poles the entire construction costs incurred by the Telephone Company in furnishing telephone service through joint ownership. Where attachment charges are incurred in lieu of joint ownership, the customer shall assume beyond the first two poles all such charges. (N)
- c. If a pole line suitable for telephone occupancy is built by the customer, he shall assume the entire cost of construction. Such a pole line shall be constructed in a manner acceptable to the Telephone Company, shall be the property (N)

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*[Signature]*  
Manager

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GENERAL REGULATIONS (Cont'd)

113. CONSTRUCTION CHARGES (Cont'd)

.3 PRIVATE PROPERTY CONSTRUCTION (Cont'd)

A. AERIAL CONSTRUCTION (Cont'd)

of the customer and shall be maintained and replaced by him or at his expense.

(N)

d. The customer shall assume the expense of maintenance and replacements made necessary by some act of the customer or his representatives or by circumstances over which the customer has control.

e. The minimum service period is two years for service which involves construction on private property in excess of the first two sections.

B. UNDERGROUND CONSTRUCTION

a. If the normal type of construction, as determined by the Telephone Company is underground the following regulations apply:

- (1) If underground wire or cable construction of a type not requiring conduit is used, the Telephone Company will furnish without charge all trench work and associated circuit construction for a maximum route distance of 500 feet on private property. Trench work and circuit construction in excess of the maximum allowance will be furnished at the expense of the customer. Such excess construction may be built either by the Telephone Company or by the customer under Telephone Company supervision and in conformity with its engineering specifications. Such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expense. The cost of providing a suitable entrance into the building shall be assumed by the customer.

(C)

(C)

Issued: August 19, 1981  
Effective: ~~September 19, 1981~~  
SEPT. 25, 1981

*William Hutchinson*  
Manager

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UTILE COMM.

GENERAL REGULATIONS (Cont'd)

113. CONSTRUCTION CHARGES (Cont'd)

.3 PRIVATE PROPERTY CONSTRUCTION (Cont'd)

B. UNDERGROUND CONSTRUCTION (Cont'd)

- (2) If underground conduit construction is built, the Telephone Company will furnish trench work and circuit construction in accordance with a.(1) preceding. The customer shall assume the cost of all conduit material and of all construction in excess of the allowance mentioned above.

(T)

(T)

(T)

The cost of providing a suitable entrance into the building shall be assumed by the customer.

- b. If the normal type of construction as determined by the Telephone Company is aerial and underground construction is built at the request of the customer, the following regulations apply:

- (1) If underground wire or cable construction of the type not requiring conduit is used, the customer assumes full cost of trench work and of any circuit construction in excess of 500 feet. The cost of a suitable entrance into the building shall be assumed by the customer.

(C)

- (2) If underground conduit construction is built, the customer shall assume full cost of all trench work and conduit, and of any circuit construction in excess of 500 feet. The cost of a suitable entrance into the building shall be assumed by the customer.

(C)

- (3) In both (1) and (2) preceding, the cost of opening and closing a trench in connection with the maintenance and replacement of the circuit shall be assumed by the customer.

Issued: August 19, 1981  
Effective: ~~September 19, 1981~~

SEPT 25, 1981

*Jim Hutchinson*  
Manager

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GENERAL REGULATIONS (Cont'd)

113. CONSTRUCTION CHARGES (Cont'd)

.3 PRIVATE PROPERTY CONSTRUCTION (Cont'd)

B. UNDERGROUND CONSTRUCTION (Cont'd)

- c. The minimum service period is two years for service involving underground construction in excess of 500 feet, route measurement.

113.4 SPECIAL CONDITIONS

- A. If a customer, either within or outside the base rate area, desires a form of highway or private property construction which is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service cost is disproportionately large in comparison with the estimated revenue, special construction charges are applied to cover the excess costs. (T)
- B. If a special assembly of equipment or a special installation is made, thereby involving special construction on behalf of the customer; or if the cost involved is disproportionately large in comparison with the estimated revenue, charges based on costs apply. (T)
- C. If a change in construction or in equipment not provided for in this schedule is made, charges based on cost apply.
- D. If conditions change so that the whole or a part of a special construction charge previously paid by a customer, as provided in the preceding paragraphs 2. and 3., should be assumed either by a new customer or by the Telephone Company an equitable refund will be made. (N)

Issued: August 19, 1981  
Effective: ~~September 19, 1981~~  
SEPT 25, 1981

*John H. Hirschman*  
Manager

INDEX

SECTION	200. - - Main Telephone Exchange Service
	201. - - Base Rate Area
	202. - - Maps
	203. - - Within the Base Rate Area
	204. - - Outside the Base Rate Area
	205. - - Exchanges Serving Localities Outside the State
	206. - - Extended Area Service
	207. - - (Left Available For Future Use)
	208. - - (Left Available For Future Use)
	209. - - Monthly Base Rates

MAIN TELEPHONE EXCHANGE SERVICE

201. BASE RATE AREA

The base rate area in each exchange shall be that area within the distance of two airmiles measured from the central office, (C) as shown on the base rate and exchange area map filed as Section 202 of this tariff.

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MAY 1981

Issued: September 3, 1987  
Effective: August 22, 1987  
Docket: #87-161

J. M. HUTCHISON

Manager

MAIN TELEPHONE EXCHANGE SERVICE (Cont'd)

203. WITHIN THE BASE RATE AREA

Base rates apply to all services offered if furnished in the base rate area.

204. OUTSIDE THE BASE RATE AREA

Outside the base rate area but within the exchange area, Miscellaneous Circuits, Extension and Tie Lines are furnished with mileage charges added to the base rate (for mileage charges see Section 316).

205. EXCHANGES SERVING LOCALITIES OUTSIDE THE STATE

The local service areas of these exchanges include the associated localities as listed below:

-NONE-

206. BASIC-SERVICE CALLING AREA

<u>Exchange</u>	<u>Economy Calling Area</u>	<u>Premium Calling Area</u>
Gray	Gray, New Gloucester, West Gray	Gray, New Gloucester, West Gray, Cumberland, Windham, Raymond, Pownal, Portland, Yarmouth, Poland
New Gloucester	New Gloucester, Gray, West Gray	New Gloucester, Gray, West Gray, Lewiston, Auburn, Pownal, Portland, Lisbon Falls, Poland
West Gray	West Gray, Gray, New Gloucester	West Gray, Gray, New Gloucester, Windham, Raymond, Portland, Yarmouth, Cumberland, Poland, Pownal

Proposed Effective Date: December 15, 2003

Effective Date: DEC 15 2003

Docket No.:

DOCKET NO. 03 495

Ed Tisdale, Vice President & CFO

.1 Monthly Base Rates

.1.4 (D)

.1.5 Telecommunications Relay Service Credit – In accordance with Docket 2005-773, a per line, one time credit will be issued. A credit of \$0.07 per month, for up to 7 months will be issued to customers of record effective with this tariff. The credit will not exceed \$0.49 and may be less based on the number of months each customer was in service from September 2006 through March 2007. The credit applies to residential one party, business one party, Centrex and PAL services. The credit will be issued on May 1, 2007 billing statements. (N)

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Proposed Effective Date: April 30, 2007  
Effective Date:  
Docket No.: 2005-773



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Robert Souza, President

MAIN TELEPHONE EXCHANGE SERVICE (CONT'D)

209. BASE RATE AREA

RATES

<u>CLASS OF SERVICE</u>	<u>ECONOMY</u>	<u>LEWISTON AUBURN AREA PREMIUM</u>	<u>PORTLAND AREA PREMIUM</u>	<u>EXTENDED PREMIUM</u>	(R)
<u>Gray/West Gray</u>					
1-Party Business	\$26.31	N/A	\$28.64	N/A	
1-Party	\$13.12	N/A	\$14.24	N/A	
Residential					
<u>New Gloucester</u>					
1-Party Business	\$26.31	\$28.64	\$28.64	\$34.55	(R)
1-Party	\$13.12	\$14.24	\$14.24	\$17.24	
Residential					

Rate per call from Exchanges' Economy calling area to within the same Exchanges Premium calling area will be rated \$0.05 per minute. Economy and Premium calling areas are specified in Section 203.

RESTRICTION. All lines serving the same premises must be either all the same Premium Service or all Economy Service. This requirement shall not apply where business and/or a business and a residence share the same premises, and true separate control is established. (Separate entities under common control do not, through virtue of that fact alone, create separate premises.)

Proposed Effective Date: April 1, 2007  
Effective Date:  
Docket:

  
Ed Tisdale, Vice President & CFO

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UTIL. COMM.

MAIN TELEPHONE EXCHANGE SERVICE (CONT'D)

209. MONTHLY BASE RATES (Cont'd)

For the purpose of this requirement a premises is a contiguous property owned or controlled by one person, or in joint or common control with others, through ownership, lease, rent, etc. including all buildings and other structures and/or land. Persons within the same household are considered to have joint or common control of the property.

Control of part of a property may be passed to a second party through rent, lease, etc. creating a separate premises. However, there must be a distinguishable separate occupancy unit(s) to be considered separate premises. (A self-sufficient "relative" apartment is a separate premise. A "relative" sharing the same dwelling unit resides in the same premises.)

THE USE OF 2-PARTY/4-PARTY RATES. The 2-Party/4-Party service will be available only where facilities for 1-Party service are unavailable. Customers who subscribe to multi-party service must enroll in the Premium calling area plan.

.1 LIFELINE SERVICE

General

Lifeline service provides for up to a \$12.75 reduction in the rate for local exchange service, not to exceed the rate charged for such service, to low income residential customers. To qualify for Lifeline Service a customer must have household income at or below 135% of the Federal Poverty Guidelines\* or be a recipient of benefits from any one of the following programs or fit other criteria as ordered by the Maine Public Utilities Commission:

Medicaid or MaineCare  
Supplemental Security Income (SSI)  
Low Income Home Energy Assistance Program (LIHEAP)  
Supplemental Nutrition Assistance Program (SNAP)  
Temporary Assistance for Needy Families (TANF)\*  
Federal Public Housing Assistance\*  
National School Lunch Program (free meals program only)\*

\*Qualifying participation in these programs or income levels is effective June 1, 2012.

Eligibility

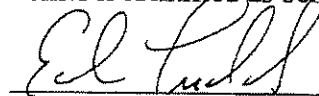
Applicants must provide proof of eligibility. The Company will annually verify the customer's eligibility status. If, after verification, a customer is identified as being

Issued: June 29, 2012

Effective: August 1, 2012

Docket:

AUG 01 2012  
DOCKET NO. 12-322

  
Ed Tisdale  
Senior Vice President

(N)

(N)

(T)

(T)

(N)

(N)

MAIN TELEPHONE EXCHANGE SERVICE (CONT'D)

209. MONTHLY BASE RATES (Cont'd)

.1 LIFELINE SERVICE (Cont'd)

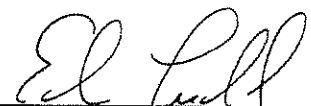
ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proved to be ineligible for the service.

- a. Household is defined as any individual or group of individuals living together at the same address as one economic unit.
- b. Lifeline service is limited to one discount per household.
- c. Eligible applicants may request toll blocking at no charge.
- d. Lifeline service applies to a single telephone line at the principal place of residence of the applicant, whether purchased on a standalone basis, with other services, or as a part of a bundle of services.
- e. This discount does not apply to applicants who are full-time students living in university or college-control housing.

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Issued: June 29, 2012  
Effective: August 1, 2012  
Docket: AUG 01 2012

  
Ed Tisdale  
Senior Vice President

DOCKET NO. 12-322



M.P.U.C. NO. 7

THE PINE TREE TEL. & TEL. CO.

INDEX

SECTION 300. - MISCELLANEOUS ADDITIONAL SERVICE & EQUIPMENT  
303. - CENTREX  
304. - CODE CALL SYSTEMS  
305. - PUBLIC ACCESS LINE (PAL) SERVICE  
307. - COMBINATION OF MAIN TELEPHONE SERVICE  
309. - DIRECT INWARD-OUTWARD DIALING SERVICE (RESERVED FOR)  
310. - DIRECTORY LISTINGS  
312. - FOREIGN EXCHANGE SERVICE  
313. - PREMISES WORK CHARGES  
314. - JOINT USER SERVICE  
315. - KEY TELEPHONE SYSTEMS  
316. - MILEAGE CHARGES  
317. - MISCELLANEOUS CIRCUITS, EXTENSIONS AND TIE LINES  
318. - INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
319. - VOICE MAIL SERVICES  
320. - CUSTOMER PREMISES WIRING  
321. - PRIVATE BRANCH EXCHANGE (RESERVED FOR)  
322. - PUBLIC EMERGENCY CALL RECEIVING SERVICE  
323. - SEASONAL SERVICE  
324. - SECRETARIAL ANSWERING SERVICE (RESERVED FOR)  
325. - SERVICE CONNECTION CHARGES  
326. - SPECIAL TELEPHONE INSTRUMENTS  
327. - TEMPORARY SUSPENSION OF SERVICE  
328. - TIME ANNOUNCEMENT SERVICE (RESERVED FOR)  
329. - CUSTOM CALLING SERVICE  
330. - PRESUMPTIVE AND SELECTIVE BLOCKING SERVICE  
331. - TEEN SERVICE (DISTINCTIVE RINGING)  
332. - PINE TREE CLASS FEATURES  
333. - 7-DIGIT MESSAGE TOLL TELEPHONE SERVICE (7-DIGIT DIALING)  
334. - SALE OF IN-SERVICE TERMINAL EQUIPMENT  
335. - TOLL RESTRICTION SERVICE

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DOCKET NO. 00-960

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT

300.1 GENERAL

- A. Rates and charges shown in Section 300 will be in addition to all other rates which would otherwise apply.
- B. Discontinued (D)
- C. Discontinued (D)
- D. Discontinued (D)
- E. The trunk charge per exchange line serving a key system listed under the monthly rates part of Section 315 is a service charge related to central office equipment and usage and is not related to Customer-Premises Equipment.
- F. Discontinued (D)
- G. The use and provision of Customer-Premises Equipment remains subject to the regulations contained in this tariff. (T)

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1988 JAN 19 AM 9:26  
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Effective: February 3, 1988  
Docket: #87-76-5

  
Manager

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

303. CENTREX SERVICE

.1 GENERAL DESCRIPTION AND APPLICATION

- .1.1 Centrex is a central office enhancement to provide residential and business subscribers a service or services usually available only with a conventional customer owned key telephone system or Private Branch Exchange (PBX).
- .1.2 The Centrex software provides the customer an opportunity to integrate separate access lines into a single communications group without special premise equipment.
- .1.3 A customer group is a set of single-party lines belonging to a specific customer who subscribes to the feature package.
- .1.4 Irrespective of geographic location, all lines terminating in the customer group must be served by the same DMS-10 office and/or its associated remote(s). All Group lines must be assigned within the same rate center. All lines are connected directly to a DMS-10 office and/or remote(s) in the same manner as POTS lines, but the DMS-10 software identifies the lines as belonging to a specific customer group. A line is a member of only one customer group.
- .1.5 Centrex customers can have from 2 to 3000 lines.
- .1.6 Customers may use Centrex on a seasonal basis. If so, however, they are ineligible for length of term contract discounts.
- .1.7 Definitions: 1) Main line is the path from the customer group to the public switched network and; 2) Access Line is the connection from the central office switch to the customer's premises for connection to a Centrex served telephone set.

Proposed Effective Date: January 1, 2001

DEC 30 2000

Manager

DOCKET NO. 00-960

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MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

303. CENTREX SERVICE (CONT'D)

(N)

.2 FEATURES

- .2.1 Centrex provides the customer various Centrex Class and station features. Additional features may be added or removed from this service as technology and market forces may allow or require.

.3 TERMS AND CONDITIONS

- .3.1 Centrex is offered where suitable digital central office facilities are available. The Telephone Company reserves the right to refuse a request for the installation of Centrex based on the availability and/or potential reusability of central office or outside plant facilities.
- .3.2 When stations of a Centrex system are located in an exchange other than that serving the principal premises, outgoing calls are routed through the exchange serving the principal premises. Other service arrangements may be provided, at appropriate rates and charges, if the services are compatible with the Centrex furnished.
- .3.3 Centrex local exchange service is available only on an unlimited service basis.
- .3.4 When Centrex is furnished to a hotel, motel, or similar establishment, the management is responsible for all charges for telephone messages, telegrams, cablegrams and radiograms sent-paid from or received-collect at telephones equipped with Centrex, whether sent or received by the management or by others.
- .3.5 If it is determined by The Telephone Company that carrying plant on the same contiguous property and/or premise wire are required, both must be installed and maintained by the customer at his expense.

(N)

Proposed Effective Date: January 1, 2001

DEC 30 2000

Manager

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MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

303. CENTREX SERVICE (CONT'D)

(N)

.3 TERMS AND CONDITIONS (CONT'D)

- .3.6 The principal premises for the customer is considered to be the premises of the customer where the attendant position or designated answering location is located.
- .3.7 The appropriate electric current and outlets necessary at the customer's premises, if required, are provided at the customer's expense.
- .3.8 One directory listing without charge is furnished for each customer of Centrex. Additional directory listings may be provided as specified in Section 310.3, Additional Listings, for business service.
- .3.9 Intercept of calls to disconnected or vacant telephone numbers is provided by means of an announcement of a general nature of in-service systems and a temporary reference of incoming calls to a single working telephone number that is specified by the customer for completely disconnected systems.
- .3.10 Centrex does not require special attendant position equipment for answering and transferring incoming calls to stations within the system. Incoming calls to the system's listed directory number are routed to an individual station line or lines designated for the system's answering location. Calls then may be transferred to other stations in accordance with the system's features. If special attendant position equipment is utilized with the system, additional charges may be applicable.
- .3.11 Customers who subscribe to 15 or more Centrex lines may, at the Telephone Company's discretion, be offered customer specific pricing. The rate will be offered to the customer in writing for acceptance. An individual service agreement will specify the length of the contract service and the applicable rates. With the exception of the customer specific rates, all other rates, charges and regulations specified herein shall apply.

(N)

Proposed Effective Date: January 1, 2001

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Manager

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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

303. CENTREX SERVICE (CONT'D)

.4 RATES AND CHARGES

.4.1 NON-RECURRING CHARGES

.4.1.1 Service Charges for installation of Centrex Service will be applied per Section 325.2. Charges do not apply when Centrex Service is provided in conjunction with service installation where charges per Section 325.2 apply.

.4.1.2 Installation and Change orders apply per line, as follows:

<u>Service Type</u>	<u>Installation</u>	<u>Change Order</u>
Main Line Service	\$10.00	\$10.00
Access Line Service	\$20.00	\$10.00

.4.2 MONTHLY RECURRING CHARGES


.4.2.1 Monthly charges are as follows:

<u>Service Type</u>	<u>Monthly Charge</u>
Access Line (per station)	\$10.00
Main Line (per line)	
Gray/West Gray Premium	\$18.64
New Gloucester (w/ L/A Premium)	\$18.64
New Gloucester (w/ Port Premium)	\$18.64
New Gloucester (w/ Premium Plus)	\$24.55

(R)  
|  
(R)

.4.2.2 Section 209 Charges for Flat Rate per call and Restrictions apply.

Proposed Effective Date: April 1, 2007  
Effective Date:  
Docket:

  
Ed Tisdale, Vice President & CFO

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

303. CENTREX SERVICE (CONT'D)

.4 RATES AND CHARGES (CONT'D)

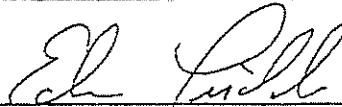
.4.2 MONTHLY RECURRING CHARGES (CONT'D)

.4.2.3 Features, per Access line, are charged as follows:

<u>Service Type</u>	<u>Monthly Charge</u>
Feature, per each	\$ .50
Up to 10 Features	\$3.00
Up to 20 Features	\$5.00
Unlimited Features	\$8.00

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Proposed Effective Date: January 1, 2001

  
Manager

DEC 30 2000

POCKET NO. 00 - 960

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONTD)

305. PUBLIC ACCESS LINE (PAL) SERVICE

.1 SERVICE DESCRIPTION

- A. PAL is a class of main telephone exchange service offered to payphone providers for use by the general public. The service is available in suitably equipped central offices where and to the extent sufficient facilities exist.
- B. PAL Service is provided from the Telephone Company's central office up to and including the network interface located at the customer's premises or other customer arranged location.
- C. PAL Service may include any or all of the following features:
- 1.) Dial Tone First - Enables payphone users to dial certain calls without requiring coin deposits, (e.g. Universal Emergency Numbers).
  - 2.) Originating Number Screening/Operator Screening - Alerts the operator that operator handled calls and operator handled directory assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect, or charged to a third number basis.
  - 3.) Terminating Number Screening - Alerts operators throughout the country that collect and third number calls can not be billed to a particular number.
  - 4.) Selective Blocking - Blocks calls to 900 area codes.
  - 5.) Coin Functionality features consisting of coin timing and rating of sent paid end user calls and coin signaling. Coin signaling is used to control the disposition of the coins held in the pay telephone and consists of coin collect and coin return. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
  - 6.) Either one way (outgoing) or two way (incoming & outgoing) calling.

Effective Date: April 15, 1997

Jim H. Hatcher  
Manager

DOCKET NO. 97 - 121

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MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONTD)

305. PUBLIC ACCESS LINE (PAL) SERVICE (Cont'd)

.2 REGULATIONS, AND RESPONSIBILITIES OF THE PAYPHONE PROVIDER (The customer.)

- A. Payphone providers that subscribe to PAL Service are subject to all tariff rates and regulations which apply to customers with one-party business exchange service including those for resale or sharing.
- B. The payphone provider is responsible for all rates and charges originating from or accepted at this service.
- C. The customer must conform to any applicable rules and regulations established by the Public Utilities Commission including but not limited to the following; all customer owned coin operated/coinless telephones must have access to Directory Assistance service and Universal Emergency Number service (911) where offered, and be clearly marked as to ownership, rates, telephone number, repair reporting number, and operational instructions for local and toll calling.
- D. A telephone number change may be required if a customer changes from semi-public telephone service to PAL Service.
- E. Telephone equipment used with PAL Service must be registered in compliance with Part 68 of the FCC's Registration Program.

.3 COIN TIMING AND RATING FOR PAL PAYPHONE USERS

- A. Local service is provided within the premium local service area on a per call basis. For calls beyond the premium local service area to all contiguous exchanges/localities and any other exchanges/localities within 20 miles, rates are assessed for each initial and overtime period of 2 minutes or fraction thereof.
  - 1.) Message Telecommunications Service (MTS) rates apply for messages to exchanges or localities beyond the local service area.

Effective Date: April 15, 1997

*Jim Hutchinson*  
Manager

DOCKET NO. 97-121

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UTIL. COMM.

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

305. PUBLIC ACCESS LINE (PAL) SERVICE (Cont'd)

.3 COIN TIMING AND RATING FOR PAL PAYPHONE USERS (Cont'd)

- 2.) Local service calls placed to a telephone relay service are provided without charge.
- B. Local calls placed under station-to-station or person-to-person collect, third number billing, or calling card will be charged as follows:
  - 1.) For a call within the same exchange or locality, the local message charge is the same as that for an intrastate operator handled station-to-station or person-to-person noncoin MTS call in the lowest mileage band.
  - 2.) For a call between exchanges or between exchanges and localities, the local message charge is the same as that for an intrastate operator handled station-to-station or person-to-person noncoin MTS call of the same distance.

.4 RATES AND CHARGES

A. PAL Service

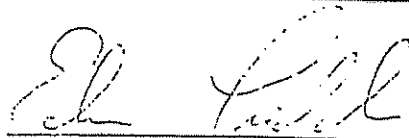
- 1.) PAL Service is furnished at 125% of the business service premium rate applicable in the exchange as specified in Section 209.
- 2.) Service charges for connection and feature changes and charges for premise work will be applied per Section 325.2.

B. Local Service

Local Service Rates shall comply with Chapter 204 and Chapter 250 of the Maine Public Utilities Commission's Rules as applicable. (C)  
(C)

Effective Date: September 1, 2000

DOCKET NO. 00-610

  
General Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

307. COMBINATION OF MAIN TELEPHONE SERVICES

- .1 Two main telephone services, when located within the same Central Office Area, may be combined on the same line in such a way that the ringing signal for each of the main telephones may be recognized and answered at any of the telephones on the line.
- .2 Combinations of main telephone services is not in accord with the general plan of furnishing telephone service and is provided only under special conditions when warranted by the circumstances involved and when suitable facilities are available. A special construction charge may be applied for such facilities or changes as may be required at any time.
- .3 The main telephone on a combined line will carry the one-party rate, and the second telephone the two-party rate. If only one service is deemed business service, that service will carry the one-party rate. Where the main telephone cannot be determined, i.e. both parties are serving equal benefits from the combined line, then the one-party rate will apply to both services.
- .4 Deleted (D)
- .5 Deleted (D)

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MAY 15 1992

Issued:  
Effective: May 14, 1992

DXT: 91-025

Jim Hutchinson  
Manager

## MISCELLANEOUS ADDITIONAL SERVICES &amp; EQUIPMENT (Cont'd)

## 310. DIRECTORY LISTINGS

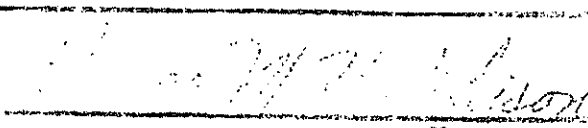
## .1 GENERAL

- A. The rates and regulations for directory listings apply only to the listings in the alphabetical directory.
- B. Directory listings are intended solely as an aid to the use of the telephone system, and therefore listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity or trade name as such, will in no case be permitted unless the name of the service or of the commodity or the trade name is the name or an integral part of the name under which the customer is doing business.
- C. A listing will be limited to one line in the directory, except where in the judgement of the Telephone Company, more than one line is required properly to identify the customer. In such cases, the additional lines required will be provided at no extra charge.
- D. Directory listings must conform to the Telephone Company's specifications with respect to its directories.

## .2 INITIAL LISTINGS

- A. One listing, termed the "Initial Listing," is included with each separate customer's service and with each joint user service.
- B. The "Initial Listing" is ordinarily the name of the individual, firm or corporation subscribing for the service; or the name of a joint user. A customer, however, may arrange that the listing of his service be the name under which his business is regularly conducted. In cases where the service is subscribed for by one party for the use of a second party, the "Initial Listing" may be the name of the second party. At the request of the customer, the service may be non-listed, in which case it will not appear in the Directory.

Issued: April 1, 1966  
Effective: May 1, 1966

  
Manager

## MISCELLANEOUS ADDITIONAL SERVICES &amp; EQUIPMENT (Cont'd)

## 310. DIRECTORY LISTINGS (Cont'd)

## .2 INITIAL LISTINGS (Cont'd)

- C. (1) In accordance with Sec. 1., 35MRSA #2359 the Company will provide dual listings for any of its subscribers so requesting.
- (2) The rules and regulations of the New England Telephone Company will apply.
- (3) No charge will apply to an initial, single dual-listing, however a five dollar (\$5.00) "change of listing" charge will apply to any change of an existing listing to any other listing.

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Issued: June 18, 1979

Effective: July 20, 1979

John H. H. H. H.  
Manager

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

310. DIRECTORY LISTINGS (Cont'd)

.3 ADDITIONAL LISTINGS

- A. Additional listings are confined to the names of those who are entitled to use the customer's service as defined in Section 310.1.
- B. The charge for an additional listing dates from the day the information records are posted. Information records are posted, either as of the delivery date of the issue of the directory in which the listing first appears, or at any earlier practicable date selected by the customer.
- C. If the additional listing is ordered discontinued after the closing date of the directory, the charge continues through that issue of the directory and up to the scheduled date of delivery of the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the charge continues only to the date of cancellation by the customer, with a minimum service period of one month.

D. Additional Listing, each:

Monthly Rate

Business Service.....	\$1.00
Residence Service.....	0.80

.4 NON-PUBLISHED SERVICE

A. GENERAL

The telephone numbers of non-published service are not listed in either the Telephone Company's alphabetical directory or information records available to the general public.

Customers who subscribe to non-published service will automatically get the Pine Tree Class Features of Line Blocking and Per Call Blocking. Line Blocking prevents the customer's number from being displayed for all calls made from the customer's station. However, by activating the Per Call Blocking code, the customer can have their number delivered on a per call basis

(N)  
|  
(N)

Proposed Effective Date: April 1, 1995

MAR 27 1995

DOCKET NO. 035 - 032

John Hutchinson  
Manager

## MISCELLANEOUS ADDITIONAL SERVICES &amp; EQUIPMENT (Cont'd)

## 310. DIRECTORY LISTINGS (Cont'd)

## .4 NON-PUBLISHED SERVICE (Cont'd)

## B. REGULATIONS

Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to refrain from publishing his telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service. The subscriber indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the number of a non-published service or the disclosing of said number to any person.

## C. RATES

A rate of \$.50 per month applies for each non-published service.

## Exceptions:

The foregoing rate does not apply:

- (1) To special reversed charge service.

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Issued: April 1, 1966  
Effective: May 1, 1966

*[Signature]*  
Manager

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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

310. DIRECTORY LISTINGS (Cont'd)

.4 NON-PUBLISHED SERVICE (cont'd)

C. RATES (Cont'd)

- (2) To foreign exchange service where the subscriber is also furnished exchange service from the normal central office.
- (3) Where the subscriber has other service listed in the same name in the alphabetical directory for the territory in which the subscriber is located, provided that (a) both services are of the same class or (b) the services are of different classes, and arrangements have been made that calls to the listed number will be answered at all times.

311. DISCONTINUED

(D)

ISSUED: MARCH 31, 1987

EFFECTIVE: ~~JANUARY 1, 1988~~ February 3, 1988

Docket: 87-76-5

Wm. Hutchinson  
MANAGER



312. FOREIGN EXCHANGE SERVICE

.1 GENERAL

- A. Foreign exchange service is exchange service furnished from an exchange other than that normally servicing the area in which the customer is located. When there is a customer requirement, and suitable facilities are available, this service may be extended to include a third exchange.
- B. This service is intended only for communication in which the customer, or joint users as arranged for, have a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him or by joint users, from any other persons, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others.
- C. Foreign exchange service is furnished on unlimited basis in accordance with service offered in the exchange of connection. Municipal Calling Service is not furnished with foreign exchange service unless dial tone is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.
- D. Foreign exchange service is furnished on a one-party line or trunk line basis only. The customer must also be served by local exchange service.
- E. A leakage access charge may be applicable in accordance with the provisions of current access tariffs (see Section 402).
- F. Definitions of Terms

Serving Company is the Company in which the central office switching facilities (dial tone) for the FX service are located.

Local Company is the Company in which the station or other customer termination for the FX service is located.

Serving Exchange is the exchange in the Serving Company's area in which the central office switching facilities (dial tone) for the FX service are located.

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(N)

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Issued: November 3, 1992

Effective: NOV 10 1992

DOCKET NO. 92 306

*J. M. Hutchison*  
Manager

312. FOREIGN EXCHANGE SERVICE (CONT'D)

.1 GENERAL (CONT'D)

F. Definitions of Terms (Cont'd)

Local Exchange is the exchange in the Local company's area in which the station or other customer termination for the FX service is located. (N)

.2 RATES AND CHARGES

A. Exchange Service

1. The charges for Foreign Exchange Service include the tariff rates for the Main Telephone Exchange in the foreign exchange for the class of service furnished (see Section 209); other associated services; Service Charges (see Section 325); Foreign Exchange Channel services (see Section 312.2) and Mileage Charges (see Section 316). (T)
2. When a foreign exchange channel is extended to a third exchange, the mileage measurement is that combination of two-point mileages connecting the rate centers which will produce the lowest interexchange mileage charge. (N)

B. Channels

1. Channel Mileage (N)  
Interexchange channels, measured between the rate centers will be charged for at the filed rate of the company providing the majority of the interexchange service.
2. Channel Terminations (N)

	Non-Recurring Charges	Monthly Rates
First 2 exchanges, per exchange, ea.	\$155.00	\$13.00
3. Foreign Exchange Message Service charge per service	-	\$60.00
4. Local channels to serve a customer's location in a third exchange, ea.	\$300.00	\$51.00
3. Foreign Exchange  
Message Service charge  
per service - \$60.00
4. Local channels to serve a  
customer's location in a  
third exchange, ea. \$300.00 \$51.00 (N)

Issued: November 3, 1992  
Effective: NOV 10 1992

DOCKET NO. 92 306

Tim Hutchinson  
Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

313. PREMISES WORK CHARGES

(N)

.1 GENERAL

- A. Where applicable under governing regulatory rulings, the Telephone Company will provide certain premises work to customers on a time and materials charge basis.
- B. Premises work will be provided during regular Telephone Company hours only except in the case of service failures.
- C. Premises work charges apply to, but are not necessarily limited to:
  1. Installation of Customer Premises Wiring.
  2. Maintenance of Customer Premises Wiring.
  3. Maintenance of service visits if the trouble is located in customer provided equipment or customer premises wiring.
  4. Correction of situations caused by a customer tampering with Telephone Company facilities outside the provisions of this tariff.

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Issued: May 17, 1985  
Effective: ~~May 17, 1985~~ Dec. 1, 1985  
Docket No. 85-28

*Jim Hutchinson*  
Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

313. PREMISES WORK CHARGES (Cont'd)

2. CHARGES

Mon-Fri 8:00am – 5:00pm	
1 <sup>st</sup> hour or fraction thereof	\$110.00
Additional 30 minutes or fraction thereof:	\$ 55.00
Saturday, Sunday, Mon-Sat Excluding 8:00am – 5:00pm, Holidays	
1 <sup>st</sup> hour or fraction thereof	\$165.00
Additional 30 minutes or fraction thereof:	\$ 82.50

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

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314. JOINT USER SERVICE

.1 GENERAL

- A. Joint user service provides for use of the customer's service by individuals, firms or corporations not associated with the customer in business, and includes one listing in the alphabetical section of the directory.
- B. Joint user service is furnished only when the joint user is located in the same room or suite of rooms as the customer.
- C. Joint user service is not furnished in those cases where a customer is primarily engaged in furnishing service of a secretarial nature or is primarily in the business of renting office space to transient or permanent tenants and desires to furnish telephone service to his lessees.
- D. Applications for joint user service, and for additional service in connection therewith, must be executed by the customer who will be held responsible for payment of all charges incurred. (T)
- E. Joint user service is provided only in connection with business 1-party line, business private branch exchange service and Centrex service.
- F. The rate for joint user service in connection with Centrex service is equivalent to that applicable for PBX service.
- G. Not more than two joint users are permitted in connection with each customer's service.

.2 MONTHLY RATES

- A. Each joint user.....33 1/3% of the base rate for 1-party line or for 1-party branch exchange trunk line.

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Effective: ~~January 1, 1988~~ February 3, 1988  
Docket: #87-76-5

Jim Hesterman  
Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

315. MULTI-LINE FEATURES

(T)

.1 MONTHLY RATES (IN ADDITION TO THOSE INCLUDED IN SECTION 209)

Per exchange line equipped with rotary line hunting, line hunting, trunk hunting or special automatic billing feature(s) in association with other exchange lines ..... 2.50 (T)

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Issued: March 23, 1992  
Effective: ~~April 23, 1992~~

DEC 23 1992

John Hutchinson  
Manager

DOCKET NO. 92 087

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

316. MILEAGE CHARGES

.1 GENERAL

- A. Deleted (D)
- B. Deleted (D)
- C. Deleted (D)
- D. For Extension Line, Tie Line, Private Line Services, Channels and combination of main telephone services associated with Centrex services, between points in the same exchange, mileage charges apply at each point outside the base rate area when the circuit is routed via or bridged at the Central Office. When one pair of conductors is used for two or more services and such pair extends beyond the base rate area, mileage charges apply to the service most distant from the base rate area and no mileage charge applies to other services on that pair of conductors. (T)

.2 MILEAGE CHARGES, MONTHLY RATES (T)

	Per $\frac{1}{4}$ mile or fraction	
Mileage Charges.....	\$ .50	(T)

(D)

(D)

(D)

Issued:

Effective: May 14, 1992

DKT # 91-025

Manager

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TELEPHONE CO.

M.P.U.C. NO. 7  
THE PINE TREE TEL. & TEL. CO.

SECTION 316.3  
FIRST REVISION

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

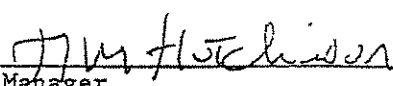
316. MILEAGE CHARGES (Cont'd) Deleted (D)

.3 Deleted (D)

Issued:

Effective: May 14, 1992

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Manager



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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

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317. MISCELLANEOUS CIRCUITS, EXTENSION AND TIE LINES

.1 GENERAL

- A. Miscellaneous Circuits, Extension Lines and Tie Lines are provided when suitable facilities are and continue to be available.
- B. For the purpose of this tariff the term "building" will be interpreted as including two or more structures where (a) such structures directly adjoin each other, being separated only by a building wall, or (b) such structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures, and which passageway is also suitable for the installation and maintenance therein of interior telephone facilities, and (c) the major portions of the structures are occupied by the same customer.
- C. Tie lines are furnished to interconnect private branch exchanges of the same or different customers in the same or separate buildings.
- D. Extension lines are furnished when the customer owned extension telephone or PBX telephone is outside the building in which the associated main telephone or PBX is located. (T)
- E. *Loops* → Miscellaneous Circuits are provided to interconnect two or more points within the same exchange, and may not be connected to the general telephone network.

Such circuits may be used by the customer to transmit either voice or electrical impulses from one point to the other. In all instances the use of such circuits must be compatible with the use of other circuits and equipment by the Company. Typical usage of such circuits would include private intercommunication, remote metering, supervisory control, remote radio control, alarms, etc.

Issued: March 31, 1987

Effective: ~~January 1, 1988~~ February 3, 1988

Docket: #87-76-5

*Jim Hutchinson*  
Manager

## MISCELLANEOUS ADDITIONAL SERVICES &amp; EQUIPMENT (Cont'd)

## 317. MISCELLANEOUS CIRCUITS, EXTENSION AND TIE LINES (Cont'd)

## .1 GENERAL (Cont'd)

- E. In the event the use of a Miscellaneous Circuit causes undue noise or any other interference, or creates a hazard which detracts from the normal usage of the regular telephone circuits, the Telephone Company shall have the right and duty to disconnect such circuit without prior notice, and to leave such circuit disconnected until such time as the interference or hazard has been eliminated.
- F. Communication between more than two telephones connected to the line at the same time will be furnished when specified by the customer at rates as stated in 317.2 following, when practicable and where facility conditions permit.
- G. The type of circuit construction and its routing are at all times determined by the Telephone Company and ownership of such circuits shall remain vested in the Company.
- H. Interexchange extension lines or tie lines may be associated with measured or unlimited service in accordance with the offering in the exchange and subject to the general regulations governing the furnishing of measured and unlimited service on the same premises.

## .2 MONTHLY RATES

- A. Between points in the same exchange where the points are not on the same continuous property:

1. Two-point lines, both points within the base rate area:

Monthly  
Rates

Main Telephone Extension Lines,  
Bridged to main telephone lines,  
each, per cable pair involved.....\$4.00

Issued: April 1, 1966  
Effective: May 1, 1966

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Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

317. MISCELLANEOUS CIRCUITS, EXTENSION AND TIE LINES (Cont'd)

.2 MONTHLY RATES (Cont'd)

A. 2. Multi-point lines-points in excess of  
those charged for in 1. preceding,  
within the base rate area, each, per  
additional cable pair involved ..... \$4.00

Each, if no additional cable pair  
involved ..... \$1.00

3. Points outside the base rate area--  
For Mileage charges see Section 316.

B. Between points in the same exchange where the  
points are on the same continuous property, or  
where the Telephone Company's General Distribu-  
tion Plan is not used.

Monthly  
Rates  
Each quarter airline mile or fraction ..... \$ .50  
Minimum charge ..... 1.00

C. Between points in different exchanges:

1. Two-Point Interexchange Channels  
measured between the scaling centers  
of the terminal exchange, per airline  
mile or fraction ..... \$9.35

For Multi-Point Interexchange Channels-  
the mileage measurement is that combin-  
ation of two-point mileages connecting  
the scaling centers which will produce  
the lowest interexchange mileage charge.

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Issued: March 23, 1992  
Effective: ~~April 23, 1992~~

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Tim Hutchinson  
Manager

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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

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317. MISCELLANEOUS CIRCUITS, EXTENSION AND TIE LINES (CONT'D)

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.2 MONTHLY RATES (CONT'D)

- C. 1. When the customer requests special circuit routing or sequence of connection the mileages are based upon the conditions involved.

MONTHLY  
RATES

2. Local Channels to serve locations within the base rate area, each .....

\$ 4.00

For each point outside the base rate area 1-party local exchange service mileage charges apply in addition to the above charges. See Section 316.2

3. Drop Service

- a. When an interexchange channel involves stations in more than two exchanges, drop service charges apply.
- b. The charge for drop service is \$10.00 per month and applies once for each exchange, other than the two terminal exchanges regardless of the number of stations connected to the service in any exchange.

317.3 NON-RECURRING CHARGES

- |   |         |     |
|---|---------|-----|
| A. Off-Premises extension lines, each .....         | \$10.00 | (T) |
| B. Tie lines and local Channels, per point, each .. | \$10.00 |     |
| C. Miscellaneous Circuits, per point, each .....    | \$10.00 |     |

Issued: March 31, 1987  
Effective: ~~January 1, 1988~~ February 3, 1988  
Docket: #87-76-5

Jim Hutchinson  
Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

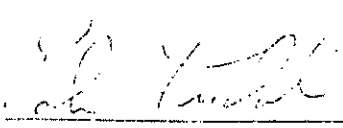
1. BASIC RATE INTERFACE (BRI)

.1 GENERAL DESCRIPTION

- .1.1 ISDN Services are a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Interface (BRI) lines to customers' premises.
- .1.2 ISDN-BRI is an optional service arrangement that can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. As offered in this tariff, ISDN-BRI provides the customer with access to Circuit-Switched Voice/Data Services. ISDN service is available in suitably equipped central offices where and to the extent sufficient facilities exist.
- .1.3 An ISDN-BRI arrangement obtains its capabilities from Pine Tree's ISDN-capable central office switch. The arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes. The complete ISDN-BRI line is known as 2B+D.
- .1.3.1 B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). As offered in this tariff, each B Channel is configured as Alternate Circuit-Switched Voice/Data. This allows

Proposed Effective Date: April 1, 2000

Effective: April 1, 2000  
Docket No: 00-169

  
Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

1. BASIC RATE INTERFACE (BRI) (CONT'D)

.1 GENERAL DESCRIPTION (CONT'D)

.1.3 Cont'd

.1.3.1 Cont'd

the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.

.1.3.2 D Channel - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels.

.1.4 ISDN-BRI lines consist of central office facilities (including outside plant facilities) extended from Pine Tree's switching equipment to the customer's demarcation point.


.1.5 Directory Numbers

.1.5.1 Primary Directory Number - Each ISDN-BRI line includes a single primary telephone directory number. On a given 2B+D ISDN-BRI line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the type of call (voice or data) presented to the ISDN line.

.1.5.2 Secondary Directory Numbers - An ISDN-BRI line may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

Proposed Effective Date: April 1, 2000

Effective: April 1, 2000  
Docket No: 00-169

  
Manager

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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

1. BASIC RATE INTERFACE (BRI) (CONT'D)

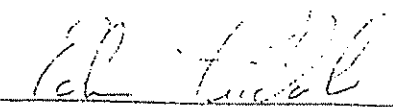
.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switch Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

- .2.1 Clear Channel Capability - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. It is also possible for the customer to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or sub-rated to 56 kbps per channel.
- .2.2 Additional Call Offering - This feature allows the user to be notified of an additional call when the telephone set is busy. Similar to conventional Call Waiting, multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.
- .2.3 Multiline Hunt Service - This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another ISDN-BRI directory number on the same (or a different) B Channel or (for voice calls) an analog line. The hunting arrangement may be series completion, linear or circular.
- .2.4 Custom Calling Service Features - Applicable Custom Calling Service Features are available at rates and charges specified in Section 329.
- .2.5 Smart-Line Services - Applicable Smart-Line Services are available at rates and charges specified in Section 332.

Proposed Effective Date: April 1, 2000

Effective: April 1, 2000  
Docket No: 00-169

  
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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

1. BASIC RATE INTERFACE (BRI) (CONT'D)

.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (CONT'D)

- .2.6 Electronic Key Telephone Service (EKTS) - Electronic Key Telephone Service is currently not available.

.3 TECHNICAL SPECIFICATIONS

.3.1 Transmission Specifications

The standard transmission parameters for an ISDN-BRI line consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities, and inside wiring.

.3.2 Customer Premise Equipment and Facilities

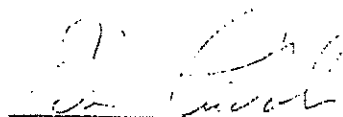
Compatible customer premise equipment is required to utilize ISDN-BRI services. All equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
SR-NWT-002661	National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface
SR-NWT-001953	Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces

Pine Tree shall not be responsible if changes in any of the equipment, operations, or procedures of Pine Tree utilized in the provisioning of ISDN-BRI Services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

Proposed Effective Date: April 1, 2000

Effective: April 1, 2000  
Docket No: 00-169

  
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Manager

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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

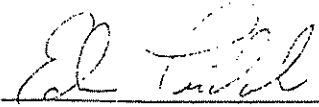
1. BASIC RATE INTERFACE (BRI) (CONT'D)

.4 REGULATIONS AND CONDITIONS

- .4.1 Unless specifically exempted, ISDN-BRI shall be subject to all general regulations applicable to the provision of service by Pine Tree as stated in the general tariff.
- .4.2 ISDN-BRI Services are provided at the option of Pine Tree. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
- .4.2.1 The availability, functionality, and capabilities of ISDN-BRI Services may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.
- .4.2.1.1 Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both. Additional charges will be determined on an individual basis.
- .4.2.1.2 Distance Extension Service: If facilities allow, ISDN-BRI Services may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, in addition to the charges and rates for ISDN-BRI Services, the customer may be required to pay additional charges to cover the Distance Extension expenditure, or to contract for services beyond the normal service term or both. Additional charges will be determined on an individual case basis.

Proposed Effective Date: April 1, 2000

Effective: April 1, 2000  
Docket No: 00-769

  
Manager

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UTIL. COMM.

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

1. BASIC RATE INTERFACE (BRI) (CONT'D)

.4 REGULATIONS AND CONDITIONS (CONT'D)

.4.3 Payment for Service

.4.3.1 The minimum charge period for services provided under this tariff is for three months.

.4.3.2 At Pine Tree's discretion, ISDN-BRI subscribers may be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges and regulations specified herein shall continue to apply.

.4.3.3 Temporary Suspension of Service (Seasonal Service) is not available with ISDN-BRI.

.4.4 At Pine Tree's discretion, non-recurring service establishment, customization charges, or monthly fees may be reduced or waived during promotional campaigns and/or as part of customer negotiations.

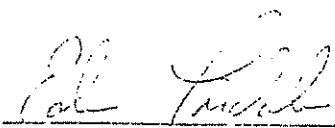
.4.5 One directory listing is provided without charge for each ISDN-BRI Services customer. Additional listings may be provided as specified in Section 310.

.4.6 Billable Call Treatment

4.6.1 Normal toll charges shall apply to calls that are made outside of the Basic Service Calling Area.

Proposed Effective Date: April 1, 2000

Effective: April 1, 2000  
Docket No: 00-169

  
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Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

1. BASIC RATE INTERFACE (BRI) (CONT'D)

.4 REGULATIONS AND CONDITIONS (CONT'D)

.4.6 Billable Call Treatment (Cont'd)

.4.6.2 ISDN-BRI Services customers who use the Call Forwarding features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

.4.7 Customer Premise Equipment

.4.7.1 This tariff for ISDN-BRI Services does not include terminal equipment on the customer's premises.

.4.7.2 The customer is responsible for providing the power required for any and all customer premise equipment connected to an ISDN-BRI Services line.

.4.8 Central Office Overlay Arrangements

ISDN-BRI Services are available only from central offices which have the necessary facilities to provide standard National ISDN. In the event that a customer is served from a central office that is not equipped with these services, Pine Tree may, at its discretion, provide ISDN-BRI Services from an alternate service central office. The customer must accept the serving location assigned by Pine Tree and must agree to revert to service from the normal serving central office at such time as ISDN-BRI Services are available from that office.

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Proposed Effective Date: April 1, 2000

*Effective:* April 1, 2000  
*Docket No:* 00-169

  
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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

1. BASIC RATE INTERFACE (BRI) (CONT'D)

.4 REGULATIONS AND CONDITIONS (CONT'D)

.4.9 End User Common Line (EUCL) Charges: ISDN-BRI Services are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC (or by any regulatory body or commission or court of competent jurisdiction).

.4.10 Pine Tree shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions or ISDN-BRI Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after Pine Tree has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

.5 RATES AND CHARGES

The following rates and charges are in addition to the appropriate rates and charges for Residence or Business exchange service as well as appropriate Section 325 service charges.

.5.1 ISDN-BRI Service

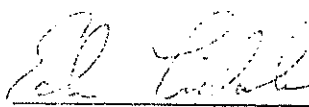
Service Establishment Charge	\$75.00
Monthly Recurring Charge	\$20.00

.5.2 Basic Service Calling Area Usage Charges

Circuit Switching - The following usage charges will be assessed on local calls originating from ISDN-BRI Services lines:

Proposed Effective Date: April 1, 2000

Effective: April 1, 2000  
Docket No: 00-769

  
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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

1. BASIC RATE INTERFACE (BRI) (CONT'D)

.5 RATES AND CHARGES (CONT'D)

.5.2 Basic Service Calling Area Usage Charges (Cont'd)

<u>Usage Element</u>	<u>Per Minute</u>
Circuit-Switched Voice/Data Calls	Section 206 Charges Apply
Circuit-Switched Data Calls:	
First aggregated 10,000 minutes in a month for one or two B Channels	Included
Each additional minute over 10,000 minutes in a month (per B Channel per minute)	\$.02

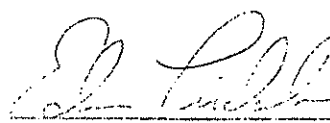
<u>Directory Numbers:</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Primary Directory Number (With each ISDN-BRI line)	Section 325 Charges Apply	No Charge
Secondary Directory Numbers	Section 325 Charges Apply	Section 331 Charges Apply

.5.4 Circuit-Switched Features

<u>.5.4.1 Circuit-Switched Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Clear Channel Capability	Included	Included

Proposed Effective Date: April 1, 2000

*Effective: April 1, 2000*  
*Docket No: 00-169*

  
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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

318. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)

1. BASIC RATE INTERFACE (BRI) (CONT'D)

.5 RATES AND CHARGES (CONT'D)

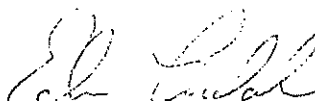
.5.4 Circuit-Switched Features (Cont'd)

<u>.5.4.1 Circuit-Switched Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Additional Call Offering (per line)	Section 325 Charges Apply	Section 329 Charges Apply
Multiline Hunt Service (per directory number)	Section 325 Charges Apply	Section 315 Charges Apply
Custom Calling Features	Section 325 Charges Apply	Section 329 Charges Apply
Smart-Line Services	Section 325 Charges Apply	Section 332 Charges Apply

Note: Current rates and charges for applicable Custom Calling and Smart-Line Services may be found in Pine Tree's Tariff for these services. For analog lines, the rates and charges for these service are normally applied on a per line basis. For ISDN-BRI lines, the rates and charges for applicable services are applied on a per directory number basis (to each directory number to which these services are assigned).

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Docket No: 00-169

  
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M.P.U.C. NO. 7  
THE PINE TREE TEL. & TEL. CO.

SECTION 319.  
PAGE TWO  
FIRST REVISION

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

319. Deleted and reserved for future use.


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Issued: January 18, 2007

Effective Date: February 19, 2007 FEB 19 2007

Docket: DOCKET NO. 07 - 55

  
Ed Tisdale, Vice President & CFO

M.P.U.C. NO. 7  
THE PINE TREE TEL. & TEL. CO.

SECTION 319.  
PAGE THREE  
SECOND REVISION

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

319. Deleted and reserved for future use.

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Effective Date: February 19, 2007 FEB 19 2007

Docket:

DOCKET NO. 07 - 55

  
Ed Tisdale, Vice President & CFO



320.

CUSTOMER PREMISES WIRING

(N)

.1 Definitions

- A. Customer Premises Wire. Customer premises wire is wire at a customer's premises which is connected to the Telephone Company communication facilities. It is located on the customer's side of both the protector and the demarcation point. Customer premises wire may be owned by the Telephone Company or by the customer until January 1, 1991, after which all customer premises wire will be owned by the customer (see Sect. 320.6)
- B. Customer-owned Premises Wire. Customer premises wire which is owned by the Customer.
- C. Demarcation Point. The point of interconnection or demarcation between Telephone Company facilities and customer premises wire or terminal equipment at a subscriber's premises.
- D. Network Interface. A standard jack or other device permitting disconnection of the customer premises wire from the Telephone Company communication facilities. When installed it shall serve as the demarcation point and as a test point. The network interface may be contained in the same unit as a protector, but shall always be on the customer's side of the protector.

.2 Location of the Demarcation Point.

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- A. The demarcation point between Telephone Company facilities and customer premises wire shall be on the subscriber's side of the telephone company's protector (or the equivalent thereof in cases where a protector is not employed) at the network interface, or if there is no network interface, at, but not including, the protector or equivalent. The definition shall apply to all customer premises wire regardless of ownership, and to multi-party as well as single party lines.

.3 Installation of Customer Premises Wire By Customers

- A. By Customers. Customers, or third parties hired by customers, may install customer premises wire. Installation performed by the customer shall comply with Federal Communications Commission and/or National Electric Safety Code requirements for notice to the Telephone Company, testing, and technical specifications. Customers are not permitted access to the protector.

(N)

Issued: May 17, 1985  
Effective: ~~June 1, 1985~~ Dec. 1, 1985  
Docket No. 85-98

*Wm. H. T. Wilson*  
Manager

320.

CUSTOMER PREMISES WIRING (CONT'D)

.3 Installation of Customer Premises Wire By Customers (Cont'd)

- B. Installation by Telephone Companies. The Telephone Company offers installation of customer premises wire under a time and materials rate, as detailed in Section 313. When the company installs, modifies or adds to customer premises wiring, it will install a network interface in the vicinity of the protector and at a location accessible to the customer unless the company and customer agree upon a different location.

.4 Maintenance of Customer Premise Wire

- A. Financial responsibility. The customer has the financial responsibility for maintenance of customer premises wire, regardless of ownership.
- B. Maintenance by Customers. Customers, or third parties hired by a customer, may maintain or repair customer premises wire, including customer premises wire that was installed by or is owned by the Telephone Company. Maintenance performed by the customer shall comply with Federal Communication Commission and/or National Electric Safety Code requirements for notice to the Telephone Company, testing, and technical specifications. Customers are not permitted access to the protector.
- C. Maintenance by Company. The Telephone Company will provide maintenance of company-owned and customer-owned customer premises wire at a time and materials rate, as detailed in Section 313.

.5 Installation of Network Interface by Customers

- A. Customers, or third parties hired by customers, may install a standard jack or other device which shall serve as a network interface and demarcation point if installed in compliance with Federal Communications Commission and/or National Electric Safety Code as well as the requirements of this tariff. It shall be installed in the vicinity of the protector and shall be accessible to the customer. The Telephone Company is engaged in a program to install combination protector/network interface devices on the outside of buildings or in other locations accessible to the Telephone Company. Whether or not a customer has pre-

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Issued: September 30, 1985  
Effective: ~~November 1, 1985~~ Dec. 1, 1985  
Docket No. 85-98

*J. M. Hordison*  
Manager

320.

CUSTOMER PREMISES WIRING (CONT'D)

.5 Installation of Network Interface by Customers (Cont'd)

- A. viously installed a network interface, a protector/  
network interface installed by the Telephone Company  
shall be considered the demarcation point. Customers  
may have access to a network interface or the network  
interface portion of a combination device, but shall  
not be permitted access to a protector.

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Issued: September 30, 1985  
Effective: ~~November 1, 1985~~ Dec. 1, 1985  
Docket No. 85-98

*Jim Henderson*  
Manager

320.

CUSTOMER PREMISES WIRING (CONT'D)

.6 OWNERSHIP OF CUSTOMER PREMISES WIRE

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- A. Customer Installed Wire. Customer premises wire installed by the customer shall be owned by the customer.
  - B. Company Installed Wire. Customer premises wire installed by a Telephone Company on or after October 1, 1981 shall be owned by the customer. Customer premises wiring installed by the Telephone Company prior to October 1, 1981, is hereby transferred to the customer on January 1, 1991.

.7 RESPONSIBILITY OF THE CUSTOMER

- A. A customer who provides, maintains, or attempts to maintain customer premises wire assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer saves the Telephone Company harmless from any and all liability, claims or damages suits arising out of the customer's wire provision or maintenance activity.

.8 WARRANTIES FOR INSTALLATION AND REPAIR OF PREMISES WIRE

- A. The Company warrants the premises wiring that it installs or repairs against defects and malfunctions for a period of thirty (30) days from the date the telecommunications service or equipment utilizing the premises wire begins. If there is a defect or malfunction, the Company will, at its option, either repair or replace the premises wiring at no charge to the customer if the defect or malfunction is reported to an authorized Company representative within the warranty period. If replacement parts are used in making repairs, these parts may be refurbished or may contain refurbished material.
- B. The warranty does not apply to defects and malfunctions resulting from any service or equipment furnished by any person other than the Company, or from any accident, alteration, abuse, misuse, fire, Acts of God, acts of war, gross negligence, willful damage, vandalism, or unauthorized repair.
- C. The Company does not warrant that premises wiring will work with any service or customer provided equipment other than that which the Company connects to it at the time of installation. This is the only Company warranty on premises wire.

(T)

Issued: March 31, 1987  
Effective: ~~January 1, 1988~~ February 3, 1988  
Docket: #87-76-5

Jim Hotell  
Manager

320.

CUSTOMER PREMISES WIRING (CONT'D):

.8 Warranties for Installation and Repair of Premise Wire (N)  
(Cont'd)

D. THE COMPANY IS NOT LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS, DAMAGE, OR EXPENSE DIRECTLY OR INDIRECTLY ARISING FROM THE CUSTOMER'S USE OF OR INABILITY TO USE THIS PREMISES WIRING, EITHER SEPARATELY OR IN COMBINATION WITH OTHER EQUIPMENT.

E. The customer must present proof of the date the premises wire was installed or repaired before any warranty work is performed. (N)

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UTILITY COMMISSION

Issued: May 17, 1985  
Effective: ~~June 17, 1985~~ Dec. 1, 1985  
Docket No. 85-98

*[Signature]*  
Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

322. PUBLIC EMERGENCY CALL RECEIVING SERVICE

.1 GENERAL

- A. Public Emergency Call Receiving Service is intended for use by Fire Departments and emergency organizations of like nature where, because of lack of continuous attendance at headquarters it is desirable to have telephones at a number of locations for the purpose of receiving emergency calls.
- B. The service consists of an exchange line. Generally a minimum of two and, because of transmission limitations, a maximum of six emergency call receiving telephones may be connected to the exchange line.
- C. The telephones are restricted to the receipt of calls.
- D. Regular telephone service is required at each premise where a public emergency call receiving telephone is located.

.2 RATES AND CHARGES

Public Emergency Call Receiving exchange lines are furnished at the lowest residence service rate offered in the exchange.

The applicable service connection charges are those shown in Section 325.2.

.3 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911 SURCHARGE

An Enhanced Universal Emergency Number Service (E911) surcharge as provided in 25 MRSA Section 2927 (1-A) applies per month on each residence and business telephone exchange line, including PBX and FX services, semipublic coin and public access lines in addition to the monthly rates for these lines specified elsewhere in the tariff. The surcharge shall not be imposed upon more than 25 lines per customer billing account.


.4 SERVICE PROVIDER TAX SURCHARGE

In accordance with 36 MRSA § 2552, a Service Provider Tax Surcharge will be applied (N) to customers' monthly bill on the value of telecommunications services billed in a percent amount equal to the tax incurred by the Company pursuant to Title 36 MRSA chapter 358, beginning with a bill date on or after July 1, 2004.

Proposed Effective Date: July 1, 2004

Effective Date: JUL 01 2004

Docket: 2004-432

  
Ed Tisdale  
Vice President & CFO

DOCKET NO. 04-570

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MISCELLANEOUS ADDITIONAL SERVICE & EQUIPMENT (CONT'D) MAR 31 AM 9:59

323. SEASON SERVICE

.1 GENERAL

- A. Season service regulations apply to all exchanges of the company.

.2 REGULATIONS

- A. When the service period includes any portion of the months of July or August the minimum charge for all items of service is equal to the charge for six months at the established monthly rates. (with the exception that the minimum charge for private branch exchange service is equal to the charge for four months at the established monthly rate). (T)
- B. If a customer requests a change of service, the minimum charge is determined from the highest established monthly rates for the services furnished at any one time during July or August.
- C. When service is retained for a period longer than six months, the charge for each additional month is at the established rates.
- D. These season service regulations do not supersede the regulations for any service or equipment requiring a minimum service period of more than six months.

Issued: March 31, 1987  
Effective: ~~January 1, 1988~~ February 3, 1988  
Docket: #87-76-5

*J. M. Hutchinson*  
Manager

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MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)  
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325. SERVICE CONNECTION CHARGES

.1 GENERAL

A. Business Service Lines and Trunks:

Service Connection Charges for each item will be in accordance with Section 325.A.

B. Residence Service:

When one or more Main Telephone Lines are ordered or connected into service at the same time on the same premises of a customer, only one charge applies, the highest for any single unit involved.

C. Deleted

(D)

C. 7-Digit Toll Dialing Service:

(D)

(T)

Customers may elect to have "7-digit" toll dialing within their area code (207), or to restrict toll dialing to 1+ 10 digits. Service connection charges will not apply for an initial election of 7 digit or 1+ 10 only toll dialing, or when any dialing option is implemented in conjunction with other service for which a Section 325.2A connection charge is applied.

Issued: June 29, 2012  
Effective: August 1, 2012  
Docket: AUG 01 2012



Ed Tisdale  
Senior Vice President

DOCKET NO. 12-322



MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

325. SERVICE CONNECTION CHARGES (Cont'd)

.2 CHARGES, NON-RECURRING

A. If services are not in place:

Main Lines, Trunk Lines, Auxiliary Lines, Semi-Public Telephone, Private Branch  
Exchange Lines:

Business or Residential Services.....\$10.00

B. If services are in place or if service is transferred from one person to another, and  
no change in either case is made in the type or location:

All Service.....\$10.00

C. Restoral of Service:

Service that has been temporarily interrupted for non-payment of bills will be  
restored upon payment of all service charges due as if there had been no  
interruption. An additional charge is made for restoring service for each account.

For restoration of service during normal business hours and prior to termination of  
service.....\$ 6.00

For restoration of service at other than normal business hours and prior to  
termination of service.....\$15.00

If service has been temporarily interrupted and payment has not been received, the  
Company reserves the right to terminate service after ten (10) days, unless  
satisfactory arrangements for payments have been made.

If reasonable access for removal of equipment is not provided by the customer,  
charges for temporary suspension of service (Sec. 327) will apply until such access  
is provided.

Proposed Effective Date: March 7, 1995

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Thy H. H. H. H.  
Manager

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TEL. CO.

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

325. SERVICE CONNECTION CHARGES (Cont'd)

.2 CHARGES, NON-RECURRING (Cont'd)

C. Restoral of Service (Cont'd):

If service is terminated and subsequently re-established, service connection charges apply as for a new installation of service.

D. When a call is made at the premises of a customer to disconnect service, and payment is accepted in lieu of disconnection the charge for such collection service is \$5.00.

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Proposed Effective Date: March 7, 1995

MAR 20 1995

John Hutchinson  
Manager

BOOK NO. 94-111

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

326. SPECIAL TELEPHONE INSTRUMENTS

.1 thru .12 discontinued

.13 Touch-Call Service

A. GENERAL

1. Touch-Call Service is an arrangement of special dial office facilities and customer provided telephones which are equipped with push buttons for originating calls.

2. Touch-Call Service is furnished with all classes and grades of main telephone exchange service.

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3. Deleted

(D)

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1. Deleted

2. Deleted

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(D)

Issued:

Effective: May 14, 1992

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*[Signature]*  
Manager

MISCELLANEOUS ADDITIONAL SERVICE & EQUIPMENT (CONT'D)

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327. TEMPORARY SUSPENSION OF SERVICE

.1 GENERAL

- A. Exchange service may be temporarily suspended and the customer's listing retained in the directory.
- B. More than one period of temporary suspension may be permitted in any one calendar year provided at least one month's full rental shall be paid for service furnished between periods of temporary suspension. The reduction of rate on account of the temporary suspension of service applies during a total of not more than six months in each calendar year, except that exchange service installed at Civil Defense Control Centers for more than six months in each calendar year.
- C. The reduction of rates on account of the temporary suspension of service will apply only when such suspension is for a 30-day period or more.
- D. Telephones will not normally be physically disconnected during a period of temporary suspension. If a telephone must be physically disconnected at the subscribers request, a \$6.00 reconnection charge will apply.

.2 MONTHLY RATE

- A. The monthly rate during the temporary suspension of service of each main service or private branch exchange system, together with all associated mileage, and other services, is 50% of the regular monthly rate.

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Issued: March 31, 1987  
Effective: ~~January 1, 1988~~ February 3, 1988  
Docket: #87-76-5

Jim Hutchinson  
Manager

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

329. CUSTOM CALLING SERVICE

.1 GENERAL

.1.1 The following services are offered as CUSTOM CALLING SERVICES: (C)

Call Waiting - Signals a customer talking on his line that another call has been placed to his line. The customer may answer the second call and alternate between the calls by manipulating the switchhook.

Call Forwarding - Permits a customer to forward incoming calls to another preselected telephone number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded. #

Three-way Calling - Allows a customer to establish a talking connection involving himself and two other parties. The customer, by switchhook operation, is able to place an existing call on hold and dial the telephone number of a third party.

Warm Line - Provides an automatic connection between a calling station that goes off hook and predetermined location on a time delayed basis. (N)  
(N)  
(N)

.1.2 These services are available to residence and business customers served by a suitably equipped central office with one-party main telephone service (except coin) to the extent the existing facilities are available. (C)

.1.3 Custom Calling Service may be offered for a demonstration period. If the customer retains any of the Custom Calling Services beyond the demonstration period, the monthly rate for the service(s) retained apply from the date the demonstration period ends. A demonstration period will not end on a day preceding a weekend or a holiday. (C)

# When a call is forwarded, an additional charge may be applicable to the Custom Calling Service customer. This charge is determined in accordance with the class of service furnished to the customer.

Issued: March 23, 1992

Effective: ~~April 23, 1992~~

DEC 23 1992

*Jim Hutchinson*  
Manager

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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

329. CUSTOM CALLING SERVICE (Cont'd)

.2 SERVICE CHARGES

.2.1 Section 325, Service Connection Charges, rates and charges apply when one or more Custom Calling Services is the only service being added.

.3 MONTHLY RATES

<u>SERVICE</u>	<u>RESIDENCE</u>	<u>BUSINESS</u>	
Any one service	1.00	1.50	
Any two services	1.50	2.50	
Any three services	2.00	3.00	(T)
All four services	2.50	3.50	(N)

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Issued: March 23, 1992  
Effective: ~~April 23, 1992~~

DEC 23 1992

Jim Hutchinson  
Manager

DOCKET NO. 92 087

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

PRESUMPTIVE BLOCKING AND SELECTIVE BLOCKING SERVICES

.1 PRESUMPTIVE BLOCKING

- .1.1 Presumptive Blocking enables the telephone company to automatically deny access from all residence and business lines to the Information Delivery Service (IDS) 940 exchange for adult programs, when IDS is implemented. (N)
- .1.2 Customers eligible for Selective Blocking Service as specified in .2.2.2 following, may obtain access to the 940 exchange by submitting a written request to the telephone company to remove the blocking restriction from their lines. No charge applies for the initial request to remove the blocking restriction. For any subsequent changes in blocking restrictions, the rates and charges in .3 following apply. (N)

.2 SELECTIVE BLOCKING SERVICE

- .2.1 Selective Blocking Service is an arrangement that allows customers to prevent use of their telephones for calls placed to vendor-operated, entertainment-related teleconferencing services provided by Group Bridging Service (GBS) in the 550 exchange code, and information provider-operated announcement services provided by Information Delivery Service (IDS) in the 976 and 940 exchange codes, when GBS and IDS are implemented. It also blocks calls to information services with a 900 area code provided on either an interstate or intrastate basis. With Selective Blocking Service, calls may not be placed to any number with the following central office prefixed or area codes: (T)
- 550, 900, 940 and 976
- .2.2 Selective Blocking Service is available to one-party residence service customers and single line business service customers, is provided only from Stored Program Control (SPC) central offices and is provided only when sufficient facilities exist. (T)

Issued: April 8, 1992

Effective: ~~May 8, 1992~~

AUG 5 1992

*The Hutchinson*  
Manager

DOCKET NO. 92-103

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)  
PRESUMPTIVE BLOCKING AND SELECTIVE BLOCKING SERVICES (CONT'D)

.2 SELECTIVE BLOCKING SERVICE (CONT'D)

- .2.3 No charge applies for the initial request to install or remove the blocking restriction. For any subsequent changes in blocking restrictions, the rates and charges as specified in .3 following apply. (T)

.3 RATES AND CHARGES

<u>Presumptive Blocking</u> or <u>Selective Blocking</u>	<u>Non-Recurring Charge</u>		(T)
	<u>Residence</u>	<u>Business</u>	
First Request	No Charge	No Charge	(T)
First Unblocking Request	No Charge	No Charge	(T)
Subsequent Requests to Block or Unblock (per request)	\$5.00	\$5.00	(T)
Deleted			(D)
Deleted			(D)

Issued: April 8, 1992  
Effective: May 8, 1992

AUG 5 1992

Jim H. H. H.  
Manager

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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

331. TEEN SERVICE (DISTINCTIVE RINGING)

(N)

.1 DESCRIPTION

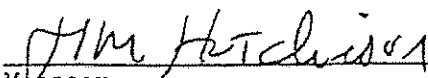
- A. TEEN SERVICE (Distinctive Ringing) enables a customer to have two separate telephone numbers (one main telephone number and one additional telephone number) associated with one exchange access line. Each telephone number has a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive Call Waiting tone for the additional telephone number is provided to customers also subscribing to Call Waiting service.

.2 REGULATIONS

- A. TEEN SERVICE (Distinctive Ringing) is available to one-party residence or business main telephone exchange service customers served by a suitably equipped central office subject to the availability of facilities. If either the main exchange access line or the associated TEEN SERVICE is used for business purposes (see Section 104.1), business rates will apply to both services. Both telephone numbers associated with an exchange access line equipped with TEEN SERVICE must be served by the same central office.
- B. This service is not offered with PBX trunk service, lines equipped with hunting arrangements, access lines terminating in customer premises switching equipment, Foreign Exchange service and Foreign Central Office service.
- C. TEEN SERVICE (Distinctive Ringing) may not be compatible with some types of customer-provided telephone equipment.
- D. Call Waiting service, if provided on the customer's main telephone number, also will be provided automatically on the additional number.
- E. When establishing TEEN SERVICE (Distinctive Ringing), Call Forwarding service customers must choose one of the following arrangements:
- 1.) Calls to the main telephone number and the additional telephone number associated with one exchange access line will be forwarded to a single number.
  - 2.) Only calls to the main telephone number associated with one exchange access line will be forwarded; calls to the additional telephone number will not be forwarded.

(N)

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Effective: June 18, 1993

  
Manager

DOCKET NO. 93 - 127

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SECTION 331  
PAGE TWO  
ORIGINAL

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (Cont'd)

331. TEEN SERVICE (DISTINCTIVE RINGING) (Cont'd)

.2 REGULATIONS (Cont'd)

E. (Cont'd)

Appropriate Section 325 Service Connection Charges apply to change Call Forwarding arrangements subsequent to the establishment of TEEN SERVICE (Distinctive Ringing).

F. Toll Restriction service features, which are provided on the customer's main telephone number, also are provided automatically on the additional TEEN SERVICE (Distinctive Ringing) number.

G. Customers of TEEN SERVICE (Distinctive Ringing) are entitled to one directory listing for the additional telephone number. Listings are subject to regulations, rates and charges specified in Section 310. Listing information must be determined when TEEN SERVICE (Distinctive Ringing) is requested. Subsequent changes to listing information will be subject to service charges as specified in Section 310. Customers with nonpublished or nondirectory listed service on the main telephone number may choose to have the additional number published or listed in the directory.

.3 RATES AND CHARGES

A. The Service Connection charge, Section 325, applies if TEEN SERVICE (Distinctive Ringing) is the only service being provided. It does not apply if TEEN SERVICE (Distinctive Ringing) is provided at the same time as another service for which a Service and Connection charge applies and if TEEN SERVICE (Distinctive Ringing) is ordered during the period when the serving central office is being equipped with facilities to provide the service.

B. Monthly rates:

	<u>Residence</u>	<u>Business</u>
TEEN SERVICE (Distinctive Ringing)	\$3.00	\$6.00

(N)

Issued: May 18, 1993  
Effective: June 18, 1993

*[Signature]*  
Manager

DOCKET NO. 93-127

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

332. PINE TREE CLASS FEATURES

.1 GENERAL

- RECEIVED  
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- A. Pine Tree Class Features consist of a set of call management features which utilize the network's ability to forward the calling party's telephone number between the originating and terminating central offices. Pine Tree Class Features depend on the availability of Signaling System 7 (SS7).
- B. Pine Tree Class Features are available to one-party residence and business main telephone exchange service (except PBX trunks, foreign exchange and foreign central office services), Centrex Service, and Universal Emergency Number Service - "911" customers served by suitably-equipped central offices where facilities are available. In addition, both the subscriber to the service and the other party involved in the call must either be served from the same central office or served from different central offices which are linked by facilities that can send the parties' telephone numbers between these central offices.
- C. Per-Call Blocking is an originating option that allows customers to control the disclosure of their directory number on a call by call basis. When activated, the option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller ID display device. Activation is accomplished by the calling party dialing an activation code prior to initiating a call. Per-Call Blocking is available in suitably equipped central offices to all Residence and Business classes of service (except Toll Access Trunk Lines, Public and Semi-Public Telephone Service, Two-party and Multi-party Service, and PBX trunks). There is no charge associated with Per-Call Blocking. Per-Call Blocking does not affect the operation of the other Pine Tree Class Features.

Proposed Effective Date: April 1, 1995

MAR 27 1995

DOCKET NO. 95-089

*R. M. Hutchinson*  
Manager

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

332. PINE TREE CLASS FEATURES (Cont'd)

.1 GENERAL (Cont'd)

- D. Line Blocking allows customers to automatically block the disclosure of their directory number on all originating calls. The option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller ID display device. Line Blocking does not affect the operation of the other Pine Tree Class Features. Line Blocking will be available to individuals, agencies, and groups that submit a written request to the Company asserting a specific need for Line Blocking for reasons of health and safety. There is no monthly charge associated with Line Blocking.
- E. Pine Tree Class Features may not be available when the subscriber completes or receives a call utilizing an interexchange carrier's facilities.
- F. Satisfactory provision of Pine Tree Class Features require technically compatible customer-provided premises equipment.

.2 SERVICE DESCRIPTION

A. The following features will be offered as resources allow:

1. Automatic Redial - When a customer calls a number that is busy, Automatic Redial automatically monitors and redials the telephone number when that number becomes idle. The called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. The following types of calls cannot be automatically redialed:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- Calls made on an International Direct Distance Dialed basis
- Calls to Directory Assistance Service
- Calls to universal emergency number service (911)

Proposed Effective Date: April 1, 1995

MAR 27 1995

DOCKET NO. 95-082

Manager

*Jim Hutchins*

(N)

(N)

MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

332. PINE TREE CLASS FEATURES (CONT'D)

2 SERVICE DESCRIPTION (CONT'D)

2. Caller Number Identification – Provides the originating telephone number, the date and the time of an incoming call in the period between the first and second telephone ring. This information is displayed on a customer-provided compatible display device attached to the customer's telephone line.

2a. Caller Name and Number Identification – Provides the name in addition to the number in telephone company records associated with the line from which the incoming call originates. The name and the calling number are displayed on customer provided premises equipment attached to the customer's telephone line.

2b. Call Waiting ID with Name Identification – Provides for an expanded use of Caller Id by allowing a subscriber to go off hook on an existing call to receive Caller ID information for a new incoming call. The calling name and number is displayed on a customer provided premises equipment attached to the customer's telephone line (Call Waiting is sold separately).

Selective Call Rejection – Enables the customer to have incoming calls from designated numbers rejected.

Selective Distinctive Ringing/Call Waiting – Enables the customer to designate numbers from which incoming calls are to be identified by a distinctive tone.

5. Selective Call Forwarding – Enables the customer to have incoming calls from designated numbers forwarded to another number.

6. Selective Call Acceptance – Enables the customer to have incoming calls screened for acceptance against a specified list of numbers.

7. Automatic Call Return – Automatic Call Return enables the customer to direct the Switch to place a call to the number of the last incoming call. If the line is busy the switch will keep trying for 30 minutes. This feature can be preempted if the calling party utilizes the following:

Automatic Call Return – Block to Private – This prevents a call from being returned to a number that was delivered with a "private" (Per Call Blocking) status.

Automatic Call Return will be offered only where this blocking feature is functional.

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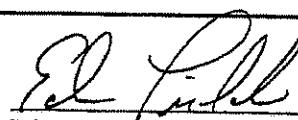
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Proposed Effective Date: February 8, 2004  
Effective Date: FEB - 8 2004  
Docket No.:

DOCKET NO. 04 - 6

  
Vice President & CFO

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONTD)

332. PINE TREE CLASS FEATURES (Cont'd)

.2 SERVICE DESCRIPTION (Cont'd)

8. Caller Name Identification - Displays the name associated with an incoming directory number. The name is displayed after the first ringing cycle. The date and time of the incoming call are also displayed, but not the number.
  9. Caller Name Identification Blocking - Enables calling customers to keep their name from appearing on a called party's display unit.
  10. Caller Name & Number Identification Blocking - Enables the customer to determine whether the calling name and number will be delivered with a specific call.
  11. Anonymous Call Rejection - Allows customers with or without Caller Number Identification and/or Caller Name Identification to reject calls for which the caller has intentionally blocked calling name/number display information.
- B. Call Trace - Allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Company's central office equipment records and stores the incoming call message detail (date, time, and originating telephone number of the call) provided that the call was completed over a suitably-equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to the Annoyance Call Bureau where call details can be obtained by an appropriate law enforcement agency when the customer files a complaint.

.3 RATES AND CHARGES

- A. The following rates and charges are in addition to all other applicable rates and charges for the associated one-party residence and business main telephone exchange service, Centrex services and other associated services, as appropriate.

Proposed Effective Date: April 1, 1995

MAR 27 1995

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Jim Hutchins  
Manager

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MISCELLANEOUS ADDITIONAL SERVICES & EQUIPMENT (CONT'D)

332. PINE TREE CLASS FEATURES (CONT'D)

3 RATES AND CHARGES (CONT'D)

- B. A Service Connection charge per section 325.2.A applies when one or more Pine Tree Class Features are provided, except for those as shown below. The Service Connection charge does not apply when one or more Pine Tree Class Features are provided in conjunction with the installation of a line, or if one or more features are ordered during the 90-day period when the serving central office is being equipped with facilities to provide Pine Tree Class Features.

Customers subscribing to Call Trace are subject to a case preparation charge of \$5.00 when, after contacting the Company, two successful attempts have been traced to the same telephone number, or at the customer's option, when a single successful attempt has been traced to a telephone number and the Company provides notification of the successful Call Trace investigation to the customer for their use with the appropriate law enforcement agency.

- D. No Service Connection charge for the first application of Line Blocking to a customer's line. A Service Connection charge applies for any subsequent application of Line Blocking to that line.

- E. Charge Schedule

	<u>Monthly Rates</u>	<u>Per Activation Charge</u>
Line Blocking*		
Each line equipped....	N/A	N/A
Call Trace.....	N/A	\$3.50**
Caller ID with name		
Each line equipped...	\$4.50	Charge per Section 325.2.A
Call Waiting ID with Name		
Each line equipped..	\$5.00.	Charge per Section 325.2.A (N)

\* See D. preceding


\*\* Charge applies for a successful activation only. In addition to the activation charge, a case preparation charge applies as specified in C. preceding.

Proposed Effective Date: February 8, 2004

Effective Date: FEB - 8 2004

Docket No.: DOCKET NO. 04 -

6

  
Vice President & CFO

MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONT'D)

335. TOLL RESTRICTION SERVICE

.1 GENERAL

Toll Restriction is an arrangement that provides the subscriber the option of restricting the use of the Measured Telecommunication Service (MTS) portion of their telephone service.

.2 SERVICE DESCRIPTION

.2.1 Toll Restriction Service comprises the following features

.2.1.1 Originating Toll Restriction

- a) Blocks all MTS attempts except calls to 800 numbers. This includes 1+, 0+, and 0- calls. Calls to Directory Assistance are also denied.

.3 AVAILABILITY AND CONDITIONS

.3.1 Toll Restriction is offered only in central offices capable of providing the service.

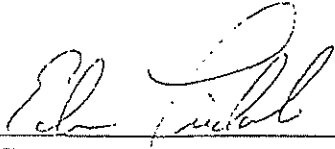
.3.2 This service is available to one party residence and business subscribers. Toll Restriction Service can be furnished on a Foreign Exchange Service basis, subject to the availability of facilities. Rates and Charges as specified in this tariff for Foreign Exchange Service would apply.

.3.3 Provision of Toll Restriction Service does not alleviate the subscriber's responsibility for payment of completed toll calls.

Proposed Effective Date: July 1, 2000

SEP 12 2000

DOCKET NO. 00 - 466

  
General Manager



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MISCELLANEOUS ADDITIONAL SERVICES AND EQUIPMENT (CONTD)

335. TOLL RESTRICTION SERVICE (CONTD)

.3 AVAILABILITY AND CONDITIONS (CONTD)

- .3.4 A subscriber who breaks a payment arrangement may be required to accept toll restrictions in order to renegotiate the terms of the broken arrangements. The Company may at its discretion waive the service charges and monthly rates for non-Lifeline/linkup subscribers. The toll restrictions must remain in place until the renegotiated payment arrangement is complete.

.4 RATES AND CHARGES

- .4.1 Service charges for installation of Toll Restriction Service will be applied per Section 325.2. Charges do not apply when Toll Restriction Service is provided in conjunction with service installation where charges per Section 325.2 apply.

.4.2 Charges

Monthly Rate

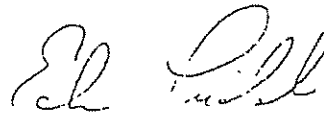
Toll Restriction Service,  
per line equipped

\$5.00

(N)

Proposed Effective Date: July 1, 2000

SEP 12 2000

  
General Manager

DOCKET NO. 00 - 466

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Bundled Service Offerings

1. The Company may opt, at its discretion, to bundle any services as a single offering without further approval by the Public Utilities Commission of the rate sheet containing bundled offerings. The pricing of any bundled service offering shall not exceed the sum of the tariffed rates for each individual service. The Company shall notify the Commission of any bundled service offerings on or before the date when such bundled service offering is made available to customers at the Company.

Bundles may include products or services provided by a third party.

1.1 RATE SHEET

<u>Description</u>	<u>Rate</u>
<b>Feature Plus Package</b>	\$8.95
Call Waiting ID with Name	
Call Waiting, Call Forwarding	
Three Way Calling & Wire Guard Plus	

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- |     |                                       |         |     |
|-----|---------------------------------------|---------|-----|
| 1.2 | <b>Clearly Unlimited</b>              | \$44.95 | (C) |
|     | Premium Local Service                 |         |     |
|     | Unlimited Long Distance U.S. & Canada |         |     |
|     | Choice of 3 Calling Features          |         |     |

<b>Clearly Complete</b>	\$74.95
All the features of Unlimited	
Broadband Internet	

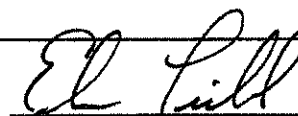
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|--|---------------------------------------|---------|-----|
|  | <b>Second Line Plus</b>               | \$19.95 | (C) |
|  | Premium Local Service                 |         |     |
|  | Unlimited Long Distance U.S. & Canada |         |     |

- 1.2.1 The rates listed above do not include taxes and surcharges.
- 1.2.2 If the main line subscribes to a Clearly bundle and has an additional line(s) on the premises, the additional line(s) must have Second Line Plus service. Second Line Plus cannot be purchased solely.

Effective: August 28, 2006

Docket:

AUG 28 2006



Ed Tisdale, Vice President & CFO

DOCKET NO. 06-498

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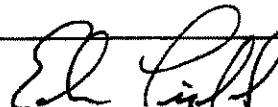
1.3 RATE SHEET

1.3.1	<b>Business Unlimited</b>	<u>Rate</u>	
	Premium Local Service	\$59.95	(C)
	Unlimited Long Distance U.S. & Canada		
	Choice of 3 Calling Features		
	<b>Business Complete</b>	\$89.95	
	All the features of Unlimited		
	Broadband Internet		
	<b>Business Additional</b>	\$54.95	(C)
	Premium Local Service		
	Unlimited Long Distance U.S. & Canada		
	Choice of 2 Calling Features		
1.3.2	The rates listed above do not include taxes and surcharges.		
1.3.3	If the main line subscribes to a Business bundle and has an additional line(s) on the premises, the additional line(s) must have Business Additional. Business Additional cannot be purchased solely.		

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Effective: August 28, 2006

AUG 28 2006



Ed Tisdale, Vice President & CFO

Bundled Service Offerings

1. The Company may opt, at its discretion, to bundle any services as a single offering without further approval by the Public Utilities Commission of the rate sheet containing bundled offerings. The pricing of any bundled service offering shall not exceed the sum of the tariffed rates for each individual service. The Company shall notify the Commission of any bundled service offerings on or before the date when such bundled service offering is made available to customers at the Company. Bundles may include products or services provided by a third party.

1.4 RATE SHEET

1.4.1 **America Unlimited** \$39.95 (N)

Premium Local Service  
Unlimited Domestic Long Distance  
Long Distance to Canada \$.05 per minute  
Choice of 2 Calling Features

**Additional Unlimited** \$19.95 (N)

Premium Local Service  
Unlimited Domestic Long Distance  
Long Distance to Canada \$.05 per minute

**Maine Unlimited** \$30.95 (N)

Premium Local Service  
Unlimited Domestic Long Distance  
Long Distance to Canada \$.05 per minute  
Choice of 2 Calling Features

**Maine Additional** \$19.95 (N)

Premium Local Service  
Unlimited Domestic Long Distance  
Long Distance to Canada \$.05 per minute

1.2.1 The rates listed above do not include taxes and surcharges.

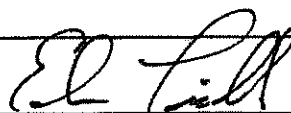
1.2.2 If the main line subscribes to an Unlimited bundle and has an additional line(s) on the premises, the additional line(s) must have Additional Unlimited or Additional Maine. Additional Unlimited and Maine Unlimited cannot be purchased solely.

1.2.3 Voice Mail is not on the list of available Calling Features for America Unlimited or Maine Unlimited. Voice Mail must be purchased separately. (N)

Effective: August 25, 2006

Docket:

AUG 28 2006



Ed Tisdale, Vice President & CFO

DOCKET NO. 06-498

TOLL AND INTEREXCHANGE SERVICES (CONT'D)

404. DIRECTORY ASSISTANCE SERVICE

1 GENERAL

- 1.1 The Telephone Company furnishes Directory Assistance Service to aid customers in determining telephone numbers.
- 1.2 Rates as specified in 3, following, apply to calls originated in Maine that are placed to appropriate telephone numbers associated with the provision of Directory Assistance Service for Maine. Certain calls, as described in .4 following are exempt from the applicable rates.
- 1.3 No more than two telephone numbers may be requested per call to Directory Assistance Service.
- 1.4 A Call to Directory Assistance is considered completed whether or not the numbers requested are available from Directory Assistance records, or the information requested is normally provided by Directory Assistance.

2. INTENTIONALLY LEFT BLANK

TOLL AND INTEREXCHANGE SERVICES (CONT'D)

404. DIRECTORY ASSISTANCE SERVICE (CONT'D)

3. RATES

- 3.1 Directly-dialed Directory Assistance calls, in excess of  
Call allowance, each.....\$ 2.95
- 3.1 Calls to Directory Assistance via local or Message Telecommunications  
Service (MTS) operator, each.....\$2.95

4. EXEMPTIONS

Service Charges as specified in Section 325 do not apply to a request for exemption.

- 4.1 Directly-dialed calls to Directory Assistance are exempt from the above rates and regulations when placed from:
  - 4.1.1 A registered residence main telephone exchange line where a user is unable to use a directory because of a visual or physical handicap or from a registered business main telephone exchange line of a handicapped user where assistance is otherwise not available. A residence or business main line may be registered for exemption with the Telephone Company in those instances where one of the users of the line is considered to be legally blind, or visually or physically handicapped as defined by the Federal register, Volume 35 #126. Where a users handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0," those calls placed from the registered line and not directly dialed will also be exempt.
  - 4.1.2 Calling Cards will be issued to handicapped users for their own use at all telephones other than their own registered main telephone exchange lines that is not otherwise exempt from directory assistance charges.
  - 4.1.3 A hotel-motel and qualified hospitals where telephones are provided in a majority of patient or guest rooms including calls placed over toll access trunks or toll terminals. All calls placed to Directory Assistance from these customers via MTS access trunks or MTS terminals are exempt whether dialed or non-dialed. A hospital is considered qualified if it is currently able to meet the registration requirements of the American Hospital Association. It is not necessary for the hospital to be so registered.

TOLL AND INTEREXCHANGE SERVICES (CONT'D)

404. DIRECTORY ASSISTANCE SERVICE (CONT'D)

4. EXEMPTIONS (CONT'D)

- 4.2 All directory assistance calls originated from coin telephones, mobile or maritime services, or interconnected lines of radio common carriers are also exempt.

5. NATIONAL – 411 (N-411) SERVICE

- 5.1 N-411 is provided to customers requesting information on listings outside of the State of Maine.
- 5.2 N-411 service is furnished subject to the availability of facilities and is accessed by dialing 411 or such numbers(s) as the Telephone Company may designate.
- 5.3 A maximum of two requests for listing (N-411 or Directory Assistance) will be allowed per call.

TOLL AND INTEREXCHANGE SERVICES (CONT'D)

404. DIRECTORY ASSISTANCE SERVICE (CONT'D)

(N)

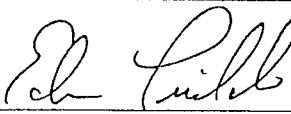
.5 NATIONAL - 411 (N - 411) (CONT'D)

- .5.4 A call to N-411 is considered completed whether or not the number(s) requested are available from Telephone Company records, or the information requested is not normally provided such as nondirectory listed or nonpublished service telephone numbers or not found.
- .5.5 N-411 is available only on a direct dialed basis and may not be alternately billed.
- .5.6 N-411 is not available from the following services:
  - .5.6.1 Dormitory Communications Service (DCS) lines.
  - .5.6.2 Toll denied or restricted lines.
  - .5.6.3 Hotel/motel and hospital toll access trunk lines that are routed to special operator equipped locations.
  - .5.6.4 Public Access Lines (PAL)
- .5.7 The Telephone Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished and the customer shall save the Telephone Company harmless against all claims that may arise from the use of such information.
- .5.8 A charge applies for each directly dialed and completed N-411 call. There is no allowance on charges for N-411 calls. Exemptions: Charges for N-411 are not applicable to calls from customers who have registered with the Telephone Company as being unable to use telephone directories because of visual or physical handicaps.

Proposed Effective Date: January 1, 2001

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Manager

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TOLL AND INTEREXCHANGE SERVICES (CONT'D)

404. DIRECTORY ASSISTANCE SERVICE (CONT'D)

.5 NATIONAL - 411 (N-411) (CONT'D)

.5.9 A customer request for both an N-411 listing and a Maine listing on the same call will incur only the N-411 charge.

.5.10 RATES: Per Direct Dialed Call - Each ..... \$0.95

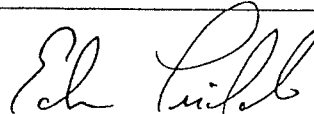
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Proposed Effective Date: January 1, 2001

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Manager

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