



Privacy Policy

GoNetspeed is committed to honoring the privacy of our on-line customers and visitors to our web site. We recognize the importance to you of maintaining an appropriate level of privacy and security for the personal information we collect from you over the Internet.

By using our web site, you agree to our collection and use of your personal information as described in this Privacy Policy. If we change our privacy policy and procedures, we will post these changes on our web site: www.gonetspeed.com. Your continued use of this site following the posting of any changes to these terms and constitutes acceptance of those changes.

Collection and Use of Information

Information collected may include name, address, telephone number, personal computer specifications and billing information such as a credit card number if required.

GoNetspeed and its affiliated companies will not share or sell your personal account information collected online, with third parties, other than to GoNetspeed affiliates, or to trusted vendors such as, payment processors, content providers, shipping vendors who perform essential functions on behalf of GoNetspeed.

GoNetspeed may provide aggregate information about our customers, sales, web site patterns and general web site information to our affiliates, and other vendors with whom we do business. This will not include any personal account information.

Disclosure of personal information may be necessary in very special circumstances, such as when GoNetspeed in good faith believes that disclosure is required under the law or in order to protect our legal rights.

If you do not want GoNetspeed to use your personal information to contact you for marketing or solicitation purposes (excluding notices about new product roll-outs, upgrades to services, billing related issues or your existing account), contact:

smarthub.notify@gonetspeed.com

or

GoNetspeed

56 Campus Drive

New Gloucester, Maine 04260



Security

GoNetspeed has gone to great lengths and made all commercially reasonable efforts to maintain the security of our servers in order to prevent the loss, misuse, and modification of the information we control. Even though these steps have been taken, we can not guarantee that "hackers" will not obtain access to the information on these servers.

Cookies

GoNetspeed may store small data files, called cookies, on a customer's computer when the customer visits certain web sites. Cookies allow GoNetspeed to personalize your service by collecting and storing information that will identify you when you visit a site. You can disable cookies on your computer, however if you do so, you will not be able to maximize your experience on our site. GoNetspeed can only protect the privacy of information it collects and is not responsible for the cookies used by web sites linked to or from our web site.

Children's Privacy Policy

It is GoNetspeed's policy to comply with the Children's Online Privacy Act of 1998 and all other applicable laws relating to children's privacy.

External Web Sites

GoNetspeed can only protect the privacy of information it collects and is not responsible for the practices employed by web sites linked to or from our web site nor for the content contained therein. The web sites and services you are able to access on the Internet are outside the control and limits of this privacy policy. Information provided to these organizations is at your own risk.