

**PRICE LIST**  
Hopper Telecommunications LLC

PRICE LIST  
OF  
HOPPER TELECOMMUNICATIONS LLC

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CONSISTING  
OF  
SCHEDULE OF RATES,  
RULES AND REGULATIONS  
FOR  
TELEPHONE SERVICE  
WITHIN THE STATE OF ALABAMA  
FOR PORTIONS OF  
BLOUNT AND ETOWAH COUNTIES

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ISSUED BY: Mike Weaver, President

ADDRESS: 4045 Gadsden-Blountsville Road, Walnut Grove, Alabama 35950

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

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## PRICE LIST

Hopper Telecommunications LLC

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Section 1  
Ninth Revised Sheet 1

S1. RATE SUMMARY

This schedule provides the summary of rates and charges and makes reference to the Tariff sections where more detailed information may be found.

Service	Section	Monthly Charge	
Access Line Connection Charge (non-recurring)	3.4	Included in Primary Service Order	
Central Office Charge (non-recurring)	3.4	Included in Service Order Work Charge	
Custom Calling Services Basic	4.1	Residence	Business
Call Forwarding:			
-Variable.....		\$4.02	\$4.02
-Busy Line.....		\$1.63	\$1.63
-Don't Answer.....		\$1.63	\$1.63
-Remote Activation.....		\$9.74	\$9.74
Call Waiting/Cancel			
-Call Waiting.....		\$4.02	\$4.02
Speed Calling			
-Eight-code Capacity.....		\$3.13	\$3.13
-Thirty-code Capacity.....		\$5.65	\$5.65
Three-Way Calling.....		\$2.40	\$2.40
Advanced			
MultiRing.....		\$6.45	\$10.56
Call Selector.....		\$6.45	\$7.31
Auto Callback.....		\$6.45	\$7.31
Auto Redial.....		\$6.45	\$7.31
Call Block.....		\$6.45	\$7.31
Caller I.D. Features			
-Caller I.D. Basic.....		\$9.31	\$12.17
-Caller I.D. Deluxe.....		\$12.17	\$16.30
Preferred Call Forwarding		\$6.45	\$7.31
Selective Call Forwarding.....		\$6.45	\$7.31
Call Waiting Deluxe.....		\$8.14	\$9.79
Call Tracing.....		\$3.50*	\$3.50*
*Per successful activation			
Advanced Business Features	4.2		
Premium Comportal			\$4.20
Premium Easy Call Manager			\$12.60
Find Me/Follow Me			\$4.20
Fax to Email			\$7.88
Incoming Call Manager			\$15.75
Mass Announcements			\$10.45
Music on Hold			\$2.10

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 Issued by: Dennis K. Andrews  
 Title: Senior Vice President

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Hopper Telecommunications LLC

Section 1  
Tenth Revised Sheet 2

S1. RATE SUMMARY (CONT'D)

Service	Section	Monthly Charge	Residence	Business
Advanced Business Features (Cont'd)				
Sim Ring				\$4.20
Unified Messaging				\$10.50
Web Conferencing				\$39.95
Automated Attendant				\$30.00
Bundled Offerings				
	4.10			
Unlimited Package 1		\$46.95		n/a
Unlimited Package 2				
1M/1M		\$91.95		n/a
4M/1M		\$106.95		n/a
8M/1M		\$121.95		n/a
12M/1M		\$136.95		n/a
Unlimited Package 3				
1M/1M		\$133.95		n/a
4M/1M		\$148.95		n/a
8M/1M		\$163.95		n/a
12M/1M		\$178.95		n/a
25M/5M		\$198.95		n/a
Package AR		\$19.90		n/a
Package AB		n/a		\$39.79
Second-Line Package		\$12.29		n/a
Economy Telephone/High Speed Internet Packages				
Silver*		\$40.95		n/a
Gold*		\$50.95		n/a
Platinum*		\$70.95		n/a
Diamond*		\$60.95		n/a
Economy 1-1		\$45.95		n/a
Economy 4-1		\$62.95		n/a
Economy 8-1		\$79.95		n/a
Economy 12-1		\$97.95		n/a
Economy 25		\$119.95		n/a
Economy 50		\$149.95		n/a
Economy 100		\$199.95		n/a

\*Grandfathered to existing customers only.

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 Title: President

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Hopper Telecommunications LLC

Section 1  
Eighth Revised Sheet 3

S1. RATE SUMMARY (CONT'D)

Service	Section	Monthly Charge Residence	Business
Bundled Offerings (Cont'd)			
Lifeline Package	2.17	\$8.52	
Triple Play Package 1	4.10	\$90.95 per month for first 12 months with 24 month contract; price then changes to \$100.95 per month for remaining 12 months of the contract term  \$100.95 per month with no contract	
Triple Play Package 3	4.10	\$106.95 per month for first 12 months with 24 month contract; price then changes to \$116.95 per month for remaining 12 months of the contract term  \$116.95 per month with no contract	
Triple Play Package 6	4.10	\$123.95 per month for first 12 months with 24 month contract; price then changes to \$133.95 per month for remaining 12 months of the contract term  \$133.95 per month with no contract	
Triple Play Package 10	4.10	\$140.95 per month for first 12 months with 24 month contract; price then changes to \$150.95 per month for remaining 12 months of the contract term  \$150.95 per month with no contract	

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Section 1  
Thirteenth Revised Sheet 4

1. RATE SUMMARY (CONT'D)

Service	Section	Monthly Charge Residence	Business
Individual Line - Business	2.6		\$42.34
Individual Line - Residence	2.6	\$21.18	
Returned Check Charge (per check)	3.4	\$30.00	\$30.00
Number Change Charge (per number, non-recurring)	3.4	\$25.00	\$25.00
Premises Visit Work Charge(non-recurring) (Minimum of 30 minutes)	3.4		
A. First 15-minute increment or fraction thereof:		\$25.00	\$25.00
B. Each Additional 15-minute increment or Fraction thereof:		\$25.00	\$25.00
C. Material		Based on Cost	Based on Cost
Service Order Work Charge (non-recurring)	3.4		
1. Primary Service		\$50.00	\$60.00
2. Secondary Service			
a) Calling Features:		\$12.00	\$12.00
b) How a customer's name appears on an account, or in the directory:		\$10.00	\$15.00
c) An Ownership Change:		\$10.00	\$15.00
d) All Others, i.e., Restrictions:		\$12.00	\$12.00
Voice Mail Service	4.11		
Message Minder Voice Mail		\$5.57	\$5.57
Hopper Warm Line		\$3.01	\$3.01
Message Waiting Tone		\$0.71	\$0.71

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 Title: Senior Vice President

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Hopper Telecommunications LLC

Section 2  
First Revised Contents Sheet 1

S2. BASIC LOCAL EXCHANGE SERVICE

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 GENERAL

- A. Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates. A maximum of seven (7) digits or frequency pulses will be provided by the Telephone Company for completion of local service or extended area service. The rates for local exchange service apply to all customers. The facilities used to provide such basic local telephone service are also used in the furnishing of long-distance telephone services at rates applicable for such services.
- B. The base rate area for each exchange is found on maps located in Section 16 of this Price List.
- C. The rates for service not specifically shown in this section are presented in other sections of this Price List. Rates for any service not specifically shown in this Price List are contained in the Hopper General Subscriber Services Tariff.

S2.2 BASIC LOCAL SERVICE RATE GROUPS

- A. Local service rate groups are established as follows:

Rate Groups

Snead Crossroads  
Walnut Grove

S2.3 ALPHABETICAL LISTING OF EXCHANGES

Snead Crossroads  
Walnut Grove

S2.4 LOCAL CALLING AREAS

Exchange	Exchange in Local Calling Area
Snead Crossroads	Snead Crossroads, Walnut Grove
Walnut Grove	Walnut Grove, Snead Crossroads

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Section 2  
Seventh Revised Sheet 2

S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

S2.5 BASIC LOCAL EXCHANGE RATES

Business

Exchange Name	Per Line	Key System	PABX Trunk	Rotary Trunk
Snead Crossroads	\$42.34	\$58.06	\$58.06	\$58.06
Walnut Grove	\$42.34	\$58.06	\$58.06	\$58.06

Residence

Exchange Name	Per Line
Snead Crossroads	\$21.18
Walnut Grove	\$21.18

S2.6 INTRASTATE END USER CHARGE

As authorized by the Alabama Public Service Commission in Docket 19356, Hopper Telecommunications Company, Inc. hereby adopts end user charges of \$.85 for both Business and Residence Service. The end user charges are included in the Local Exchange Service rates.

S2.7 LOCAL DIRECTORY ASSISTANCE SERVICE

- A. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. Directory Assistance Service allows a subscriber to provide a name to get a telephone number, ZIP Code and/or directory address.
- C. There will be a charge for all customer calls to Directory Assistance, except:
  - a. Residential customers who have a visual or physical disability rendering them unable to use a telephone directory, and
  - b. Business customers employing one or more persons diagnosed with that same disability.

Such a diagnosis must be confirmed in writing by a physician or an appropriate group or agency. This exemption is applicable exclusively to calls made by the disabled individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

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Hopper Telecommunications LLC

Section 2  
Second Revised Sheet 3

S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

S2.7 LOCAL DIRECTORY ASSISTANCE SERVICE (Cont'd)

- D. Surcharges as specified in Section S2.7(E) will be applicable to all calls to Directory Assistance Service handled by the operator ("0-"), provided that the "0" operator is not the only source for Local Directory Assistance, or dialed by the customer ("0+").
- E. Rates and Charges applied are the current rates and charges set by BellSouth Telecommunications, LLC d/b/a AT&T Alabama, the underlying provider of the Directory Assistance Services provided to Company's Customers. These rates and charges are passed through to the Customer by Company.

S2.8 OPERATOR ASSISTED LOCAL CALL SERVICE

A. General

For any Dial Calling Card Station, Operator Station or Person-To-Person message completed within the Local Calling Area, the appropriate service charge specified in S2.8.C. following, will be applied except as specified in S2.8.B. following.

B. Application Of Charges

- 1. The appropriate service charge, as specified in S2.9.C following, will be applied to each completed call except:
  - a. for calls to the Company for official telephone business,
  - b. for emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number,
  - c. when the caller identifies himself as being handicapped and unable to place the call due to his handicap,
  - d. when the caller advises he has had service trouble in reaching the terminating number,
  - e. for local emergency calls from a coin station,
  - f. for station-paid calls from hotel guests.

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Hopper Telecommunications LLC

Section 2  
Second Revised Sheet 4

S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

S2.8 OPERATOR ASSISTED LOCAL CALL SERVICE (Cont'd)

C. Rates And Charges

1. The following charges for operator system served local calls apply in addition to the local dial rates:
  - a. Billing Surcharges (Station-to-Station and Person-to-Person)
  - b. Operator Dialed Surcharge (Station-to-station operator assisted or person-to-person operator assisted calls where the operator dials the terminating number)
  - c. Partially Automated Surcharge (Station-to-station operator assisted calls where the customer dials the terminating number)
  - d. Zero Minus Charge  
Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800,888, 877, 866 and 855 numbers on the caller's behalf

Rates and Charges applied are the current rates and charges set by BellSouth Telecommunications, LLC d/b/a AT&T Alabama, the underlying provider of the Operator Assisted Services provided to Company's Customers. These rates and charges are passed through to the Customer by Company.



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Hopper Telecommunications LLC

Section 2  
Second Revised Sheet 5

S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

S2.9 RESERVED FOR FUTURE USE

## PRICE LIST

Hopper Telecommunications LLC

Section 2  
First Revised Sheet 6

### S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

#### S2.10 DUAL PARTY RELAY SERVICE

##### A. Application

For the purposes of this Section, the following definitions, rules and regulations are applicable, in addition to the definitions contained in Section 13 and to the rules and regulations contained in Section 12 of this Price List. In the event of any conflict between the provisions of this Section and the provisions of Sections 12 and 13, then the provisions of this Section shall prevail.

##### B. Description of Service

Dual Party Relay permits the hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communication takes place when a communications assistant relays conversations (voice to TDD or TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

##### C. Definitions

Alabama Relay Center - A center located at a predetermined point outside the Hopper Telephone Network, staffed with communications assistants of a predetermined carrier, which permits the hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones.

Bill to Third Party - A billing arrangement which permits a long distance "voice to TDD" or "TDD to voice" call to be charged to an authorized station, as determined by the Company, other than the station originating the call or the station where the call is terminated. These calls may be billed only to a third number within Alabama.

Person-To-Person Call - A MTS (Long Distance Message Telecommunications Service) class of service where the person originating the "voice to TDD" or "TDD to voice" call specifies to the communications assistant at the Alabama Relay Center a particular person to be reached. When the person originating such a call agrees to talk to anyone other than the one specified, the classification of the call remains person to person.

Station-To-Station Call - A MTS (Long Distance Message Telecommunications Service) class of service where the person originating the "voice to TDD or TDD to voice" call gives to the communications assistant at the Alabama Relay Center the telephone number of the desired station, and does not specify a particular person to be reached.

1. "Dial Station" is that Station-to-Station Service in which a call is dialed by the customer, except when an operator assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.

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## PRICE LIST

Hopper Telecommunications LLC

Section 2  
Third Revised Sheet 7

### S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

#### S2.10 DUAL PARTY RELAY SERVICE (Cont'd)

##### C. Definitions (Cont'd)

2. "Customer Dialed Calling Card Station" is that Station-to-Station service in which a call is dialed by the customer, except when an operator assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.

The use of this calling service limits the billing of calls through the Alabama Relay Center to an Alabama Calling Card Number.

##### D. Restrictions

The following calls may not be placed through the Alabama Relay Center:

- Calls to 976, 900 or 700 numbers.
- Calls to time or weather recorded messages.
- Calls to other informational recordings.
- Station sent paid calls from coin telephones.
- Operator handled conference service and other teleconference calls.
- All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those assigned by the telephone company.

E. Rate - The Company charges every customer \$.15 per month to cover the cost of providing Dual Party Relay Service. This amount is charged regardless whether a particular customer uses the service.

#### S2.11 LIFELINE ASSISTANCE PROGRAM

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service and broadband Internet access service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its serving areas.

##### A. General

Lifeline Assistance reduces an eligible customer's monthly rates for basic voice telephone service or broadband Internet access service. An eligible customer receives one federally subsidized credit per month toward the cost of voice telephone service or broadband Internet access service.

1. Where available, the broadband Internet access service provides a minimum broadband speed of 15 Mbps downstream/2 Mbps upstream and a minimum usage allowance of 250 Gigabytes per month. Dial-up service and WiFi or similar service that cannot be accessed by subscribers at their residential address does not qualify as a broadband Internet access service for purposes of Lifeline Assistance.
2. If the current minimum broadband speed established by the FCC is not available, the Lifeline discount may be applied to the highest performing generally available residential offering that meets or exceeds 4 Mbps downstream/1 Mbps upstream.

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## PRICE LIST

Hopper Telecommunications LLC

Section 2  
Third Revised Sheet 8

### S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

#### S2.11 LIFELINE ASSISTANCE PROGRAM (Cont'd)

##### B. Regulations

To constitute a qualifying low-income customer eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1. or 2. below:

1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
  - a. For purposes of these rules, "income" means gross income as defined under Section 61 of the Internal Revenue Code, 26 U.S.C. § 61, for all members of the household. This means all income actually received by all members of the household from whatever source derived, unless specifically excluded by the Internal Revenue Code, Part III of Title 26, 26 U.S.C. § 101, *et seq.*
  - b. A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.
2. Lifeline Assistance is also available to all qualified residential customers who currently participate in one of the following low income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household participates in at least one of these programs:
  - a. Medicaid
  - b. Supplemental Nutrition Assistance Program ("SNAP")
  - c. Supplemental Security Income ("SSI")
  - d. Federal Public Housing Assistance ("FPHA")
  - e. Veterans and Survivors Pension Benefit

## PRICE LIST

Hopper Telecommunications LLC

Section 2  
Third Revised Sheet 9

### S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

#### S2.11 LIFELINE ASSISTANCE PROGRAM (Cont'd)

##### B. Regulations (Cont'd)

3. In addition to meeting the qualifications provided in paragraph 1. or 2. of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.
4. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the Company. If the Company has a reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline service, the Company must notify the subscriber of impending termination of the subscriber's Lifeline service in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the request.
5. If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of the program administrator's notification.
6. The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service. The Company must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from the Lifeline program within five (5) business days after the expiration of the subscriber's time to respond to the recertification efforts.

## PRICE LIST

Hopper Telecommunications LLC

Section 2  
Fifth Revised Sheet 10

### S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

#### S2.11 LIFELINE ASSISTANCE PROGRAM (Cont'd)

##### B. Regulations (Cont'd)

7. A subscriber who requests de-enrollment must be de-enrolled by the Company within two (2) business days after the request.
8. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.
9. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge for any Lifeline voice telephone service that charges a fee for toll calls, either domestic or international, that is in addition to the monthly price of the customer's Lifeline service. This service will only be provided at the customer's request and is limited to plans that distinguish between local and long-distance calling.
10. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
11. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. The Company may require customers whose otherwise eligible household member has previously unpaid toll charges to subscribe to toll blocking prior to being accepted as eligible for Lifeline service. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
12. Partial payments that are received from Lifeline voice telephone customers will first be applied to local service charges and then to any outstanding toll charges.
13. Lifeline subscribers may apply their Lifeline discount to voice telephone service, broadband Internet access service, or a bundle of broadband Internet access service and voice telephone service; and plans that include optional calling features, such as, but not limited to, caller ID, call waiting, voicemail, and three-way calling. The Lifeline discount may also be applied to family shared data plans. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline supported services.

Issue Date: February 20, 2018  
Issued by: Mike Weaver  
Title: President

Effective Date: March 19, 2018

**PRICE LIST**

S2. BASIC LOCAL EXCHANGE SERVICE (CONT'D)

S2.11 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

- 14. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

C. Credits

- 1. The following monthly credit will apply for each customer eligible for Lifeline Assistance:

Monthly Credit

- a. Federal Subscriber Line Charge Credit           \$9.25

The maximum Lifeline Assistance credit available to Alabama customers is \$9.25 per month.

Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line, and local usage, or for the Company's listed charge for the subscribed service offering or for similar offerings subscribed to by customers who do not qualify for Lifeline Assistance.

- 2. This discount is first applied to waive the monthly federal subscriber line charge (End User Common Line charge) if the carrier is receiving Lifeline support for the subscriber's voice telephony service, with the remainder applied to the subscriber's monthly rate for the primary individual line service or primary bundled access line service.

S2.12 CONCESSION SERVICE

A. General

The classes of subscribers specified below are allowed the concessions indicated from the regular rates for individual line charges.

B. Conditions

- 1. Churches

A concession of 45% from the regular business rates is allowed to churches, provided the telephone is located in the church or church study and listed under the name of the church.

**PRICE LIST**

Hopper Telecommunications LLC

Section 2  
Original Sheet 12

S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 CONCESSIONS (Cont'd)

B. Conditions (Cont'd)

2. Schools

A concession of 45% from the regular business rates is allowed to all public, private, or parochial schools for each line requested at those institutions, provided the service is located on school grounds and listed in some name affiliated with the school.

3. Concessions are not allowed to any classes of subscribers from the regular rates for toll messages.

C. Rates

Churches and schools (45% discount from regular business rate)

S2.13 AREA CALLING SERVICE (ACS)

A. General

1. Area Calling Service (ACS) is an optional service offering to both residential and business subscribers. This service offering provides local calling from the subscriber's home wire center to wire center points within the Birmingham and Huntsville LATAs. To utilize, customers must dial as follows:
  - a. 256 NPA: Ten (10) digits
  - b. 205 NPA: Seven (7) digits
2. Residential and/or business subscribers are automatically eligible for this service offering and billing arrangement by dial as described above. Otherwise, subscribers may continue to dial, and will not be prohibited from dialing, a 1 + toll call (non-ACS call) to the same terminating number (a/k/a wire center points) within the Birmingham and Huntsville LATAs.
3. This service is not available to Payphone Access Lines or to 0+, operator assisted or credit card calls.
4. ACS is subject to the availability as determined by Hopper and the Alabama Public Service Commission.



**PRICE LIST**

Hopper Telecommunications LLC

Section 2  
Original Sheet 13

S2. BASIC LOCAL EXCHANGE SERVICE

S2.13 AREA CALLING SERVICE (ACS) (Cont'd)

B. Rates

1. The following usage rate is applicable for all ACS calls, regardless of time of day, day of week, or whether the call is placed on a legal holiday. Usage is charged on a per message basis with the per message recorded usage rounded up to the next full minute.

Area Calling Service Rate                      \$.10 per minute

S2.14 OTELCO ANYWHERE MINUTES

A. General

1. Depending upon the availability of facilities and technical feasibility, Otelco Anywhere Minutes is offered on a twenty-four (24) hour per day, seven (7) days a week basis to both residential and business customers.
2. Otelco Anywhere Minutes is not available to complete 0+, Calling Card or Operator Assisted calls or to Payphone Access Lines. Additionally, local calls, further identified as calls between points within the same or different exchange of the company, are not associated with accumulating or rating of minutes-of-use for Otelco Anywhere Minutes.
3. Otelco Anywhere Minutes provides direct dialed outbound calling to points within the continental United States. To utilize, customers must dial as follows:
  - a. 256 NPA: Ten digits (or 1+ ten digits)
  - b. 205 NPA: Seven digits
  - c. Other NPAs within continental U.S.: 1 + 10 digits
4. To be eligible for Otelco Anywhere Minutes, the customer must subscribe to an OTELCO Long Distance Calling Plan. Additionally, customers who no longer meet the eligibility requirement will be moved to Hopper Area Calling Service (Section 2.13), without further notice.

PRICE LIST

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 OTELCO ANYWHERE MINUTES (Cont'd)

A. General (Cont'd)

- 5. Customers may choose a monthly block(s) of three hundred (300) minutes and/or a monthly block(s) of six hundred (600) minutes. Each block has a specific monthly recurring charge; and when the total of the monthly block(s)-of-minutes are exceeded, a per-minute-of-use charge applies to each minute-of-use that exceeds the monthly block(s)-of-minutes. These charges are further described in the following paragraph S2.14.B.
- 6. The block(s)-of-minutes described in the preceding paragraph 5, is subject to accumulated minutes-of-use from calls completed through Hopper and OTELCO Long Distance Calling Plan.
- 7. Otelco Anywhere Minutes may be ordered on a single or multiple local access line basis. In instances when multiple local access lines are applicable to an order, the customer must subscribe to the company's crossbilling service.
- 8. Unused minutes-of-use from a prior month's monthly block(s)-of-minutes may not be carried forward to a subsequent month(s).
- 9. Usage is determined on a per message basis with the per message recorded usage rounded up to the next full minute.
- 10. The Service Connection Charges described in Section 3 do not apply for an existing subscriber to convert to or from Otelco Anywhere Minutes.

B. Rates

- 1. Monthly Recurring Charge, per block of minutes

Three Hundred (300) Minutes	\$18.95
Six Hundred (600) Minutes	\$34.65

(\*) In addition to Basic Local Exchange Rate, as described in Section 2.5 of this Price List.

**PRICE LIST**

Hopper Telecommunications LLC

Section 2  
First Revised Sheet 15

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 OTELCO ANYWHERE MINUTES (Cont'd)

B. Rates (Cont'd)

2. Customers who have exceeded their monthly block of Otelco Anywhere Minutes will be charged \$.10 for all calls to the 256/205 NPA. Customers who have exceeded their monthly block of Otelco Anywhere Minutes and who dial 1+ to call any party will be charged Otelco's long-distance rate, which is \$.10/minute.

S2.15 UNLIMITED OTELCO LOCAL

A. Description of Service

1. Depending upon the availability of facilities and technical feasibility, this optional service is offered on a twenty-four (24) hour per day, seven (7) day a week basis to residential customers.
2. This optional service is not available to business customers and to complete 0+, Calling Card or Operator Assisted calls or to Payphone Access Lines. Additionally, local calls, further identified as calls between points within the same or different exchange of the company, are not associated with this package.
3. This optional service provides:
  - a. direct dialed outbound calling (voice, only) to exchange points within and belonging to the following Local Exchange Carriers:
    - (1) Blountsville Telephone Company, Inc.
    - (2) Otelco Telephone, LLC
    - (3) Brindlee Mountain Telephone Company

To utilize, customers must dial seven (7) digits to reach exchange points within the first two above local exchange carriers and ten (10) digits to reach exchange points within the third local exchange carriers.

- b. the following features:
  - (1) Call Forwarding Busy/Line
  - (2) Call Forwarding Don't Answer
  - (3) Basic Voice Mail Service (listed only for information purposes)

**PRICE LIST**

Hopper Telecommunications LLC

Section 2  
Original Sheet 16

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 UNLIMITED OTELCO LOCAL (Cont'd)

A. Description of Service (Cont'd)

4. This optional service is offered only as a companion service in conjunction with Area Calling Service; and to be eligible, a residential customer must:
  - a. pre-subscribe to both Intralata and Interlata 1+ calling service of Otelco Long Distance, and
  - b. agree to limit the outbound calling, described in paragraph 3.a above, to voice, only.

Customers who no longer meet the above eligibility requirements may be removed from this optional service, without further notice; and in instance when the actual minutes-of-use may be determined to be non-voice, these minutes shall be subject to the per minute-of-use rates of the company's traditional Area Calling Service.

5. The applicable monthly recurring charge for this optional service is further described in the following paragraph S2.15.B.
6. The Service Connection Charges described in Section 3 do not apply for a subscriber to convert to or from this optional service.
7. Detailed message billing is not available with this optional service.
8. In instances when the subscriber terminates this optional service or service is disconnected, the monthly recurring charge shall only be applied to the applicable portion of the billing cycle until service was cancelled or disconnected.

B. Rates

Monthly Recurring Charge\*, applicable to each residential access line \$13.95

- (\*) In addition to Basic Local Exchange Rate, as described in Section 2.5 of this Price List.

PRICE LIST

S2. BASIC LOCAL EXCHANGE SERVICE

S2.16 INSIDE WIRE MAINTENANCE PLAN

A. Description of Service

The Inside Wire Maintenance Plan covers equipment malfunctions from the Network Interface to the modular jacks inside the customer premises. The plan does not cover telephone equipment.

B. Requirements for Subscription to Plan

- 1. Any customer-owned equipment must meet any applicable electrical codes, the rules and regulations set forth in 47 C.F.R. Part 68, and any applicable company-imposed rules or practices, AND
- 2. a. Inside Wiring must be inspected and approved by an Otelco representative OR
- b. An initial thirty (30) day waiting period must pass after the service is ordered.

C. Price \$4.16/month

S2.17 LIFELINE PACKAGE

A. Description of Service

- 1. Lifeline Package is available only to residential customers who are enrolled in and meet the requirements of the Lifeline Assistance Program.
- 2. Package Components:
  - a. Local Residential Service\*
  - b. Caller ID Basic
  - c. Sixty (60) minutes of free long distance service\*\*

B. Price \$8.52/month  
(Federal credit of \$9.25 is included in the package price)

\* Basic local service rates do not include federal, state or local fees and taxes, which shall be shown separately on the customer's bill.  
 \*\* Standard rates apply for operator assisted calls, directory assistance, credit card calls, collect calls and any other third party billing calls and direct dialed calls to Alaska and Hawaii and to all international points.

**PRICE LIST**

Hopper Telecommunications LLC

Section 2  
Original Sheet 18

S2. BASIC LOCAL EXCHANGE SERVICE

S2.17 LIFELINE PACKAGE (Cont'd)

Customers must subscribe to Otelco as their long distance provider. Customers who exceed their monthly block of sixty (60) free minutes will be charged \$0.12/minute for all other non-local direct dialed calls. Unused minutes of use from a prior month's block of minutes may not be carried forward to a subsequent month.

**PRICE LIST**

Hopper Telecommunications LLC

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## PRICE LIST

Hopper Telecommunications LLC

Section 3  
Original Sheet 1

### S3. SERVICE CONNECTION CHARGES

#### S3.1 GENERAL

- A. Service charges are the nonrecurring charge or charges applied ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid in advance or billed to the customer on a subsequent monthly statement.
- C. In all cases where special and unusual construction or installation is required, such charges are in addition to the prescribed service charges.

#### S3.2 DEFINITIONS

- A. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer request for service.
  - 1. Primary Service Order: The service order charge associated with the establishment of an exchange access line.
  - 2. Secondary Service Order: The service order charge associated with subsequent requests concerning existing telephone service.
- B. Central Office Work Charge: The charge applied to work associated with testing and connection functions required within the central office.
- C. Access Line Connection Charge: The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises.
- D. Premises Visit Work Charge: Applies to work performed at the premise location of the customer.
- E. Returned Check Charge: The charge applied to each check or bank draft returned by your financial institution, (i.e., insufficient funds, account closed, stop payment).
- F. Installation Charge: The charge applied to the provision of certain items of equipment or facilities and is in addition to applicable service charges. These charges are identified and presented throughout this Price List as a part of the offering.



**PRICE LIST**

S3. SERVICE CONNECTION CHARGES (CONT'D)

S3.2 DEFINITIONS (CONT'D)

- G. Restoration and Suspension Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.
- H. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- I. Number Change Charge: The Charge applied when a customer request a change in their telephone number.

S3.3 APPLICATION OF SERVICE CHARGES

A. General

- 1. Service charges as used herein and in other sections of this Price List are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this Price List.
- 2. Service order charges are applicable to the following services:
  - a) All Classes of Basic Local Exchange Service
  - b) Telephone Answering Service
  - c) Miscellaneous Service Arrangement
  - d) Coin Telephone Service
  - e) Mobile Telephone Service
  - f) Private Branch Exchange Service (a/k/a Centrex)
  - g) Key and Push Button Service
  - h) Directory Listings
- 3. Where the service desired necessitates the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charge for each item of service charge for each item of service furnished except as hereinafter provided.
- 4. When service is re-established at a location which has been destroyed or made untenable by fire, wind or flood, service charges for connection, move or change do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for temporary period, service charges for connection will apply for the establishment of service at a temporary location but no service change will apply when service is re-established at the former location.
- 5. Service charges may be paid at the time of application of service or as otherwise provided herein.

## PRICE LIST

Hopper Telecommunications LLC

Section 3  
First Revised Sheet 3

### S3. SERVICE CONNECTION CHARGES (CONT'D)

#### S3.3 APPLICATION OF SERVICE CHARGES (CONT'D)

##### A. General (Cont'd)

6. Service charges apply to changing or adding custom calling features, number changes or any other miscellaneous service as specified in the Price List.
7. Where service is established at a concession rate as set forth in this Price List, no concession is allowed from the regular service charges.

##### B. Application

1. Primary Service Order - Applies for establishing an exchange access line. The charge includes service ordering, central office work, exchange access line connection and a standard network interface. When more than one exchange line is requested at the same premises, a separate order shall apply for each access line.
2. Secondary Service Order - Applies per customer request for changes in existing service. The charge is specified when applicable to a particular service. This charge is applied to, but is not limited to, changes in miscellaneous directory listing, number changes, restrictions and calling features.
3. Central Office Work Charge - Applies for work in the central office necessary to effectively accommodate the customer's request for service.
4. Access Line Connection Charge - Applies to the connection of local exchange lines, outside extension lines and any other services requiring a drop wire.
5. Premise Visit Work Charge - Applies per customer request, per Company employee performing billable work on the customer's premises or as otherwise stated herein. The sum of their time is used to determine the number of 15-minute increments to be billed. One initial increment of 30 minutes will be billed per customer request except when the customer specifically requests additional employees, the initial increment charge will also apply per additional Company employee specifically requested. The Premise Visit Work Charge specifically applies, but is not limited to, to the following:
  - a) Installing, moving or rearranging a network interface device beyond a minimum point of penetration.
  - b) Installing underground drops or other underground facilities.
  - c) Rearranging or moving an aerial or underground drop wire or other facilities.
  - d) Isolating troubles at the customer's premise.
  - e) Installing underground drops when an existing conduit will not accommodate additional facilities.

## PRICE LIST

Hopper Telecommunications LLC

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Original Sheet 4

f)

### S3. SERVICE CONNECTION CHARGES (CONT'D)

#### S3.3 APPLICATION OF SERVICE CHARGES (CONT'D)

##### B. Application

##### 5. Premises Visit Work Charge (Cont'd)

- g) Billable work performed by a company employee located at a company-work-station, i.e. labor for researching and providing the required information that may be requested by a subpoena.
- h) All other billable work requests not contemplated or provided hereinafter in other sections of this Price List.

6. Restoration and Suspension Charge - After suspension for nonpayment, if this charge is paid within five days of suspension, the Secondary Service Order shall apply. If paid after five days of suspension, the Primary Service Order shall apply. As to the suspension of services temporarily at the request of the customer, a Secondary Service Order shall apply.

7. Termination Charge - Applies when a customer terminates a service that bears a basic termination liability prior to the expiration of the initial service period specific for that service.

8. Number Change Charge - Applies when a customer requests a change in their telephone number.

##### C. Exceptions; Service Connection Charges do not apply for:

1. Changing the primary listing of a residence customer to the name of the remaining spouse in event of death of the spouse currently listed.
2. Request for establishing Lifeline on an existing residence service
3. Requests for full or partial disconnection, unless a termination charge applies.
4. Changing telephone numbers when, in the judgment of the company, such changes are necessary for continuation of satisfactory service.
5. Other changes in telephone service when, in the judgment of the company, such changes are necessary for continuation of satisfactory service.
6. Underground drops or other underground facilities when a customer-provided conduit is buried and installed thirty(30) inches below ground level, as follows: The conduit must be a one(1) inch, sunlight resistant pipe(schedule 40) with a 90 degree sweep at each elbow and with a usable pull string inside. The pipe must be stubbed up a minimum of three(3) feet above the ground at the power meter and five(5) feet above the ground at the utility pole. It must be for telephone-company-use only-no TV Cable. The customer's installation of the conduit must be inspected and approved by a Company representative.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 3  
Fourth Revised Sheet 5

S3. SERVICE CONNECTION CHARGES (CONT'D)

S3.4 RATES

	<u>Residence</u>	<u>Business</u>
A. Service Order Work Charge		
1. Primary Service	\$50.00(*)	\$60.00(*)
2. Secondary Service		
a. Adding/Changing Calling Feature	\$12.00	\$12.00
b. Changing appearance of customer's name	\$10.00	\$15.00
c. Changing ownership	\$10.00	\$15.00
d. All other Secondary Service	\$12.00	\$12.00
B. Central Office Work Charge	(*)	(*)
C. Access Line Connection Charge	(*)	(*)
D. Premise Visit Work Charge (min. 30 minutes) (a/k/a Maintenance of Service Charge)		
1. First 15-minute increment or fraction thereof	\$25.00	\$25.00
2. Each additional 15-minute increment or fraction thereof	\$25.00	\$25.00
3. Material	Based on Cost	Based on Cost
E. Returned Check Charge (per check)	\$30.00	\$30.00
F. Installation Charge	(**)	
G. Restoration of Suspended Service		
1. Nonpayment		
a) If paid within five days:	\$15.00	\$15.00
b) If paid after five days:	\$50.00	\$60.00
2. At customer's request:	\$50.00	\$60.00
H. Termination Charge	(**)	(**)
I. Number Change Charge	\$25.00	\$25.00

(\*) The Central Office Work Charge and Access Line Connection Charge are included in the Service Order Work Charge for Primary Service. Correspondingly, the Primary Service Order Charge shall apply for establishing an exchange access line from the serving central office and up to and including the protector (a/k/a the network interface) at the customer's premises.

(\*\*) Where applicable, charges are identified and presented throughout this Price List as a part of the offering of individual items of equipment or of service/features.

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## PRICE LIST

Hopper Telecommunications LLC

Section 4  
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### S4. MISCELLANEOUS SERVICE ARRANGEMENTS

#### S4.1 CUSTOM CALLING SERVICES

##### A. Basic Custom Calling Services

Basic Custom Calling Services are a group of central office call management features offered in addition to basic telephone service. They are as follows:

##### 1. Call Forwarding

Call Forwarding service is an arrangement whereby incoming calls may be transferred to another telephone number. All Call Forwarding calls are subject to local and long distance message charges, transmission limitations and the use of Call Forwarding features in combination with other Call Forwarding features. In instances where the customer subscribes to Call Forwarding Variable and other Call Forwarding Services, Call Forwarding Variable will take precedence. The types of Call Forwarding service are as follows:

##### a. Busy Line Call Forwarding

This feature provides for calls terminating to a customer's busy telephone line to be forwarded to another telephone number. The Telephone Company sets up the Call Forwarding telephone number as per the customer's initial application for service. Changes to the call forwarding telephone number set up are subject to the telephone company's appropriate Service Connection Charges described in Section 3 of this Price List.

##### b. Variable Call Forwarding - This feature provides for transferring incoming calls to another telephone number by dialing an activation code and the telephone number of the service to which calls are to be transferred. The customer enters the telephone number to where calls will be forwarded and controls the activation and deactivation of this feature by entering a code.

##### c. Don't Answer Call Forwarding - This feature provides for calls terminating to a customer's idle telephone line to be forwarded to another telephone number after a preselected number of rings. The Telephone Company sets up the Call Forwarding telephone number as per the customer's initial application for service. Changes to the call forwarding telephone



## PRICE LIST

Hopper Telecommunications LLC

Section 4  
Original Sheet 2

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS

#### S4.1 CUSTOM CALLING SERVICES (Cont'd)

##### A. Basic Custom Calling Services (Cont'd)

###### 1. Call Forwarding (Cont'd)

###### c. Don't Answer Call Forwarding (Cont'd)

number set up are subject to the telephone company's appropriate Service Connection Charges described in Section 3 of this Price List.

###### d. Remote Call Forwarding Activation - This feature provides a customer with the capability to activate and deactivate Variable Call Forwarding remotely from a telephone station equipped with touchtone service.

###### 2. Call Waiting/Cancel Call Waiting

Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties. Cancel Call Waiting permits the customer to temporarily disable Call

Waiting on per call basis by dialing a deactivation code prior to placing a call.

###### 3. Speed Calling

Speed Calling is an arrangement which provides for the calling of a telecommunications network telephone number by dialing an abbreviated code. Two arrangements are available, either an eight-code capacity or a thirty-code capacity, but not both on the same line.

###### 4. Three-Way Calling

Three-Way Calling permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations.

## PRICE LIST

Hopper Telecommunications LLC

Section 4  
Original Sheet 3

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

#### S4.1 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Custom Calling Service - a group of central office call management features offered in addition to basic telephone service. This service consists of the following features:

##### 1. MultiRing

This feature provides two or more different Directory Numbers and rings for a single telephone line. These Directory Numbers are further described as a Master Line Number and one or more Dependent Line Numbers. Each Directory Number is assigned a distinctive ring which allows the customer to determine the Directory Number that was called.

Specific Feature Interactions, Conditions and Limitations:

- a. In instances where the MultiRing customer also subscribes to Call Waiting, MultiRing will also provide distinctive call waiting tones for each of the different Directory Numbers.
- b. Regardless of the number of Directory Numbers assigned to a line, the Master Line Number and the Dependent Line Numbers are restricted to only one set of custom calling features.
- c. When subscribing to MultiRing, Call Forwarding customers must choose one of the following Call Forwarding options:
  - (1) All telephone numbers associated with the MultiRing feature will be forwarded to a single number when Call Forwarding is activated.
  - (2) The Master Line Number will only be forwarded when Call Forwarding is activated. The Dependent Line Numbers will continue to ring and may be answered at the customer's premises.
- d. In instances where the customer may wish to change the preceding Call Forwarding options, a service order will be necessary and the appropriate Service Connection Charges, described in Section 3 of this Price List, shall apply.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

## PRICE LIST

Hopper Telecommunications LLC

Section 4  
Original Sheet 4

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

#### S4.1 CUSTOM CALLING SERVICES (Cont'd)

##### B. Advanced Custom Calling Services (Cont'd)

###### 1. MultiRing (Cont'd)

- e. No distinctive ringing will be provided on calls that are Call Forwarded.
- f. MultiRing must be ordered with either one, two or three Dependent Line Numbers.
- g. MultiRing customers will be entitled to one directory listing for the Master Line Number and each Dependent Line Number(s). Listings for MultiRing are subject to regulations specified in Sections 8 and 10 of this Price List. Other listings will also be provided under the terms and conditions described in Section 10 of this Price List.

###### 2. Call Selector a/k/a Distinctive Ringing

This feature provides a distinctive ringing pattern to the subscribing customer for up to eight specific telephone numbers.

Call Selector a/k/a Distinctive Ringing (Cont'd)  
The customer creates a screening list of up to eight telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

##### Specific Feature Interactions, Conditions and Limitations:

- a. If the customer subscribes to Call Waiting and a call is received from a telephone number on the screening list while the line is in use, the Call Waiting tone will also be distinctive.
- b. When a telephone number on the Call Selector screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

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Hopper Telecommunications LLC

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Original Sheet 5

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.1 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Custom Calling Services (Cont'd)

2. (Cont'd)

- c. A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or an identified telephone number, that represents all the lines in a collection of lines, such as multiline hunt groups.

3. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

4. Repeat Dialing

This feature, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

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Hopper Telecommunications LLC

Section 4  
Original Sheet 6

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

#### S4.1 CUSTOM CALLING SERVICES (Cont'd)

##### B. Advanced Custom Calling Services (Cont'd)

##### 5. Call Block

This feature provides the customer with the ability to prevent incoming calls from up to eight different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

##### Feature Interactions:

- a. If the customer also subscribes to Selective Call Forwarding and/or Call Selector and the same telephone number appears on those screening lists, Call Block will take precedence.
- b. This feature will not work if the incoming call is from a telephone number in a multiline hunt group unless the telephone number is the main telephone number in the hunt group, or is telephone number identified.

##### 6. Caller I.D. Features

- a. Caller I.D. Basic (Number Delivery) - This feature is an arrangement which permits a customer with Local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multiline hunt group, only the main telephone number will be delivered. If the calling telephone number is not available

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Hopper Telecommunications LLC

Section 4  
Original Sheet 7

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.1 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Custom Calling Services (Cont'd)

6. Caller I.D. Features (Cont'd)

a. Caller I.D. Basic (Number Delivery) (Cont'd)

for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" or in other instances, dashes (--- ----) or other similar indicators, for the non-available numbers. The calling telephone number is unavailable from calls made via some large PABX systems within the Telephone Company's equipped offices, operator handled or credit card calls; and in most instances, unavailable from most cellular radio and long distance calls. In addition, compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller I.D. will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Furthermore, the Telephone Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers transmitted via the Caller I.D. feature are intended solely for the use of Caller I.D. and the resale of this information is prohibited by this Price List.

## PRICE LIST

Hopper Telecommunications LLC

Section 4  
Original Sheet 8

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

#### S4.1 CUSTOM CALLING SERVICES (Cont'd)

##### B. Advanced Custom Calling Services (Cont'd)

##### 6. Caller I.D. Features (Cont'd)

- b. Caller I.D. Deluxe (Name and Number Delivery) allows the customer to received both the calling telephone number and the directory name of the calling party. The provisions described in the preceding Caller I.D. Basic (Number Delivery) description shall also apply to Caller I.D. Deluxe (Number and Name Delivery).
- c. Caller I.D. Blocking Per Call - This allows a single-line customer to make a call and temporarily mark the delivery of his/her calling identification (calling telephone number and/or the directory name) as "private" to the next person he/she is calling. This is accomplished on an as needed basis by dialing "Star" (\*) 67 from touchtone telephones or 1167 from rotary telephones prior to making a call. This action must be repeated each time a call is made to prevent the delivery of the telephone number and/or the directory name.

This feature will be available without presubscription, and at no charge.

##### Feature Interactions:

- (1) Call Return - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.
- (2) Call Block - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

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Hopper Telecommunications LLC

Section 4  
Original Sheet 9

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

#### S4.1 CUSTOM CALLING SERVICES (Cont'd)

##### B. Advanced Custom Calling Services (Cont'd)

##### 6. Caller I.D. Features (Cont'd)

(3) Caller I.D. - The terminating central office will recognize this "private" marking and transmit that signal to the display device, which in turn will display "P", "Private," or "Private Number" or such similar indicator on that call.

(4) Call Tracing - This feature is unaffected, and will record the calling number.

##### 7. Selective Call Forwarding

This feature allows the customer to transfer selected calls to another telephone number. A screening list of up to ten numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

In addition, the following limitation apply to Selective Call Forwarding:

a. If the customer also subscribed to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

b. This feature will not work if the calling line is not referenced to and originated by the main telephone number, or an identified telephone number that represents all the lines in a collection of lines such as multiline hunt groups.

##### 8. Selective Call Acceptance

This feature allows a customer to select up to ten telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls



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Hopper Telecommunications LLC

Section 4  
Original Sheet 10

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.1 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Custom Calling Services (Cont'd)

8. Selective Call Acceptance (Cont'd)

from numbers outside the Telephone Company's local exchange area will ring normally. Feature interactions: Selective Call Acceptance takes precedence over Call Block, Selective Call Forwarding and Call Selector.

9. Call Waiting Deluxe

This feature enables the customer to view, on a customer provided display device, the calling party directory name and directory number on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the subscriber of this feature. A maximum of 15 characters is allowed for transmission of the calling party directory name. In addition, the following amenities and/or conditions shall apply to Call Waiting Deluxe.

- a. When the Call Waiting Deluxe customer's line is not in use, the directory name and directory number of the line that originated the incoming call and the date and time of the call will be displayed on the called customer provided display device during the first long silent interval of the ringing cycle.
- b. When the Call Waiting Deluxe customer's line is in use, the directory name and directory number of the line that originated the incoming call and the date and time of the call will be displayed on the called customer provided display device following the waiting call alerting tone.
- c. The called party has the following options for disposition of the incoming call:
  - (1) Answer the waiting call while placing the original call on hold.
  - (2) Alternate between the waiting call and the original call, and
  - (3) Ignore the waiting call.

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Hopper Telecommunications LLC

Section 4  
Original Sheet 11

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

#### S4.1 CUSTOM CALLING SERVICES (Cont'd)

##### B. Advanced Custom Calling Services (Cont'd)

##### 9. Call Waiting Deluxe (Cont'd)

- d. If the incoming call is from a caller who subscribes to MultiRing, the name and number transmitted will always be the main directory listing information rather than the MultiRing listed name and number.
- e. If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number for the hunt group, unless, facilities permitting, the lines are telephone identified with the group.
- f. If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.
- g. If the calling telephone number is not available for forwarding to the called party, the customer's display will record the time of day and date, and show "OUT OF AREA" or in other instances, dashes (-----) or other similar indicators, for the non-available numbers.
- h. Any customer subscribing to Call Waiting Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of the equipment to function in conjunction with the feature specified, herein, will be the responsibility of the customer. The company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
- i. Telephone numbers and directory names transmitted via Call Waiting Deluxe are intended solely for the use of the Caller ID function of this calling feature.
- j. The Call Waiting function of this feature may be activated or deactivated at the customer's discretion through the use of preassigned feature access codes.

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Hopper Telecommunications LLC

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First Revised Sheet 12

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.1 CUSTOM CALLING SERVICES (Cont'd)

B. Advanced Custom Calling Services (Cont'd)

10. Call Tracing

This feature enables the customer to initiate an automatic trace of the last call received. By activating the Call Tracing feature, the customer automatically authorizes the Telephone Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office. The stored trace results will contain the telephone number of the last call received and time the trace was made. For the Telephone Company to release the stored results to the appropriate law enforcement agency, the Telephone Company must be in receipt of a subpoena for the trace results. In the event the customer does not contact the Telephone Company within ten (10) days after activating a call trace, the trace results will be automatically deleted from the system. The customer further acknowledges his/her understanding that under no circumstances will trace results be provided directly to the customer.

In addition, the following limitations apply to Call Tracing:

- a. Only calls from within the Telephone Company's local exchange area are traceable using Call Tracing.
- b. Call Tracing will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group.
- c. If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

C. Conditions and Limitations

1. Custom Calling Services consist of optional service features for use in connection with a customer's local exchange service.
2. Custom Calling Services may be associated with residence and business individual line service excluding Access Line Service for Customer-Provided Public Telephones.
3. Custom Calling Services require special facilities and will be provided only where such facilities are available.

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Hopper Telecommunications LLC

Section 4  
Seventh Revised Sheet 14

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

#### S4.1 CUSTOM CALLING SERVICES (Cont'd)

##### C. Conditions and Limitations (Cont'd)

4. Advanced Custom Calling Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within the Telephone Company's local exchange area. Also, feature screening lists can only contain telephone numbers of subscribers served out of the Telephone Company's local exchange area.
5. Advanced Custom Calling Service will not work on an originating basis with Company provided Access Line Service for Customer-Provided Public Telephones.
6. Appropriate Service Connection Charges shall apply except during Company selected periods of special promotion. These charges will apply when the Company is required to restore functions that are disabled by the customer, i.e., establish screening lists.
7. Caller I.D. Basic and Deluxe are subject to the following Conditions and Limitations:
  - a. Caller I.D. Basic and Deluxe are available to single exchange line residence and business customers. Caller I.D. Basic and Deluxe are not available for lines equipped with Rotary arrangements.
  - b. As Caller I.D. Deluxe requires a special database to provide the transmitting of directory name, Caller I.D. Deluxe will be available only when such database becomes available.
  - c. The company will deliver all numbers, subject to technical limitations, including telephone numbers and/or directory names associated with Non-published Listing Service as described in Section 9 of this Price List.
8. In addition to the preceding, Caller I.D. Basic and Deluxe are subject to the following Conditions and Limitations:
  - a. Caller I.D. Blocking Per Line is available free of charge upon request to domestic violence intervention agencies, state and county departments of human resource shelters, the Attorney General Crime Victim Assistance office, and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

Issue Date: May 29, 2018  
Issued by: Dennis K. Andrews  
Title: Senior Vice President

Effective Date: June 1, 2018

**PRICE LIST**

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.1 CUSTOM CALLING SERVICES (Cont'd)

C. Conditions and Limitations (Cont'd)

b. Caller I.D. Blocking Per Call is provided free of charge subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's provided equipment to perform satisfactory with the network features described herein.

c. Limitation of Liability

The Telephone Company will not be liable for any economic harm, personal injury, invasion of any right of privacy of any person, or any other harm, loss or injury, caused or claimed to be caused, directly or indirectly, by the Telephone Company's deliver or failure to deliver the telephone number and/or directory name of a calling party.

D. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for service furnished.

		Monthly Rates Per C.O. Line	
a.	Basic Custom Calling Services:	Residence	Business
	Call Forwarding:		
	-Variable.....	\$4.02	\$4.02
	-Busy Line.....	\$1.63	\$1.63
	-Don't Answer.....	\$1.63	\$1.63
	-Remote Activation.....	\$9.74	\$9.74
	Call Waiting/Cancel		
	-Call Waiting.....	\$4.02	\$4.02
	Speed Calling		
	-Eight-code Capacity.....	\$3.13	\$3.13
	-Thirty-code Capacity.....	\$5.65	\$5.65
	Three-Way Calling.....	\$2.40	\$2.40

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Seventh Revised Sheet 15

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.1 CUSTOM CALLING SERVICES (Cont'd)

D. Rates(Cont'd)

1. (Cont'd)

b. Advanced Custom Calling Service:

	Monthly Rates Per C.O. Line	
	Residence	Business
MultiRing.....	\$6.45	\$10.56
Call Selector.....	\$6.45	\$7.31
Auto Callback.....	\$6.45	\$7.31
Auto Redial.....	\$6.45	\$7.31
Call Block.....	\$6.45	\$7.31
Caller I.D. Features		
-Caller I.D. Basic.....	\$9.31	\$12.17
-Caller I.D. Deluxe.....	\$12.17	\$16.30
Preferred Call Forwarding.....	\$6.45	\$7.31
Selective Call Acceptance.....	\$6.45	\$7.31
Call Waiting Deluxe.....	\$8.14	\$9.79
Call Tracing.....	\$3.50*	\$3.50*

\*Per successful activation

## PRICE LIST

Hopper Telecommunications LLC

Section 4  
First Revised Sheet 16

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

#### S4.2 ADVANCED BUSINESS FEATURES

A. Premium Comportal

CommPortal is an advanced web-based self-care interface which allows subscribers to view and manage the configuration of their telephone services. Through the use of the web-based CommPortal, subscribers can manage their telephone services through an integrated online interface

B. Premium Easy Call Manager

Easy Call Manager (ECM) is an easy-to-use call handling service, with a simple set of configurable profiles. For subscribers who want to control their call handling service quickly and easily, ECM provides many of the same options as Incoming Call Manager, within a simpler and more accessible interface. Subscribers configure ECM using the visual interface in CommPortal and select an active call handling profile using either CommPortal or CommPortal Assistant, a downloadable program within the CommPortal web interface that runs on the subscriber's PC.

C. Find Me/Follow Me

Find Me/Follow Me (FMFM) is a locator service which calls a sequence of pre-defined telephone numbers if callers can't reach a subscriber on the first number they dialed. FMFM is an advanced call re-direction service that aims to connect callers to the subscriber by ringing up to three (3) additional numbers if the subscriber does not answer the first number called.

D. Fax to Email

A service that receives incoming faxes and forwards them in PDF format to a predetermined email address established by the customer.

E. Incoming Call Manager

Incoming Call Manager (ICM) offers an integrated call handling service, with a powerful set of configurable rules, through which subscribers can set detailed rules to manage incoming calls. Using ICM, subscribers can receive calls on their choice of phone, recognize particular callers and treat their calls specially, and apply different call treatments at different times of the day.

F. Mass Announcements

The Mass Announcement Service enables a subscriber to automate calling a typically large number of contacts and play them a pre-recorded announcement.

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Second Revised Sheet 17

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.2 ADVANCED BUSINESS FEATURES (Cont'd)

G. Music on Hold

Music On Hold service is intended for business customers who want their callers to hear music or other recordings (such as announcements) when put on hold or queuing to get through.

H. Sim Ring

Sim Ring allows additional numbers to ring when a customer's number is called.

I. Unified Messaging

Unified Messaging manages subscribers' messages and faxes.

J. Web Conferencing

Web Conferencing provides "meet-me" conferencing services, allowing customers to set up conference calls on demand and invite other users to join them.

K. Automated Attendant

Automated Attendant is an automatic call answering service that delivers an interactive menu to callers. It can act as an immediate answering service for the business, as an out-of-hours receptionist, or can simply answer the phone when no human operator is available.

L. Rates

The following monthly rates are in addition to all other applicable rates and charges for the listed service:

Monthly Rate

1. Premium Comportal.....	\$ 4.20
2. Premium Easy Call Manager.....	\$12.60
3. Find Me/Follow Me.....	\$ 4.20
4. Fax to Email.....	\$ 7.88
5. Incoming Call Manager.....	\$15.75
6. Mass Announcements.....	\$10.45
7. Music on Hold.....	\$ 2.10
8. Sim Ring.....	\$ 4.20
9. Unified Messaging.....	\$10.50
10. Web Conferencing.....	\$39.95
11. Automated Attendant.....	\$30.00



## PRICE LIST

Hopper Telecommunications LLC

Section 4  
Second Revised Sheet 18

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.3 TOLL RESTRICTION SERVICES are categorized as either Outgoing or Inward and are further described as follows:

A. Outgoing Toll Restriction is a service which prohibits certain types of outgoing calls from being originated over the customer's exchange line. The types of outgoing restrictions are described as follows:

1. Local, Only: Prohibits all outgoing calls with exception to calls to 911 or calls within the local calling area of the company. The company's local calling area is more specifically identified in Section S2.4.
2. Local, Only and Allow 800: Prohibits all outgoing calls with exception to those calls described in paragraph S4.2.A.1 above and calls to 800 numbers.
3. Local, Only with PIN: Customers must dial a four digit authorization code before outgoing calls will be completed. Exceptions: No four digit authorization code will be necessary to dial the company's local calling area, 911 or 800 numbers.
4. Block 900, Only: Prohibits outgoing calls to 900 numbers. See Section S4.2.E.
5. Block International, Only: Prohibits all outgoing calls when 011 is dialed.
6. Block Area Calling Service (ACS), Only: Prohibits all outgoing calls to the company's Area Calling Service.

B. Inward Toll Restriction is a service which prohibits certain types of inward calls from being terminated and/or billed to the customer's exchange. The types of inward restrictions that are generally available are described as follows:

1. 3<sup>rd</sup> Number, Only: 3<sup>rd</sup> Number calls originate and terminate to an exchange line other than the customers. The 3<sup>rd</sup> Number, Only restriction prohibits such calls from being billed to the exchange line of the customer.
2. Collect, Only: Prohibits the exchange line of a customer from receiving and being billed collect calls.

Issue Date: February 28, 2013  
Issued by: Mike Weaver  
Title: President

Effective Date: March 1, 2013

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
First Revised Sheet 19

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.3 TOLL RESTRICTION SERVICES (Cont'd)

C. Conditions

1. This service is available to both residential and business exchange service.
2. Customers may subscribe to whichever restriction type meets their needs with the understanding that "Local, Only", "Local Only and Allow 800", and "Local, only with PIN" are not compatible with each other; and when provisioning, only one of these restrictions and no other Outgoing Restriction may be provisioned on an exchange line.
3. Customers who subscribe to "Local, Only", "Local, Only and Allow 800" or "Local, Only with PIN" shall have the responsibility to notify all users that an operator cannot be reached from their service.
4. Customers subscribing to Block Area Calling Service will not be charged.
5. Lifeline Customers subscribing to any Outgoing or Inward Toll Restrictions will not be charged an installation charge or monthly rate.
6. Customers wishing to restrict or choose not to have an InterLata Preferred Interexchange Carrier (also known as a no-pic) shall be billed the same rates as Local, Only.
7. The company shall not be liable to any person for damages of any nature arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restrictions contained herein.
8. Inward Toll Restrictions are dependent upon providers of operator and/or the long distance services to comply with the exchange line restrictions which reside in the Line Information Data Base (LIDB) of the company.
9. Subscribing to a restriction does not relieve customers of their responsibility for calls charged to their numbers.

Issue Date: February 28, 2013  
Issued by: Mike Weaver  
Title: President

Effective Date: March 1, 2013

**PRICE LIST**

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.3 TOLL RESTRICTION SERVICES (Cont'd)

D. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Outgoing Toll Restrictions:		
a. Local, Only	\$3.24	\$12.00
b. Local, Only and Allow 800	\$3.24	\$12.00
c. Local, Only with PIN	None	(*)
d. Block 900, Only	See Section S4.2.E	
e. Block International, Only	None	\$12.00
f. Block ACS, Only	None	None
2. Inward Toll Restrictions:		
a. 3 <sup>rd</sup> Number, Only	None	None
b. Collect, Only	None	None

(\*) There will be no initial installation charge for the initial request and an \$18.00 installation charge shall apply on each subsequent request.

E. Blocking 900/976 Access

1. Application

For the purpose of Blocking 900/976 Access, the following definitions, rules and regulations, and rates are applicable in addition to those described throughout this Price List. In the event of any conflict between the provisions of Blocking 900/976 Access and the provisions contain in other sections of this Price List, the provisions of Blocking 900/976 Access shall prevail.

2. Features

Blocking 900/976 Access is a telephone exchange communication service that denies originating access from the subscribing customer's access line to all 1-900-XXX-XXXX or 1-976-XXX-XXXX calls.

**PRICE LIST**

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.3 TOLL RESTRICTION SERVICES (Cont'd)

E. Blocking 900/976 Access (Cont'd)

3. Rules and Regulations

- a. This service is furnished to every customer, unless a customer requests otherwise, for the purpose of blocking 900/976 calls.
- b. The Company does not undertake the responsibilities in upgrading facilities, but offers the use of its facilities, where capability is available, to accommodate Blocking 900/976 Access.
- c. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof, whether caused by the negligence of Company or otherwise, shall not exceed the charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition.
- d. No charge, either recurring or nonrecurring, will be levied for a subscriber's initial change to his 900/976 blocking. All subsequent changes to 900/976 blocking preferences will incur a nonrecurring secondary service ordering charge as described in the following rate section.

4. Rates

Rates and charges are priced in regards to a customer's initial or subsequent request for service.

	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
a. Initial Request/ Service	No Charge	No Charge
b. Subsequent Request/ Service	No Charge	Secondary Service Order Charge

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Sixth Revised Sheet 22

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.3 TOLL RESTRICTION SERVICES (Cont'd)

E. Blocking 900/976 Access (Cont'd)

5. Definitions

900/976 CALLS-All calls accessed by dialing 1-900-XXX-XXXX or 1-976-XXX-XXXX.

INITIAL REQUEST/SERVICE-An application for service in which the company's facilities were capable in accommodating the subscriber's request for Blocking 900/976 Access.

SUBSEQUENT REQUEST/SERVICE-An application for service after the company had previously accommodated the subscriber's initial request for Blocking 900/976 Access.

S4.4 REMOTE CALL FORWARDING

A. General

1. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Hopper Telecommunications Company, Inc.'s central office equipment to another station designated by the RCF customer (their terminating station).
2. Remote Call Forwarding service is offered subject to availability of suitable facilities.
3. RCF service is not offered where the terminating station is a coin telephone.
4. Hopper Telecommunications Company, Inc. will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
5. Transmission characteristics may vary depending on the distance and routing necessary to complete the remote forwarded call.
6. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
7. Call Forwarding should not be offered as a feature at the RCF terminating station.

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Eighth Revised Sheet 23

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.4 REMOTE CALL FORWARDING (Cont'd)

B. Rates

- 1. The following charges are for the Remote Call Forwarding feature. These charges are in addition to the appropriate monthly subscriber line and message charges.

	Nonrecurring Monthly Rate	Charge
Residence	\$9.74	The appropriate Service
Business	\$9.74	Ordering and C.O. Charges. (Section 3 of this Price List).

S4.5 TELEPHONE NUMBERS IN ROTARY (Trunk Hunting)

A. General

Trunk hunting is an arrangement whereby a customer with two individual lines can have an incoming call automatically transferred by central office equipment, to his second line should the first line be in use. This also permits the customer with two lines to have only one listing since any call will be automatically transferred to the second line should the first line be in use.

Monthly rate.....\$57.49

S4.6 OFF PREMISES STATION SERVICE

A. General

An off premises or auxiliary station is an additional station connected on the same circuit as the main station, and having the same number as the telephone station.

B. Conditions

- 1. Off premises station may be furnished subject to the following conditions:
  - a. May be located on the premise of another customer provided the other has his own separate service at the same locations.
  - b. Business off-premise extensions may be provided at a residence location of the same customer where residence main station service is also provided.

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Fifth Revised Sheet 24

S4. MISCELLANEOUS SERVICE ARRANGEMENTS (CONT'D)

S4.6 OFF PREMISES STATION SERVICE (Cont'd)

B. Conditions (Cont'd)

1. (Cont'd)

- c. Residence off-premise extensions may be provided at the business location of the same customer where business main station service is also provided.
- d. The number of extension instruments which may be permitted with any main station is limited to such number as, in the judgment of the Company, will not interfere with the efficient operation of the service.
- e. Extension service provides the capability of originating or receiving calls from equipped locations in addition to the location of the main station.
- f. The provision of circuits required to connect main and extension service is subject to additional regulations and rates shown in Extension Line Charges, Section 5.1.

C. Rates

The applicable rates for Off Premise Station Service are the same as Extension Line Mileage (Section 10.6.C). The rates for Extension Line Mileage are as follows:

Extension Line Mileage

- |   |        |
|---|--------|
| A. First quarter mile or fraction       | \$7.04 |
| B. Each additional 1/4 mile or fraction | \$1.75 |

## PRICE LIST

Hopper Telecommunications LLC

Section 4  
First Revised Sheet 25

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS

#### S4.7 EXTENSION STATION ACCESS LOCATION

An extension station is an additional station connected on the same circuit as the main station, and having the same number as the main station.

- A. Extension station access locations may be provided in connection with all classes of main station service, excluding public telephone service.
- B. Extension station access locations must be located on the same premises of the subscriber on which the main station is located, and are restricted to the use of the subscriber, his representative and associated or to members of the subscriber's immediate family or domestic establishment.
- C. In certain instances, where equipment restriction dictate, the number of extension stations with bells may be limited.
- D. Extension station provided in connection with semi-public telephone service will be restricted to answering incoming calls only, and may be connected only where a notice is posted advising the using public of such extension. Semi-public telephone service extension stations will be provided by the Company at the applicable service connection charges.
- E. The number of extension instruments which may be permitted with any main station is limited to such number as, in the judgment of the Company, will not interfere with the efficient operation of the service.
- F. Extension service provides the capability of originating or receiving calls from equipped locations in addition to the location of the main station.



## PRICE LIST

Hopper Telecommunications LLC

Section 4  
First Revised Sheet 26

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS

#### S4.8 DIRECT INWARD DIALING (DID) SERVICE

##### A. General

1. The service is furnished subject to the availability of facilities and telephone numbers.
2. The Service includes central office switching equipment necessary for in-dialing from the exchange and toll network directly to stations associated with customer-provided switching equipment.
3. The service must be provided on all lines in a trunk group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk group is not contemplated.
4. The minimum commitment period for the service is three years. In case of discontinuance or reduction of service within the minimum commitment period, a basic termination charge as shown in the rates following, reduced by 1/36 for each full month of service provided, shall be applied.
5. The rates herein contemplate the use of standard Company equipment and serving arrangements. When equipment or service of a special type is requested and provided, rate and charges are based on the costs involved to meet the individual requirements of each case.
6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
7. The Telephone Company shall not be responsible to the customers authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise effect its use or performance.
8. Directory listings will be provided in accordance with the regulations of directory Listings, under Primary Listings, in Section 14 of this Price List. DID numbers furnished herein are not entitled to free directory listings.

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Title: President

Effective Date: March 1, 2013

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
First Revised Sheet 27

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.8 DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

B. Rates

1. Monthly rates, installation and basic termination charges are based on the cost involved to meet the individual requirements of each case.
2. The above rates and charges are in addition to the rates and charges for PBX trunks and other services or facilities with which this service is associated.

S4.9 SEASONAL AND VACATION SERVICE (TEMPORARY SUSPENSION OF SERVICE AT CUSTOMER'S REQUEST)

A. General

Seasonal and Vacation Service is basic local exchange service temporarily suspended. This service is provided to customers in all the Company's exchanges whose requirements for telephone service are less than that which might normally be provided in any 12 month period.

B. Conditions

Seasonal and Vacation Service will be furnished at the Company's discretion as follows:

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service. Suspension of service is available on a subscriber's complete service or on such portion thereof as can be suspended.
2. The period of suspension must be for a minimum of one month. When the period of suspension is less than one month, the regular charges for service shall apply.
3. When a complete service, or portion thereof which can be suspended is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction while the service is on a suspended basis and the initial service period is extended by one-half month for each month of suspension.
4. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension.

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Second Revised Sheet 28

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.9 SEASONAL AND VACATION SERVICE (TEMPORARY SUSPENSION OF SERVICE AT CUSTOMER'S REQUEST)

B. Conditions (Cont'd)

5. The charge for the total suspension period may be collected in advance.
6. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.
7. Suspension of service is permitted for a maximum of nine months during any calendar year.

C. Application of Charges

1. Main Station Service

- a. The charges for main station service during the period of suspension is 50 per cent of the rate regularly charged, except as modified in "B.1" preceding.

2. Key Systems, PABX Systems or Centrex Systems

- a. The charge for Key Systems, PABX Systems and Centrex Systems is 50 per cent of the rates regularly charged except as modified in "b" following.
- b. The minimum charge for any 9 consecutive months shall not be less than one-half of the total charge for full service during the 9-month period.

3. Charges as specified in Service Connection Charges, Restoration and Suspension Charges, will apply in addition to charges shown in the preceding "1" and "2" above.

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Third Revised Sheet 29

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.10 BUNDLED OFFERINGS

A. Unlimited Package 1 - comprises the following elements and is offered to Residential customers only at the price listed below:

- 1. Elements
  - a. Unlimited Long Distance\*
  - b. Local Residential Service\*\*
  - c. Call Waiting
  - d. Caller ID Deluxe
  - e. Call Forwarding
- 2. Price per Month \$46.95

B. Unlimited Package 2 - comprises the following elements and is offered to Residential customers only at the prices listed below:

- 1. Elements
  - a. Unlimited Long Distance\*
  - b. High-speed Internet
  - c. High-speed Modem Included
  - d. Voice Mail
  - e. 3-Way Calling
  - f. Local Residential Service\*\*
  - g. Call Waiting
  - h. Caller ID Deluxe
  - i. Call Forwarding
- 2. Price per Month
  - a. 1M/1M \$91.95
  - b. 4M/1M \$106.95
  - c. 8M/1M \$121.95
  - d. 12M/1M \$136.95

\* Standard rates apply for operator assisted calls, directory assistance, credit card calls, collect calls and any other third party billing calls and direct dialed calls to Alaska and Hawaii and to all international points. Long distance offers apply to voice calls only - long distance internet calls are not included. Company reserves the right to move a customer from the Unlimited Long Distance plan to another plan if the customer's long distance usage exceeds 150% of the average long distance usage for all Unlimited Long Distance customers. Company reserves the right to eliminate the Unlimited Long Distance plan at any time upon appropriate notice to all customers subscribing to this option, consistent with then existing Alabama law and the rules and regulations of the Alabama Public Service Commission.

\*\* Basic local service rates do not include federal, state or local fees and taxes, which shall be shown separately on a customer's bill.

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Eighth Revised Sheet 30

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.10 BUNDLED OFFERINGS (Cont'd)

- C. Unlimited Package 3 - this Residential-only package contains all the same features and services as the corresponding Unlimited Package 2 service levels, with the addition of Digital Family Television Service.
  - 1. Digital Family Television Service  

Internet Protocol Television (IPTV) delivers more than seventy (70) channels of television programming to the home via Otelco's High-Speed Internet connection. See the current channel line-up card for a complete listing of television programming provided.
  - 2. Price per Month
    - a. 1M/1M \$133.95
    - b. 4M/1M \$148.95
    - c. 8M/1M \$163.95
    - d. 12M/1M \$178.95
    - e. 25M/5M \$198.95
  - 3. Each Set-top Box is subject to a monthly charge of \$5.25.
- D. Package AR - comprises the following elements and is offered to Residential customers only at the price listed below:
  - 1. Elements
    - a. Local Residential Service\*
    - b. Caller ID - Basic
  - 2. Price per Month \$19.90
- E. Package AB - comprises the following elements and is offered to Business customers only at the price listed below:
  - 1. Elements
    - a. Local Business Service\*
    - b. Caller ID - Basic
  - 2. Price per Month \$39.79

\* Basic local service rates do not include federal, state or local fees and taxes, which shall be shown separately on a customer's bill.

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Issued by: Mike Weaver  
Title: President

Effective Date: April 1, 2017

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Fifth Revised Sheet 31

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.10 BUNDLED OFFERINGS (Cont'd)

F. Second-Line Package - comprises the following elements, if the following prerequisites are met, offered to Residential customers only at the price listed below:

1. Elements
  - a. Local Residential Service\*
  - b. Caller ID - Basic
  - c. Call Waiting
  
2. Prerequisites
  - a. Customer currently subscribes to at least one residential line on the same premises
  - b. If the customer subscribes to long-distance services, the services must be those provided by Otelco Telecom, LLC
  - c. Charges for the second line must be included on the same bill as charges for the primary line
  
3. Price per Month \$12.29

G. Economy Telephone and High-Speed Internet Package - Each of these packages includes local residential service, high-speed internet service, and a high-speed modem rental, subject to the following prerequisites, at the prices listed below:

1. Prerequisites
  - a. Residential Customers Only
  - b. Local Service Only\*
  - c. Optional Calling Features available at standard price

2. Package	Maximum Internet Speed	Price per Month
Silver**	256k down/256k up	\$40.95
Gold**	1.0 Mbs down/256k up	\$50.95
Platinum**	3.0 Mbs down/512k up	\$70.95
Diamond**	1.5 Mbs down/256k up	\$60.95
Economy 1-1	1.0 Mbs down/1.0 Mbs up	\$45.95
Economy 4-1	4.0 Mbs down/1.0 Mbs up	\$62.95
Economy 8-1	8.0 Mbs down/1.0 Mbs up	\$79.95
Economy 12-1	12.0 Mbs down/1.0 Mbs up	\$97.95
Economy 25	25.0 Mbs down/5.0 Mbs up	\$119.95
Economy 50	50.0 Mbs down/10.0 Mbs up	\$149.95
Economy 100	100.0 Mbs down/10.0 Mbs up	\$199.95

\* Basic local service rates do not include federal, state or local fees and taxes, which shall be shown separately on a customer's bill.

\*\* Bundle is no longer offered; grandfathered to existing customers only.

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Title: President

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Seventh Revised Sheet 32

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.10 BUNDLED OFFERINGS (Cont'd)

H. Otelco Lightwave Fiber Package - comprises the following elements and is offered to Residential customers only at the prices listed below:

1. Elements

- a. Unlimited Long Distance\*
- b. High-speed Internet
- c. High-speed Modem Included
- d. Voice Mail
- e. 3-Way Calling
- f. Local Residential Service\*\*
- g. Call Waiting
- h. Caller ID Deluxe
- i. Call Forwarding

2. Price per Month

- |    |      |          |
|----|------|----------|
| a. | 25M  | \$ 99.95 |
| b. | 50M  | \$109.95 |
| c. | 100M | \$129.95 |

\*Basic local service rates do not include federal, state or local fees and taxes, which shall be shown separately on a customer's bill.

\*\*Standard rates apply for operator assisted calls, directory assistance, credit card calls, collect calls and any other third party billing calls and direct dialed calls to Alaska and Hawaii and to all international points. Long distance offers apply to voice calls only - long distance internet calls are not included. Company reserves the right to move a customer from the Unlimited Long Distance plan to another plan if the customer's long distance usage exceeds 150% of the average long distance usage for all Unlimited Long Distance customers. Company reserves the right to eliminate the Unlimited Long Distance plan at any time upon appropriate notice to all customers subscribing to this option, consistent with then existing Alabama law and the rules and regulations of the Alabama Public Service Commission.

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Fifth Revised Sheet 33

4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.10 BUNDLED OFFERINGS (Cont'd)

I. Otelco Lightwave Fiber Package - this Residential-only package contains Digital Broadcast TV and 25M Internet.

1. Price per Month \$89.95

J. Otelco Lightwave Fiber Package - this Residential-only package contains Digital Family TV\* and 25M Internet.

1. Price per Month

a.	25M	\$ 94.95
b.	50M	\$104.95
c.	100M	\$124.95

\*Digital Broadcast TV and Digital Family TV rates do not include the monthly set-top box charge of \$6.00.



**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Fifth Revised Sheet 34

4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.10 BUNDLED OFFERINGS (Cont'd)

K. Triple Play Package 1 comprises the following elements and is offered to Residential customers only at the price listed below:

1. Elements

- a. Local Residential Service\*\*
- b. High Speed Internet Service – 1M download
- c. High Speed Modem
- d. Digital Family Video Package
- e. 60 Minutes Free Long Distance\*\*\*
- f. Additional Long Distance Minutes are \$0.12/minute
- g. Additional phone, internet, and video features may be added at regular rates
- h. End User Common Line Charge of \$6.50 is included

2. Price

- a. \$90.95 per month for first 12 months with 24 month contract; price then changes to \$100.95 per month for remaining 12 months of the contract term
- b. \$100.95 per month with no contract

\*Digital Family TV rates do not include the monthly set-top box charge of \$6.00.

\*\*Basic local service rates do not include some federal, state or local fees and taxes, which shall be shown separately on a customer's bill.

\*\*\*Standard rates apply for operator assisted calls, directory assistance, credit card calls, collect calls and any other third party billing calls and direct dialed calls to Alaska and Hawaii and to all international points.

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
Fourth Revised Sheet 35

4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.10 BUNDLED OFFERINGS (Cont'd)

- L. Triple Play Package 3 comprises the same elements as Triple Play Package 1, with the following exceptions, and is offered to Residential customers only at the higher price listed below:
  - 1. Exception – Maximum Bandwidth is increased to 4M download
  - 2. Price
    - a. \$106.95 per month for first 12 months with 24 month contract; price then changes to \$116.95 per month for remaining 12 months of the contract term
    - b. \$116.95 per month with no contract
  
- M. Triple Play Package 6 comprises the same elements as Triple Play Package 1, with the following exceptions, and is offered to Residential customers only at the higher price listed below:
  - 1. Exception – Maximum Bandwidth is increased to 8M download
  - 2. Price
    - a. \$123.95 per month for first 12 months with 24 month contract; price then changes to \$133.95 per month for remaining 12 months of the contract term
    - b. \$133.95 per month with no contract
  
- N. Triple Play Package 10 comprises the same elements as Triple Play Package 1, with the following exceptions, and is offered to Residential customers only at the higher price listed below:
  - 1. Exception – Maximum Bandwidth is increased to 12M download
  - 2. Price
    - a. \$140.95 per month for first 12 months with 24 month contract; price then changes to \$150.95 per month for remaining 12 months of the contract term
    - b. \$150.95 per month with no contract

## PRICE LIST

Hopper Telecommunications LLC

Section 4  
Fourth Revised Sheet 36

### S4. MISCELLANEOUS SERVICE ARRANGEMENTS

#### S4.11 VOICE MAIL SERVICE

- A. Voice Mail Service (VMS) is a central office based service which provides customers with the capability to receive, send, store and retrieve voice messages over the telephone network. Voice Mail Service answers incoming calls placed to the customer's telephone line, when the called number is busy and/or if the called number does not answer. The service will greet incoming callers with a personal or a company-provided greeting. It then receives and saves the caller's messages for retrieval by the customer at any time, from anywhere, using only a touchtone telephone and a four digit personal identification number (PIN).

One or both of the following features are required to make Voice Mail Service operational:

1. Busy Line Call Forwarding
2. Don't Answer Call Forwarding

These required features (the Voice Mail Service Package) will be offered at a monthly rate as listed below. Any additional Call Forwarding features requested by the Voice Mail customer will be provisioned from the Custom Calling Services Price list at the specified monthly rate.

#### B. Service Descriptions

1. Message Minder Voice Mail - basic Voice Mail, with capacity to hold 40 messages, 90 seconds each in length.
2. Hopper Warm Line - This service places a call to a pre-selected number without the caller dialing any digits. The call is placed after the receiver is taken off the telephone set and a number is not dialed within a specified time. Warm line is particularly useful for elderly, handicapped or young people.
3. Message Waiting Tone - stutter dialtone to indicate that a message is waiting

**PRICE LIST**

Hopper Telecommunications LLC

Section 4  
First Revised Sheet 37

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.11 VOICE MAIL SERVICE (Cont'd)

C. Rates

The following rates apply to both Residential and Business customers.

	<u>Monthly Rate</u>
1. Message Minder Voice Mail	\$ 5.57
2. Hopper Warm Line	\$ 3.01
3. Message Waiting Tone	\$ 0.71

D. Limitations

Messages may be altered or destroyed during collection or distribution of the customer's message(s) due to faults or defects in Company equipment. The Company shall not be liable, directly or indirectly, for damages unless caused by the willful misconduct of the Company.

S4.12 Hosted PBX Lines (Seats)

Hosted Private Branch Exchange is a phone system offered as a hosted service typically by a telecommunications provider. These solutions prevent companies from having to invest in costly business phone systems. This enables the company to utilize telephony features like voicemail, faxing, automated greetings, touchtone menus, conference calling, call auditing, and calling logs.

A. BASIC SEAT

(Public Access Point such as a BreakRoom, Lobby, Shop, Counter, etc. ) Limited to Hosted BG (Business Group) features such as:  
Extension Dial  
Call Pick-UP  
Call Transfers

B. STANDARD SEAT

Employee with assigned Hosted BG telephone number, Hosted BG feature, plus:  
Standard VoiceMail (VM) functionality (Administrative Web control only)  
Find Me Follow Me Feature (per Admin Mgmt)  
SIM-Ring Functions (per Admin Mgmt)

**PRICE LIST**

S4. MISCELLANEOUS SERVICE ARRANGEMENTS

S4.12 Hosted PBX Lines (Seats) (Cont'd)

C. PREMIUM SEAT

Employee with BG telephone number and work computer/devices,  
Hosted BG features & Standard Seat functions, plus:  
Premium VM Functions w/user Web Control and/or Admin Mgmt  
Also includes Premium Comportal Assistant and Widgets downloads &  
VM to Email Incoming Call Manager, including Call Jump Feature

D. EXECUTIVE SEAT

Admin employee or employee needing nomadic functions, Includes  
all functions of Premium Seat, plus:  
Access and Control of BG users-Groups-Settings-Preferences  
Nomadic privileges and Nomadic Portal training

E. RECEPTIONIST SEAT

Main Business telephone number with automated incoming call  
handling; Includes all functions of Premium Seat, plus:  
Choice of Incoming Call Manager OR Easy Attendant

F. Rates

The following monthly rates are in addition to all other  
applicable rates and charges for the listed service:

Monthly Rate

1. Basic Seat.....	\$ 20.00
2. Standard Seat.....	\$ 25.00
3. Premium Seat.....	\$ 29.00
4. Executive Seat.....	\$ 35.00
5. Receptionist Seat.....	\$ 35.00

**PRICE LIST**

Hopper Telecommunications LLC

Section 5  
Original Contents Sheet 1

S5. COIN TELEPHONE SERVICE

CONTENTS

Sheet No.

S5.1 COIN TELEPHONE SERVICE - PUBLIC TELEPHONE.....1

S5.2 ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED  
PUBLIC TELEPHONES.....1  
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B. Responsibility of the Subscriber.....1  
C. Violation of Regulations.....2  
D. Optional Service Features.....2  
E. Rates.....3

**PRICE LIST**

S5. COIN TELEPHONE SERVICE

S5.1 COIN TELEPHONE SERVICE - PUBLIC TELEPHONE

A. Rates

For each five (5) minute local message or fraction thereof..... \$.35

This is the local coin rate which applies to callers (end-users) from payphones (public and semi-public) which are provided by the Company.

S5.2 ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED PUBLIC TELEPHONES

A. General

1. Access line service for customer-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.

B. Responsibility of the Subscriber

1. This access line service is provided for use with customer-provided non-coin-operated public telephones or customer-provided coin-operated public telephones.
2. The subscriber shall be responsible for the installation, maintenance and operation of customer-provided public telephones used in connection with this service.
3. Customer-provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations and have the following characteristics.
  - a. Must be able to access the "Operator" at no charge.
  - b. The appropriate emergency number (Operator) must be clearly posted at each location of a customer-provided public telephone.
  - c. Must clearly indicate procedures for obtaining a refund from the subscriber (the Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones).
4. Access line service for customer provided public telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

**PRICE LIST**

Hopper Telecommunications LLC

Section 5  
Original Sheet 2

S5. COIN TELEPHONE SERVICE

S5.2 ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED PUBLIC TELEPHONES (Cont'd)

B. Responsibility of the Subscriber (Cont'd)

5. This access line provides screening information to prevent the operator from allowing toll charges against the subscriber's line.
6. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.
7. Use of this Service
  - a. The service is furnished subject to the condition that all applicable regulations described in this Price List will be adhered to, with the exception of "Use of Subscriber Service," which restricts the use of service and prohibit payments to the customer by another for use of the service.
  - b. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Price List.
  - c. This service may not be suspended at a reduced rate.
  - d. This service is not subject to concessions.
8. Customer-provided public telephones may not be attached to other types of access lines.

C. Violations of Regulations

See Section 12 for the appropriate actions.

D. Optional Service Features

See the following rate listing for all associated service features and rates.



**PRICE LIST**

S5. COIN TELEPHONE SERVICE

S5.2 ACCESS LINE SERVICE FOR CUSTOMER-PROVIDED PUBLIC TELEPHONES (Cont'd)

E. Rates

Access line service for customer-provided public telephones is provided on a usage rate basis where facilities are available, otherwise the service will be provided on a Fixed Usage Equivalent rate basis.

1. Fixed Usage Equivalent Rate Service Monthly Charges Per Access Line  
  
Access line rate, each \$51.90
2. Service charges are applied on the same basis as for individual line business service.
3. The subscriber is responsible for Directory Assistance service charges as provided elsewhere in this Price List.
4. Maintenance of service charges are applied on the same basis as for individual line business service covered in Section 3 of this Price List.
5. Other rates and regulations in this Price List not discussed herein that pertain to Business Standard Measured Service apply (where applicable).
6. Directory listings in connection with two-way public telephone access lines are furnished under the same rates and regulations in Section 14 of the Price List as other business service. Listings are not available for outward public telephone access lines.
7. The Multiline Business Subscriber Line Charge is applicable to all payphone access lines.

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP'S)

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## PRICE LIST

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### S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP'S)

#### S6.1 GENERAL

- A. Services will only be provided which are technically feasible and where facilities permit.
- B. The services offered herein are for use by Mobile Service Providers (MSP's) to allow interconnection of the wireless or radio network of these carriers to that part of the Public Switched Network (PSN) owned and operated by the Company. (MSP's are commercial mobile radio services (CMRS) providers operating under authority of the FCC, as defined in the FCC Rules and Regulations, Part 20. The term MSP shall also include authorized resellers of CMRS and prospective CMRS providers who have been declared spectrum auction winners by the FCC.) Circuits furnished by the Company to Mobile Service Providers (MSP's) which do not connect to the PSN, such as radio transmitter control links, are not covered in this Price List.
- C. The services provided under this Price List shall be used by the MSP only for the handling of traffic originating or terminating on the MSP's network in conjunction with its authorized services.
- D. The services provided by the Company shall not be connected together by the MSP, except on an ancillary basis such as call forwarding, for the purpose of completing a call from one landline telephone to another landline telephone.
- E. DS1 Service
  - 1. The price for a digital trunk termination used in providing DS1 service for twenty-four voice-equivalent channel increments contemplates the termination of all twenty-four channels at the same Company switch and at the same physical location at the Company switch. When the mixing of services on the same DS1 does not meet these requirements, the rates and charges for less than twenty-four voice-equivalent channels are applicable.
  - 2. The mixing of "line side" and "trunk side" services on the same DS1 is considered to be terminating service at two different physical locations at the Company switch. MSP lines, one-way outward MSP trunks, and two-way MSP trunks are "line side" connections to the Company switch. One-way inward MSP trunks, Type 1, Type 2A, Type 2B, and 800/DID Service Access trunks are considered "trunk side" connections to the Company switch.

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### S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP'S)

#### S6.1 GENERAL (Cont'd)

##### E. DS1 Service (Cont'd)

3. Because Type 1 and Type 2A terminate at different physical locations at a Company switch, the mixing of these services on the same DS1 requires that the rates for less than twenty-four voice-equivalent channels be applied.

##### F. Other Associated Terms, Rates and Conditions

1. These services are offered at the rates specified herein from central offices where necessary service options are available.
2. In order to provide compliant interconnection arrangements, it may be necessary for the Company to place equipment at the MSP's point of termination. The MSP shall furnish or arrange to have furnished to the Company, at no charge, equipment space and electrical power required to provide services under this Price List. The MSP shall also provide the Company reasonable access for installing, testing, maintaining, or removing equipment. Facilities and equipment utilized by the Company to provide services under the provisions of this Price List shall remain the property of the Company and shall be returned to the Company by the MSP upon reasonable request.
3. Charges for Operator-Assisted Local Call and Local Calling Card Service, and Local Operator Verification/Interruption Service as defined in Section S2. of this Price List are applicable and will be individually itemized on the MSP's bill.
4. Charges for IntraLATA Long Distance Operator Verification/Interruption Service as defined in Section S17.1 of this Price List are applicable and will be individually itemized on the MSP's bill.
5. When the MSP wants to prohibit third number and collect calls to mobile numbers, Billed Number Screening is available upon request. Certain calls cannot be screened, including but not limited to calls handled by independent Company operators (ICO's); Maritime, Air-to-Ground, and International calls; and calls handled by companies that do not subscribe to the database where toll billing exception data is stored. The MSP is, however, responsible for the charges for these calls.

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP'S)

S6.1 GENERAL (Cont'd)

G. Usage Charges for Mobile Originating Traffic

1. Usage charges apply to mobile originated calls, 1) terminating within the local calling area (LCA) (terminating MTL to BMTC), and 2) inter-LCA/intraLATA calls terminating within the franchised serving area of the Company.
2. Usage charges will not apply to calls to Company Business Offices, Directory Assistance, E911 Emergency Service, or operator-assisted and other services for which a charge or surcharge already applies.

H. Optional Land-to-Mobile (LTM) Calling Plan

1. An optional Land-to-Mobile (LTM) calling plan is available to the MSP's. The LTM option originating LTM from BMTC allows intraLATA toll calls and calls which terminate outside the local calling area but within a 40 mile radius from the originating caller's wire center from telephone numbers served by the Company and terminating in the MSP network to be excluded from the originating customer's bill. The MSP will pay a usage charge per Section S6.4.B. in lieu of charges which would have been applicable to the originating user.
2. The LTM calling plan requires that an MSP dedicate an entire NXX for this option.
3. Usage for LTM is billed by rounding each call according to the selected option, summing the time for all calls during the billing period, multiplying the total time by the appropriate rate per minute, and rounding the result to the nearest whole cent. For LTM-Option 2, a minimum average time requirement (MATR) of 24 seconds is applicable. That is, if the average time per call for a billing period is less than 24 seconds, the usage will be computed as if all calls were 24 seconds in length.

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### S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP'S)

#### S6.1 GENERAL (Cont'd)

##### I. Usage Charges - Miscellaneous

1. When the Company relies on data supplied by the MSP to prepare and render a bill to the MSP, a right of audit by the Company is reserved. The audit of the call records shall be performed by an independent third party at the Company's discretion, but no more than annually. If the reported traffic is found to be understated by more than five percent, the MSP shall reimburse the Company for the reasonable cost of the audit.
2. In cases where the Company cannot measure usage, the MSP will be required to provide usage monthly in a Company prescribed format, fifteen (15) calendar days from the close of the billing period, to be used for bill preparation. In cases where the MSP cannot measure usage but can supply the number of messages, the Company may apply a per message rate equal to 2.3 minutes times the applicable usage rate per minute. In cases where neither the Company nor the MSP can measure, an assumed number of 3300 messages per trunk per month at 2.3 minutes per message will be used for billing purposes.

##### J. Assignment of Numbers and NXX Codes

1. When a new dedicated NXX is assigned, if the NXX will reside at the MSP's Point of Presence (POP), at least one number from that NXX must terminate in a milliwatt test line (Technical Reference: ANSI Ti.207.1989), to be used for test purposes. When a dedicated NXX is assigned for Type 1 service, then the NXX resides in the Company end office, in which case the Company will terminate an MSP selected number in a milliwatt test line.
2. The MSP will provide the Company with both the name of the desired designated exchange and the V&H coordinates for each dedicated NXX established with a Type 2A/Type 2A-CCS7 interconnection. If the desired designated exchange for the dedicated NXX is different than the exchange where the MSP's Type 2A/Type 2A-CCS7 interconnection exists, it is called a virtual designated exchange. A virtual designated exchange is only allowed when the chosen designated exchange meets the following criteria:

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP'S)

S6.1 GENERAL (Cont'd)

J. Assignment of Numbers and NXX Codes (Cont'd)

2. (Cont'd)

- a. Is a company exchange
  - b. Is served by the same access tandem and within the same Numbering Plan Area (NPA) as the exchange where the MSP's Type 2A/Type 2A-CCS7 interconnection exists.
  - c. Is in a different local calling area than the exchange where the MSP's interconnection exists.
3. The MSP may move an existing dedicated NXX that resides in a Company end office to the MSP's Point of Presence (POP) within the same LATA. A Type 2A/Type 2A-CCS7 interconnection must exist at the POP. Both locations must be served by the same tandem.

K. MSP Selective Class of Call Screening

- 1. MSP Selective Class of Call Screening (SCCS) is an optional service available with MSP Lines, MSP Trunks and Type 1 Service.
- 2. MSP SCCS is offered with two options:
  - Option 1 Provides 0+ and 0- screening capability to force alternate billing and provides central office blocking of 1+, 10XXX 1+, 101XXXX1+, and 900 calls.
  - Option 2 Provides 0+ and 0- screening capability to force alternate billing but allows 1+, 10XXX 1+ and 101XXXX1+ calls. 900 calls are blocked.
- 3. Subscribing to MSP SCCS only relieves the MSP of responsibility for charges associated with intraLATA calls made by MSP end-users using the Company's toll services.
- 4. When option 2 is selected, the MSP assumes responsibility for all sent-paid intraLATA toll charges.
- 5. All local (7-digit dialed) calls and calls to Company numbers such as repair service, Directory Assistance and public emergency service numbers, such as 911, will be permitted.

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP'S)

S6.1 GENERAL (Cont'd)

K. MSP Selective Class of Call Screening (Cont'd)

6. MSP SCCS will be established only where operator identification is provided through the use of automated equipment arranged to furnish this service.
7. This service is available only from central offices which have been arranged to provide the service. The service is provided subject to the availability of facilities. This service is not compatible with all service offerings.

S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING

S6.2.1 Miscellaneous Information - Type of Interconnection Service

The Services set forth, and the characteristics of such service set forth, in S6.2.1.A., below, shall be provisioned, if feasible, in accordance with the Company's provisions governing Direct Inward Dialing, which are found in S4.8., above, of this Price List.

A. General

1. Interconnection services are designated as CMRS Local Loop Lines, CMRS Local Loop Trunks, CMRS Type 1 MF Trunks, CMRS Type 2A MF Trunks, and CMRS Type 2B MF Trunks. Details of Type 1, 2A, and 2B service types can be found in various Bellcore documents. The MSP shall comply with the technical specifications and call protocols, including Special Information Tones and user announcements, as approved by the Company.
2. The MSP shall provide a voice intercept announcement or distinctive tone signals to the calling party when a call is directed to a number that is not assigned by the carrier.
3. The MSP shall return answer supervision on all calls except those routed to certain recordings indicating network conditions.
4. CMRS Local Loop Trunks, CMRS Type 1 MF Trunks, CMRS Type 2A MF Trunks, and CMRS Type 2B MF Trunks may be optioned for one-way inward (to the MSP), one way outward (from the MSP), or two-way signaling.



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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING (Cont'd)

S6.2.1 Miscellaneous Information - Type of Interconnection Service (Cont'd)

A. General (Cont'd)

- 5. CMRS Type 1 MF Trunk, CMRS Type 2A MF Trunk, and CMRS Type 2B Trunk circuits are four wire circuits using only multifrequency (MF) address pulsing with wink start operations and E&M supervision.
- 6. At the request of the MSP or at the discretion of the Company, subject to the operating limits and availability of facilities, these services may be provided from central offices other than the MSP's serving central office (C.O.). Where the C.O. can technically provide service as specified in the technical publications, but cannot measure due to switch limitations, such as software unavailability, then the Company may provide the service from a C.O. other than the MSP's serving C.O. at no additional charge to the MSP. Where a C.O. cannot technically provide a mobile service interconnection as specified in the technical publications because of equipment type, then the MSP must select an alternate C.O. capable of providing the requested type of service, in which case appropriate mileage rates will apply.

B. Rates and Charges

**Per Circuit Charge**

Services set forth in S6.2.1.A. \$45.00

S6.2.2 CMRS Local Loop Lines and CMRS Local Loop Trunks

- A. MSP measured lines are equivalent to measured business lines.
- B. MSP trunks arranged for one-way outward (MSP to C.O.) or two-way traffic may be optioned for either loop or ground start operation. MSP trunks arranged for one-way inward (C.O. to MSP) traffic with outpulsing of digits uses reverse battery supervision and may be optioned for either wink start or immediate start operation.
- C. CMRS Local Loop Lines and CMRS Local Loop Trunks will provide local (7 digit) dialing for outgoing traffic from the home wire center to all wire centers within a 40 mile radius, based on airline miles, in addition to the existing local calling area as described in Section S2.4.

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### S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

#### S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING (Cont'd)

##### S6.2.3 CMRS Type 1 MF Trunk Interconnection

- A. A Type 1 interconnection is a connection between a Company end office and an MSP's point of termination. With a Type 1 interconnection, the MSP can establish connections to valid NXX codes in the LATA, Directory Assistance, Operator Services (0- and 0+), Service Access Codes (700, 800, 900), and access to Interexchange Carriers (IC's) and International Carriers (INC's).
- B. Trunk groups containing the Type 1 connection must be presubscribed to an IC chosen by the MSP to complete inter-LATA calls. The MSP can access other IC's by using the 101XXXX code.

##### S6.2.4 CMRS Type 2 Interconnection

###### A. CMRS Type 2A Interconnection

- 1. A Type 2A interconnection is a connection between a Company access tandem or local tandem office to an MSP's point of termination. The MSP switch acts like an end office.
- 2. Type 2A interconnections to access tandems can be optioned so that the MSP switch appears as either an equal access end office (EAEO) or a non-confirming end office.
- 3. For an MSP that offers equal access to its customers, a Type 2A interconnection to an access tandem can establish connections to valid NXX codes in the LATA, to Service Access Codes (700, 800, 900), to IC's and INC's. Access to Operator Services (0- and 0+) and N11 codes is not permitted; those calls must be completed over a separate Type 1 interconnection.
- 4. For an MSP that does not offer equal access to its customers, a Type 2A interconnection to an access tandem can establish connections to valid NXX codes in the LATA, and to a Feature Group A (FGA), FGB, or FGC IC. Access to Service Access Codes (700, 800, 900), Operator Services (0- and 0+) and N11 codes is not permitted; those calls must be completed over a separate Type 1 interconnection.
- 5. If a Type 2A interconnection is optioned for two-way or one-way inward (to the MSP), an NXX code dedicated to the MSP is required.

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### S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

#### S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING (Cont'd)

##### S6.2.4 CMRS Type 2 Interconnection (Cont'd)

##### A. CMRS Type 2A Interconnection (Cont'd)

6. Type 2A service may be optioned for Common Channel Signaling using Signaling System 7 (CCS7) protocols, hereafter referred to as CMRS Type 2A-SS7. Mobile originated traffic over Type 2A-SS7 service is limited to intraLATA terminations where technical limitations exist in Company tandem offices. However, interLATA as well as intraLATA traffic originated from another location may terminate to the MSP's network over this service. As technical limitations are removed at individual tandem offices, mobile originated traffic over Type 2A-SS7 service will no longer be limited to intraLATA terminations through those offices.
7. When Type 2A-SS7 service is in use, all Public Service Commission and/or legislative requirements for blocking of Calling Party Number and/or Automatic Number Identification becomes the responsibility of the subscribing MSP. Any failure of the MSP to implement appropriate blocking measures will be considered cause for the Company to immediately disconnect the Type 2A-SS7 service.
8. Type 2A-SS7 service allows the MSP to subscribe to CCSIMT service from Section A35. in order to connect the MSP's signaling network to the company's signaling network, or the MSP may use an alternate arrangement that interconnects with the Company's signaling network, if technically feasible. Signaling links will be required to the Company's mated Signaling Transfer Points (STP's) in each LATA in which Type 2A-SS7 service is desired. If B Link connections are used to connect to the Company STP's and there is more than one mated pair of Company STP's within the LATA, the MSP must establish signaling links to all STP pairs in that LATA. If an A Link connection is used to connect to the Company STP's and there are more than one set of mated Company STP pairs in the LATA, the MSP must establish signaling links to the "home" Company STP pair. The "home" STP pair will be determined by using the same criteria as for Company end offices and may be based on location, traffic patterns, or traffic volumes. The Company may require additional A Link signaling connections to additional STP pairs within the LATA should traffic volumes dictate. If an alternate arrangement for SS7 signaling

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING (Cont'd)

S6.2.4 CMRS Type 2 Interconnection (Cont'd)

A. CMRS Type 2A Interconnection (Cont'd)

8. (Cont'd)

links is utilized, Service Installation Guarantee is not applicable.

B. CMRS Type 2B Interconnection

1. Type 2B interconnection is a connection between a Company end office and the MSP's point of termination. This type connection provides a high usage route to/from NXX codes located in the end office. This type connection is intended to be used with a Type 2A interconnection, with first choice routing from the MSP to the end office and overflow allowed via a type 2A connection.

C. CMRS Type 2C Interconnection

1. CMRS Type 2C interconnection is a connection between a Company E911 tandem and the CMRS's point of termination. This type of connection provides a route to allow the CMRS's subscribers to place E911 calls.

S6.2.5 Circuit Direction Options

A. CMRS Local Loop Line Direction - Voice Grade Facilities

Not required.

B. CMRS Local Loop Trunk Direction - Voice Grade Facilities

See S6.2.6.A.2.

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING (Cont'd)

S6.2.5 Circuit Direction Options (Cont'd)

C. CMRS Type 1 & 2 Circuit Direction - Voice Grade Facilities

1. CMRS Type 1

	Nonrecurring Charge	Monthly Rate
(a) Two-way	\$-	\$-
(b) One-way Inward (C.O. to MSP)	\$-	\$-
(c) One-way Outward (MSP to C.O.)	\$-	\$-

2. CMRS Type 2A

(a) Two-way	\$-	\$-
(b) One-way Inward (C.O. to MSP)	\$-	\$-
(c) One-way Outward (MSP to C.O.)	\$-	\$-

3. CMRS Type 2B

(a) Two-way	\$-	\$-
(b) One-way Inward (C.O. to MSP)	\$-	\$-
(c) One-way Outward (MSP to C.O.)	\$-	\$-

4. CMRS Type 2C

(a) CAMA or Feature Group D (as defined in J-STD-034 and TIA/EIA, without the optional pause for acknowledgement)	\$1,630.00	\$-
(b) SS7/ISUP (as defined in Telcordia GR-2956 Core, CCS/SS7 Generic Requirements in support of E911 Service)	\$1,630.00	\$-

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING (Cont'd)

S6.2.5 Circuit Direction Options (Cont'd)

D. CMRS Line Direction - DS1 Service

See Network Access Service CAR Package in S6.3.C.

E. CMRS Local Loop Trunk Direction - DS1 Service

See Network Access Service CAR Package in S6.3.C.

F. CMRS Type 1 and CMRS Type 2 Circuit Direction - DS1 Facilities

See Network Access Service CAR Package in S6.3.C.

S6.2.6 Rates and Charges

A. Voice Grade Service

1. CMRS Local Loop Line with expanded 7 digit dialing

	Nonrecurring Charge	Monthly Rate
a. Measured, w/o rotary	\$-	\$22.00
b. Measured, with rotary	\$-	\$33.00

2. CMRS Local Loop Trunk (2 wire)

a. One-way outward and two-way<sup>1</sup> with expanded 7-digit dialing

(1) Local loop w/o rotary

(a) Two-way \$- \$30.00

(b) One-way out-ward (MSP to C.O.) \$- \$30.00

(2) Local loop with rotary

(a) Two-way \$- \$45.00

<sup>1</sup> May be optioned for either loop or ground start operation.

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING (Cont'd)

S6.2.6 Rates and Charges (Cont'd)

A. Voice Grade Service (Cont'd)

2. CMRS Local Loop Trunk (2 wire) (Cont'd)

b. One-way inward<sup>23</sup> (includes rotary)

(1) Local loop

(a) Each \$- \$45.00

(2) Trunk termination

(a) Direct In- \$50.00 \$20.00  
ward Dialing<sup>4</sup>  
(C.O. to MSP)

(3) Optional address pulsing for use with Direct Inward Dialing trunk termination

(a) Dual tone \$- \$7.50  
Multifre-  
quency (DTMF)

(b) Multifre- \$- \$7.50  
quency (MF)

<sup>2</sup> Uses reverse battery supervision. May be optioned for either wink start or immediate start operation.

<sup>3</sup> This service provides outpulsing of digits from the central office toward the MSP (direct inward dialing service).

<sup>4</sup> Uses dial pulse address pulsing.

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.2 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DIRECT INWARD DIALING (Cont'd)

S6.2.6 Rates and Charges (Cont'd)

A. Voice Grade Service (Cont'd)

3. CMRS Type 1 or CMRS Type 2 circuits (4 wire)

a.	Facilities	Nonrecurring Charge	Monthly Rate
(1)	Local loop <sup>5</sup>		
	(a) First	\$335.00	\$45.00
	(b) Additional <sup>6</sup>	\$145.00	\$45.00
(2)	Signaling		
	(a) E&M/loop	\$44.00	\$10.00
(3)	C.O. Equipment termination		
	(a) Trunk termination (per loop)	\$24.60	\$37.55

4. Interoffice channels<sup>7</sup>

a.	0 thru 8 miles, fixed (per channel)	\$96.00	\$30.00
b.	0 thru 8 miles, per airline mile or fraction thereof	\$-	\$2.05
c.	9 thru 25 miles, fixed (per channel)	\$96.00	\$30.00
d.	9 thru 25 miles, per airline mile or fraction thereof	\$-	\$2.00
e.	Over 25 miles, fixed (per channel)	\$96.00	\$30.00
f.	Over 25 miles, per airline mile or fraction thereof	\$-	\$1.95

<sup>5</sup> A local loop extends from the carrier location to the serving wire center.

<sup>6</sup> Each additional loop from the same carrier location to the same wire center.

<sup>7</sup> Interoffice channels are required when the carrier requests connection to a wire center which is not the normal serving wire center for the carrier location.

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.3 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DS1 INTRASTATE ACCESS SERVICE<sup>8</sup>

A. Twenty Four (24) Voice Equivalent Channel Increments

1. Facilities

Facilities are provided at the rates specified for service as specified in Section S7.2. of the Private Line Service Price List. Note that any service establishment fee for these services is applicable.

2. Trunk termination

- a. At the analog or digital Company switch
- |                     |          |
|---------------------|----------|
| Nonrecurring Charge | \$90.00  |
| Monthly Rate        | \$204.25 |

B. Less than Twenty Four (24) Voice Equivalent Channel Increments

1. Facilities

Facilities are provided at the rates specified for service as specified in Section S7.2. of the Private Line Service Price List. Note that any service establishment fee for these services is applicable.

2. Channelization

Channelization is provided at the rates specified for channel service, per S7.3. of the Private Line Services Price List, to include a basic system of 24 channels at the central office, plus feature activation charges for the number of channels ordered.

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<sup>8</sup> DS1 service denotes 24 voice grade channels encoded at 1.544 Mbps in accordance with the North American hierarchy of digital signal levels.

**PRICE LIST**

S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.3 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DS1 INTRASTATE ACCESS SERVICE<sup>9</sup> (Cont'd)

B. Less than Twenty Four (24) Voice Equivalent Channel Increments (Cont'd)

3. Voice grade trunk terminations

When less than 24 channels are provided on DS1 service, rates and charges for voice grade trunk terminations apply in addition to facility and channelization rates and charges, for one-way inward CMRS Local Loop Trunks, CMRS Type 1, CMRS Type 2A, and CMRS Type 2B circuits. A voice grade trunk termination applies for each channel activated.

		Nonrecurring Charge	Monthly Rate
a.	CMRS Local Loop Trunks		
	(1) Direct Inward Dialing (DID) trunk termination equipped for dial pulse address pulsing	\$50.00	\$20.00
	(2) DID trunk termination equipped for dual tone multi-frequency (DTMF) address pulsing	\$50.00	\$27.50
	(3) DID trunk termination equipped for multifrequency (MF) address pulsing	\$50.00	\$27.50
b.	CMRS Type 1, CMRS Type 2A, or CMRS Type 2B circuits		
	(1) Per voice equivalent channel activated	\$24.60	\$37.55

<sup>9</sup> DS1 service denotes 24 voice grade channels encoded at 1.544 Mbps in accordance with the North American hierarchy of digital signal levels.

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S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.3 MSP INTERCONNECTION SERVICES PROVIDED IN ACCORDANCE WITH DS1 INTRASTATE ACCESS SERVICE<sup>10</sup> (Cont'd)

C. Network Access Service

1. Control Access Register package, per voice equivalent channel

		Nonrecurring Charge	Monthly Rate
a.	CMRS Type 1		
	(1) Two-way	\$-	\$6.57
	(2) One-way Inward (C.O. to MSP)	\$-	\$6.57
	(3) One-way Outward (MSP to C.O.)	\$-	\$6.57
b.	CMRS Type 2A or 2C		
	(1) Two-way	\$-	\$6.57
	(2) One-way Inward (C.O. to MSP)	\$-	\$6.57
	(3) One-way Outward (MSP to C.O.)	\$-	\$6.57
c.	CMRS Type 2B		
	(1) Two-way	\$-	\$6.57
	(2) One-way Inward (C.O. to MSP)	\$-	\$6.57
	(3) One-way Outward (MSP to C.O.)	\$-	\$6.57
d.	CMRS Local Loop Trunks		
	(1) Two-way with expanded 7 digit dialing	\$-	\$6.57
	(2) One-way Inward (C.O. to MSP)	\$-	\$6.57
	(3) One-way Outward (MSP to C.O.) with expanded 7-digit dialing	\$-	\$6.57
e.	CMRS Local Loop Lines		
	Two-way with expanded 7-digit dialing	\$-	\$6.57

<sup>10</sup> DS1 service denotes 24 voice grade channels encoded at 1.544 Mbps in accordance with the North American hierarchy of digital signal levels.

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Hopper Telecommunications LLC

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Original Sheet 18

S6. INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS

S6.4 USAGE CHARGES

A. Hopper's rates and rounding conventions as contained in the Company's Intrastate Switched Access Price List for traffic-sensitive elements will be applicable.

B. The optional Land-to-Mobile (LTM) calling plan is offered at the following rates.

Rate/minute

Point of interconnection within Company territory

LTM-Option 2 \$ .07332

C. MSP Selective Class of Call Screening

1. The following monthly rates are applicable for MSP Selective Class of Call Screening.

Monthly  
Rate

a. Option 1, per CMRS Local Loop Line, CMRS Local Loop Trunk, or CMRS Type 1 MF Trunk equipped1 \$7.10

b. Option 2, per CMRS Local Loop Line, CMRS Local Loop Trunk, or CMRS Type 1 MF Trunk equipped1 \$7.10

S6.5 MISCELLANEOUS

A. Hopper's trunk hunting rate is applicable in routing specific Land-to Mobile traffic to the MSP's trunk groups. This charge is applicable for each MSP trunk or circuit provisioned.

B. Directory listings are provided in accordance with Sections 12 and 14 of this Price List.

C. In instances where the MSP may request services that are not contemplated herein or within either the Company's Price List or Intrastate Access Tariff, these services shall be priced based on the cost involved to meet the individual requirements of each case.

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S7. PRIVATE LINE SERVICE

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## PRICE LIST

Hopper Telecommunications LLC

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Original Sheet 1

### S7. INTRALATA PRIVATE LINE SERVICE

#### S7.1 UNDERTAKING OF THE COMPANY

##### A. Provision of Facilities

The Company undertakes to maintain and repair the facilities which it furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

##### B. Work Performed Outside Regular Working Hours

The rates and charges specified in this Price List contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

##### C. Scope

1. IntraLATA Private Line Service is the furnishing of the Company facilities for communication between specified locations 24 hours daily seven days per week. Facilities may be those of the company only or those of the Company and connecting companies.
2. The Company does not undertake to transmit messages.
3. IntraLATA Private Line Services not specified in this Price List will be provided on an Individual Case Basis (ICB).
4. IntraLATA Private Line Service is available to end user customers only. BellSouth, IXCs, competitive local exchange carriers and other carriers must order under the Company's Special Access Tariff.
5. Provisions of Private Line Services referenced in this Section are subject to availability of Company facilities, equipment, and technical capabilities, and, as applicable any limitations and operating characteristics of equipment and technical capabilities.

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Original Sheet 2

S7. INTRALATA PRIVATE LINE SERVICE

S7.1 UNDERTAKING OF THE COMPANY (Cont'd)

D. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, preemptions, delays or errors or defects in transmissions occurring in the course of furnishing service and not caused by the negligence of the customers, or the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer or the period of service during which such mistake, omission, interruption, preemption, delay, or error or defects in transmission occurs.
2. The Company shall be indemnified and saved harmless by the customer against:
  - a. Claims for libel, slander and infringement of copyright arising from the material transmitted over the facilities;
  - b. Claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and
  - c. All other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
3. The Company is not liable for any act or omission of the other company or companies furnishing a portion of the service.
4. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, where suffered, made, instituted or asserted by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment so provided.

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Hopper Telecommunications LLC

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S7. INTRALATA PRIVATE LINE SERVICE

S7.1 UNDERTAKING OF THE COMPANY (Cont'd)

D. Liability

5. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
6. The company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of channel facilities or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.
7. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.

8. Unauthorized Computer Intrusion

The Company's liability, if any, for its willful misconduct is not limited by this section of the Price List. With respect to any other claim or suit by a subscriber, common carrier, reseller, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

9. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

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**PRICE LIST**

S7. INTRALATA PRIVATE LINE SERVICE

S7.1 UNDERTAKING OF THE COMPANY (Cont'd)

D. Liability

10. Errors or Damages Caused by System Date Limitations

The Company's liability for errors or damage resulting from the inability of the Company's systems to process dates shall be limited to the amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

11. Unauthorized Devices

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

E. Provision of Facilities

The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customer premises, except that, the customer or authorized user may provide his own terminal equipment or communications systems for use with such service as specified in 1. through 3. following or as otherwise specified hereinafter.

1. Where the customer or authorized user provides his own communications system, or terminal equipment the customer or user shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.
2. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that the Company shall furnish all data sets located in the Company's central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.
3. When a private line is used for transmission purposes other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

## PRICE LIST

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### S7. INTRALATA PRIVATE LINE SERVICE

#### S7.2 DS1 SERVICE

##### A. General

1. DS1 service is furnished for Private Line IntraLATA communications by the Company.
2. DS1 service is a service for the transmission of digital signals only and using only digital transmission facilities.
3. DS1 service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.
4. To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
5. Unless specified following, the regulations for DS1 service specified herein apply in addition to the regulations set forth in the General Rules and Regulations.
6. The rates specified for DS1 service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for DS1 service.

##### B. Description of Service

1. DS1 service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.
2. DS1 service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, or 36 months, under conditions specified in this Price List.
3. The Company does not represent its DS1 service as adapted for such connections, and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.

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### S7. INTRALATA PRIVATE LINE SERVICE

#### S7.2 DS1 SERVICE (Cont'd)

##### B. Description of Service (Cont'd)

4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as proper termination of service, amplification, signal shaping, and remote loop-back.
5. The design, maintenance, and operation of DS1 service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center (SWC) and/or through remote SWC's; (2) a customer premises to the Serving Wire Center - and/or to remote SWC's - partial channel (link); or (3) a Central Office to Central Office (interoffice) partial channel (link); or (4) between SWC's of this Company and a central office of a connecting company within the LATA.

##### C. Definitions

Channel Service Unit - The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

Channelization - is an optional channel service package to activate voice and data facilities.

Digital Local Channel - The term "Digital Local Channel" denotes a path for DS1 service furnished from the demarcation point on the customer's premises to their Serving Wire Center ("SWC").

DS1 - This denotes a channel service expressed in its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BRTZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment.

Interoffice Channel - The term "Interoffice Channel" denotes a path (or paths) for digital transmission between Company SWC within the LATA, or between Company SWCs and other ILEC serving wire centers within the LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

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Original Sheet 7

S7. INTRALATA PRIVATE LINE SERVICE

S7.2 DS1 SERVICE (Cont'd)

C. Definitions (Cont'd)

Superframe Format ("SF") - Provision of DS1 without Clear Channel Capability.

Extended Superframe Format ("EFT") - Provision of DS1 with Clear Channel Capability.

D. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer's premises will be charged at rates set forth for Digital Local Channels under Rates and Charges.
2. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.
3. DS1 service is available on a month-to-month basis or under variable rate periods with rates based on lengths of 12 months, 24 months, or 36 months
4. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

E. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishings and maintenance of DS1 service to that point on the customer's premises where provision is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this Price List.

**PRICE LIST**

Hopper Telecommunications LLC

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Original Sheet 8

S7. INTRALATA PRIVATE LINE SERVICE

S7.2 DS1 SERVICE (Cont'd)

E. Responsibility of the Company (Cont'd)

2. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS1 service and to the maintenance and operation in a manner proper for such digital service. The company shall not be liable for:
  - the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or
  - the reception of signals by such equipment or systems, or
  - the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
3. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of DS1 service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.
4. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.

F. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service such equipment or facilities are operating properly.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.2 DS1 SERVICE (Cont'd)

F. Responsibility of the Customer (Cont'd)

2. The operating characteristics of the customer's premises equipment or facilities shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
3. The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.
4. The customer shall be responsible for payment of a Trouble Determination Charge as set forth in this Price List for visits by the Company to the premises of the customer where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

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Hopper Telecommunications LLC

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Original Sheet 10

S7. INTRALATA PRIVATE LINE SERVICE

S7.2 DS1 SERVICE (Cont'd)

G. Rates and Charges

1. DS1 Local Channel is furnished between a Serving Wire Center and the customer's premises. The Local Channel Rate includes the central office trunk termination (COTT).

a. DS1 Local Channel, each DS1 with COTT

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
Each DS1	\$300.00	\$335.00	\$279.00	\$261.00	\$244.00

b. Channelization (Optional)

	Per Month	Nonrecurring Charge
DS1 to Voice	\$312.00	*

2. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.

a. Interoffice Channel, each channel

	Nonrecurring Charge	Month to Month	12 Months	24 Months	36 Months
(1) Fixed Monthly rate	\$310.00	\$75.00	\$65.00	\$60.00	\$55.00
(2) Each airline mile, or fraction thereof	-	\$21.00	\$16.00	\$14.00	\$12.00

\* Not applicable when channelization is installed at the same time as initial service. When channelization is order after initial installation, applicable DS1 Service Connection Charges will apply.

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**PRICE LIST**

S7. INTRALATA PRIVATE LINE SERVICE

S7.2 DS1 SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Clear Channel Capability (CCC)

- a. Clear Channel Capability is furnished on a per DS1 service channel basis.
- b. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.5444 Mbps signal with unconstrained information bits, to meet pulse density requirements outlined in Technical Reference 73525. This will allow a customer to transport an all zero octet over a DS1 service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code as described in Technical Reference 73525.
- c. CCC is provided on DS1 service channels between two customer designated premises, from a customer premises to their Serving wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a central office to a central office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the DS1 service channel is ordered, or it may be ordered as an additional feature of an existing DS1 service channel.
- d. CCC is provided in an Extended Superframe Format. When CCC is ordered at time of DS1 installation, there is no charge for CCC. Charges apply when CCC is added via Extended Superframe Format or removed via Superframe Format.

Per DS1 service channel optioned as

	Monthly	Nonrecurring Charge	
	Rate	Initial	Subsequent
(a) Superframe Format (SF)	\$-	\$-	\$600.00
(b) Extended Superframe Format (ESF)	\$-	\$-	\$600.00



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### S7. INTRALATA PRIVATE LINE SERVICE

#### S7.2 DS1 SERVICE (Cont'd)

##### G. Rates and Charges (Cont'd)

##### 4. Move Charge

- a. A move charge, per DS1 service channel, applies for each DS1 Local Channel moved to a new location in the same building. This move charge is equal to the DS1 Local Loop Channel Nonrecurring Charge, Service Change Charge - Inside Moves, plus Premises Visit Charges.
- b. A move charge, per DS1 service channel, applies for each DS1 service moved to a new location in the Company territory within the same state. This move charge is equal to the sum of all nonrecurring charges applicable to a new DS1 service channel installation at the new location.

##### 5. Service Change Charges

- a. Service Establishment Charges are applicable, for each DS1 service channel ordered, for receiving and recording information and/or for taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing, and coordination.
- b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service responsibility request, for processing the necessary data on an existing DS1 service channel. A Service Change Charge is applicable for each DS1 service channel associated with the customer request (in lieu of a Service Establishment Charge).
- c. Premises Visit Charges are applicable, per DS1 Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.
- d. Connection charges are applicable for the connection and testing of DS1 Local Channels and/or Interoffice Channels. These charges applied are those nonrecurring charges contained in a. and b. preceding.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.2 DS1 SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

4. Move Charge (Cont'd)

e. Charges for DS1 Service

(1) Service Establishment Charge

Per DS1 Service Channel

Each	Nonrecurring Charge
	\$575.00

(2) Service Change Charge

Per DS1 Service Channel

(a) For Inside Moves, each	\$350.00
(b) Per Transfer of Responsibility, each	\$350.00

Nonrecurring Charge

(3) Premises Visit Charge

Per DS1 Local Channel or for an inside move\*

Per Visit
\$45.00

\*This charge is applicable to additional stations installed subsequent in a building.

S7.3 DIGITAL DATA SERVICES

- A. General: Digital Data Services are transmission services designed to transmit data in digital form from end to end over Digital facilities.
  
- B. Description of Services: Digital Data Services are capable of the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps between points within a LATA.

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**PRICE LIST**

S7. INTRALATA PRIVATE LINE SERVICE

S7.3 DIGITAL DATA SERVICES (Cont'd)

C. Definitions

Digital Local Channel - denotes a path for services furnished from the serving wire center to the demarcation point on the customer's premises.

Digital Interoffice Channel - denotes a path for services between the serving wire center and its primary node central office, or between node central offices, within a LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Multipoint Service - denotes a service which provides communications capability between more than 2 private line locations by means of bridging or hubbing arrangement.

Secondary Channel Capability - denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

D. Rates and Charges

- 1. Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel Charges apply per local Channel and include a Channel Termination at the Company's Central Office.

		Nonrecurring Charge				
		First	Add'l	Month to	12	24
		Month	Month	Month	Months	Months
a.	2.4 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
b.	4.8 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
c.	9.6 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
d.	19.2 Kbps	\$414.00	\$271.00	\$65.00	\$58.75	\$56.50
e.	56.0 Kbps	\$459.00	\$311.00	\$105.00	\$93.00	\$86.00
f.	64.0 Kbps	\$499.00	\$351.00	\$105.00	\$93.00	\$86.00

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Hopper Telecommunications LLC

Section 7  
Original Sheet 15

S7. INTRALATA PRIVATE LINE SERVICE

S7.3 DIGITAL DATA SERVICES (Cont'd)

D. Rates and Charges (Cont'd)

2. A Digital Data Interoffice Channel is furnished between a serving wire center and the Central Office or between the Central Offices. A fixed rate and a rate per mile apply to each Digital Data Interoffice Channel provided.

a. Interoffice channel, each channel

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) Fixed Rates Applicable				
(a) 2.4, 4.8, 9.6, & 19.2 Kbps	\$67.00	\$22.00	\$19.50	\$19.00
(b) 56.0 & 64.0 Kbps	\$67.00	\$40.00	\$36.00	\$34.00
(2) Each mile or fraction thereof				
(a) 2.4, 4.8, 9.6, & 19.2 Kbps	\$-	\$2.05	\$1.90	\$1.75
(b) 56.0 & 64.0 Kbps	\$-	\$4.10	\$3.80	\$3.50

3. Optional Features, Functions, and Charges

a. Multipoint Service, per local or interoffice channel bridged<sup>1,2,3</sup>

	Nonrecurring Charge	Month to Month	12 Months	24 Months
(1) 2.4, 4.8, 9.6, & 19.2 Kbps	\$28.00	\$25.00	\$24.00	\$22.00
(2) 56.0 & 64.0 Kbps	\$28.00	\$25.00	\$24.00	\$22.00

b. Secondary Channel Capability per local Channel

Each<sup>1,2,3</sup> \$140.00 \$15.00 \$14.00 \$13.00

c. Data Over Voice Channel, per local channel

9.6 Kbps<sup>3</sup> \$540.00 \$40.00 \$38.00 \$36.00

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S7. INTRALATA PRIVATE LINE SERVICE

S7.3 DIGITAL DATA SERVICES (Cont'd)

D. Rates and Charges (Cont'd)

3. Optional Features, Functions, and Charges (Cont'd)

d. Speed Service Charge

Per Local Channel	Nonrecurring Charge	
	First	Additional
	\$300.00	\$170.00

Note 1: This option may not be available where 56.0 Kbps repeaters are required for digital local channels.

Note 2: This option is not available with 64.0 Kbps or when the Data Over Voice Channel option is used.

Note 3: Not available at all service locations.

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### S7. INTRALATA PRIVATE LINE SERVICE

#### S7.4 VOICE GRADE SERVICE

##### A. General

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day for a minimum period of one month.
2. Channel Services provided under the provisions of this Price List are offered for IntraLATA Services only. Voice Grade Services consist of Local Channels, Interoffice Channels, and Optional Features and Functions.

##### B. Rate Categories

Following are the basic rate categories which apply to Voice Grade service.

##### 1. Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

##### 2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

B. Rate Categories (Cont'd)

3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes a. and b. following.

a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

C. Service Configurations

1. There are two types of service configurations which can be provided. These are described as follows:

a. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

b. Multipoint Service

(1) Multipoint service connects three or more customer premises through a Company hub.

(2) There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

C. Service Configurations (Cont'd)

1. (Cont'd)

b. Multipoint Service (Cont'd)

(3) Voice Grade Multipoint Channel services for data use have a limit of six two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment.

(4) Only certain types of service are available for multipoint applications.

D. Special Routing of IntraLATA Voice Grade Service

1. The Voice Grade services furnished in this Price List are provided over such routes as the Company may elect.
2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:
  - a. Where two or more private lines must be furnished over different physical routes.
  - b. Where a private line must be furnished on a route which avoids specified geographical locations.
3. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

E. Service Descriptions

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as DS1. Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished are described in 2. and 3. following.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

- 2. Basic parameters and specifications for Voice Grade Service are described for the end to end operations as follows:

Basic Parameters	For Speech Application	For Data Application
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	Plus or Minus 5 Hz
Frequency Response	(Referenced to 1000 Hz loss)	
300 - 3000 Hz	-3dB to + 12 dB	-3dB to + 12 dB
500 - 2500 Hz	-2dB to + 8 dB	-2dB to + 8dB
Envelope Delay Distortion		
800 - 2600 Hz	Not Controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13dBm0 1000 Hz Test Signal)	Not Controlled	Noise Level 24dB below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at a threshold of 6dB below a -13dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion		
2nd Order Distortion	Not Controlled	25 dB below signal level
3rd Order Distortion	Not Controlled	30dB below signal level

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

3. Transmission parameters for voice grade service are described as follows:

Voice Grade

- a. Two-Wire - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission, or Supervisory Control Use. Multipoint service may be provided.
- b. Four-Wire - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multipoint service may be provided.

Data

- a. Two-Wire - A Two-Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint services may be provided.
- b. Four-Wire - A Four Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.

4. Telemetry/Alarm Bridging Service

a. Regulations

- (1) This Price List section contains the regulations applicable for Telemetry/Alarm Bridging Service.
- (2) Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this Price List.
- (3) Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

4. Telemetry/Alarm Bridging Service (Cont'd)

a. Regulations (Cont'd)

- (4) Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this Price List.
- (5) No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.
- (6) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.
- (7) Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections. At the customer's option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.
- (8) Standard multipoint bridging charges as provided in other sections of this Price List are not applicable to this service except as provided in g. preceding.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

E. Service Descriptions (Cont'd)

4. Telemetry/Alarm Bridging Service (Cont'd)

a. Regulations (Cont'd)

(9) Access over remote station channels is provided through a local channel and through the appropriate channel connection as contained following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this Price List.

(10) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this Price List. Additionally, mid-link channel connections are required as described following.

b. Service Description

(1) Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

(2) Telemetry/Alarm Bridging Service

Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations

1. Types of rates and charges

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

a. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

b. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service arrangements.

(1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and the Interoffice Channel rate elements.

(2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

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S7.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

c. Service Rearrangements

- (1) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes, which result in the establishment of new minimum period of obligations, are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and set forth in this Price List.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

-Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),

-Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.

-Change in billing data (name, address or contact name or telephone number.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

c. Service Rearrangements (Cont'd)

- (2) All other service rearrangements will be charged for as follows:

-If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

-If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

-If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.

-For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

c. Service Rearrangements

(3) Moves

(a) A move involves a change in the physical location of one of the following:

(i) The point of interface at the customer premises.

(ii) The customer's premises.

(b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(i) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.



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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

F. Rate Regulations (Cont'd)

1. Types of Rates and Charges (Cont'd)

c. Service Rearrangements

(3) Moves

(ii) Move to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

G. Rates and Charges

1. Digital Local Channels - denotes a path furnished from the service wire center to the demarcation point on the customer's premises.

a. Per point digital local channel

	Monthly Rate	First	Nonrecurring Charge Additional
Voice			
Two or Four Wire	\$55.00	\$315.00	\$130.00
Data			
Two or Four Wire	\$60.00	\$360.00	\$160.00

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

2. InterOffice Channels

When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers.

A fixed and per mile charge applies as set forth following,

	Fixed Monthly Charge	Monthly Charge Per Mile	Nonrecurring Charge Per Channel
Voice Grade Service	\$35.00	\$2.25	\$96.00

3. Optional Features and Functions

a. Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

(1) Voice Grade Bridges

(a) Voice Bridging - Per Port

	Monthly Rate	Nonrecurring Charge
-Two-Wire	\$15.00	\$32.00
-Four-Wire	\$16.00	\$32.00

(b) Data Bridging - Per Port

-Four-Wire	\$25.00	\$34.00
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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

a. Bridging (Cont'd)

(1) Voice Grade Bridges (Cont'd)

(c) Telemetry and Alarm Bridging - Split Band, Active Bridging

(i) Common Equipment, per central office

	Monthly Rate	Nonrecurring Charge
-First Bridging Shelf, capacity of 48 two-wire connections	\$120.00	\$385.00
-Additional bridging shelf, capacity of 56 two-wire connections installed subsequent to the first bridging shelf	\$120.00	\$350.00
-Additional bridging shelf, capacity of 56 two-wire connections installed at the same time as the first bridging shelf	\$50.00	\$215.00
(ii) Channel connections, per channel connected		
-Remote station channel connection	\$5.00	\$33.00
-Mid-link channel connection, first Channel	\$10.00	\$43.00
-Mid-link channel connection, subsequent channels	\$10.00	\$43.00

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S7.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

b. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

Per local channel

	Monthly Rate	Nonrecurring Charge Initial	Nonrecurring Charge Subsequent
(1) Ringdown-Manual	\$11.00	\$34.00	\$180.00
(2) Ringdown-Automatic	\$10.00	\$15.00	\$57.00
(3) E & M Type	\$10.00	\$44.00	\$165.00
(4) Type A (0-199 ohms)	\$6.00	\$40.00	\$115.00
(5) Type B (200-299 ohms)	\$6.00	\$37.00	\$115.00
(6) Type C (900 or more ohms)	\$3.00	\$12.00	\$115.00

c. Conditioning (Voice Grade Services)

- (1) Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-type conditioning controls attenuation distortion and envelope delay distortion. D-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

- (2) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

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S7. INTRALATA PRIVATE LINE SERVICE

S7.4 VOICE GRADE SERVICE (Cont'd)

G. Rates and Charges (Cont'd)

3. Optional Features and Functions (Cont'd)

c. Conditioning (Voice Grade Services) (Cont'd)

(3) C-Type Conditioning

(a) C-Types of Conditioning per local channel

		Monthly Rate	Nonrecurring Charge Initial	Subsequent
i.	C1 Type	\$2.00	\$10.00	\$65.00
ii.	C2 Type	\$2.00	\$22.00	\$74.00

(4) D-Type Conditioning

(a) D-Type Conditioning per local channel

i.	D1 Type	\$2.00	\$16.00	\$69.00
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S8. (RESERVED)

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S9. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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Section 9  
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### S9. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

#### S9.1 LINE EXTENSION CHARGES

##### A. General

1. Line extension cost to be borne by the company in serving the immediate applicant(s) shall not be less than five times the annual exchange (local exchange line access service) revenue of the applicant(s) for the class of service offered.
2. Construction charges are made to subscribers under certain conditions, as hereinafter set forth, to cover all or a portion of the costs involved in the establishment or rearrangement of service and are in addition the rate for the class of service furnished and any service, installation or non-recurring charges, mileage charges or other similar charges that may apply.
3. All rates and charges quoted in this Price List provide for the furnishing of service and/or equipment where suitable plant is available or when the construction of the necessary plant does not involve excessive cost.
4. Except as otherwise provided herein, the conditions in this section contemplate usual construction, i.e., the type of construction which the company would provide for the area and for the quantity and class of service involved if the decision rested solely with it.
5. If the cost which this company must bear under "1" above equals the estimated cost of the proposed extension, this company shall construct it without cost to the applicant(s) initially served.
6. If the estimated cost of the proposed extension exceeds the amount which this company is required to bear, the excess cost may be distributed equitably among all applicants initially served by the extension.
7. Line extension charges to be paid by the applicant(s) may be paid in cash, in a lump sum, or as a surcharge over a period of time at the option of this company not to exceed sixty months.
8. Where pole attachments may be made in lieu of new construction for which the applicant(s) would be assessed excess construction cost, the subscribers may be required to pay the rental charges for such attachments, or they may be required to pay excess construction costs as though the service were provided without the use of attachments.

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S9. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S9.1 LINE EXTENSION CHARGES (Cont'd)

A. General (Cont'd)

9. Except as provided otherwise, the ownership of all facilities constructed as herein provided shall be vested in this company and no portion of the cost assessed against the applicant(s) shall be refunded by this company.

10. When an applicant for service is located where plant facilities are not available and construction is required, to either augment existing facilities or new construction is required, and the revenue is not expected to be sufficient to insure, within a reasonable time, a fair return on the necessary investment, the Company will provide plant construction in the following method:

-An allowance of five times the estimated annual local exchange line access service revenue will be made to the applicant. All cost in excess of this allowance will be borne by the applicant(s).

11. Charges For Unusual Installations

a. Private Branch Distribution System

Facilities furnished for private branch distribution systems may require special construction charges, special monthly recurring charges, or both or a termination agreement. These charges will only apply where facilities are extended outside the building in which the private branch exchange equipment is located and where revenue received from such mileage charges are insufficient to justify construction.

b. Underground Service Entrance

Underground cable facilities will be given first consideration in new residential subdivisions as standard construction at no additional cost; however, the type of construction, whether aerial or underground, will be determined by the company.

If special underground construction is required by the customer or if underground facilities are placed under adverse conditions, the customer will bear the excess cost of such construction or provide the ditch and back fill. Excess cost is the difference between the special construction cost and the standard construction costs.

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S9. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S9.1 LINE EXTENSION CHARGES (Cont'd)

A. General (Cont'd)

11. Charges for Unusual Installations (Cont'd)

b. Underground Service Entrance (Cont'd)

Where, by ordinance or other legal requirements, existing facilities are required to be relocated underground in an area the company would not, except for such ordinance or other legal requirements, install its facilities underground, the company may charge the cost of such relocation to the customers (or others requiring such relocations) served by the relocated facilities.

The cost of relocating underground entrance facilities at the customer's request will be borne by him.

B. Private Right-of-Way

The estimated cost of acquiring and clearing right-of-way necessary for the construction of line extensions shall be included in the total estimated cost of the proposed extension.

S9.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber may be required to bear all or a portion of the cost of such construction.

S9.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the company is requested to move or change existing place for which no specific charge is quoted in this Price List, the person at whose request such move or change is made will be required to bear the cost incurred.

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### S9. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

#### S9.4 MISCELLANEOUS SERVICES

Special services and facilities, not ordinarily used in the furnishing of telephone service not otherwise mentioned in, provided for or contemplated by this Price List may be furnished or leased pursuant to special contract for such special service or facilities for such period as may be agreed upon, not to exceed one year, provided such special service or facilities or the use thereof is not unlawful and does not interfere with the furnishing of the telephone service by the Telephone Company. In the event any such special services or facilities or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contracts and cease to furnish such special service or facilities after 90 days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

##### S9.4.1 SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS

Special assemblies of equipment consist of modification of standard equipment, or special equipment for service arrangements for which provision is not otherwise made in this Price List. They will be furnished, when practical, by the Company at charges equivalent to the estimated cost of furnishing such equipment and arrangements, if not detrimental to any of the services furnished by the Company.

- A. Rates for special assemblies are equivalent to the estimated cost of furnishing the special assembly, including:
1. Cost of maintenance
  2. Cost of operation
  3. Depreciation on the estimated cost installed of any facilities used to provide the special assembly based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
  4. General Administration expenses, including taxes on the basis of average charges for these items.
  5. Any other item of expense associated with the particular situation.
  6. An amount, computed on the estimated cost installed of the facilities used to provide the special assembly, for return on investment.

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S9. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S9.4.1 SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS (Cont'd)

B. The estimated installation cost used in the derivation of the various expense shall include the following:

1. material
2. material overhead
3. installation labor
4. installation labor overhead

Estimated cost installed as mentioned in the preceding includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering labor, supervision, transportation, rights-of-way and any other investment items.

In computing the rates for special assemblies, one of the three rate treatments is used:

1. Monthly rental and termination agreement with or without an installation charge.
2. Monthly rental with an installation charge.
3. Installation charge only.

S9.4.2 SPECIAL TYPE CONSTRUCTION

When special types of construction other than those specifically described herein are desired by a customer or when the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the company.

S9.4.3 SPECIAL REQUEST REVENUE GUARANTEE & EXTENDED SERVICE PERIOD

When a substantial number of central office lines are requested by an applicant in providing local (or foreign exchange service) the applicant may, based upon the circumstances in each case, be required to guarantee a minimum monthly amount of revenue for a minimum period with termination charges applicable in case of cancellation prior to the expiration of minimum service period.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
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Section 10  
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### S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

#### S10.1 GENERAL REGULATIONS

##### A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Telephone Company.

##### B. Responsibility of the Customer

The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment or communications system. No combinations of customer-provided terminal equipment or communication systems shall require change in or alteration of the equipment or services of the company, unless that change or alteration is specifically permitted under the provisions of this Price List, or cause electrical hazards to company personnel, damage to company equipment, malfunction of company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the company that a customer-provided terminal equipment or communications system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

The customer shall be responsible for the payment of a maintenance of Service Charge as provided in "Service Connection Charges" for visits by a company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided terminal equipment or communications system.

The customer indemnifies the company against and holds the company harmless from any and all losses, claims, demands, causes of action, damages, costs or liability, in law or in equity, of every kind and nature whatsoever (including, without limiting the generality of the foregoing, losses, claims, demands, causes of action, damages, costs or liability for libel, slander, fraudulent or misleading advertising, invasion of the right of privacy, or infringement of copyright or patent) arising directly or indirectly from the material transmitted over its facilities or arising directly or indirectly from any act

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AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

B. Responsibility of the Customer (Cont'd)

or omission of the customer or the calling party while using or attempting to use facilities furnished by the company or arising from combining with, or using in connection with facilities of the company, any equipment or systems of the customer.

C. Responsibility of the Telephone Company

1. Telecommunications services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the company shall not be responsible for (1) the through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided terminal equipment or communications systems, or (3) address signaling where such signaling is performed by customer-provided signaling equipment, or (4) installation, operation or maintenance of any customer-provided equipment.

The company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications services. The company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or

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AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company (Cont'd)

1. (Cont'd)

require modification or alteration of such customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, as determined by the company, in writing, to allow the customer an opportunity to maintain uninterrupted service.

2. Liability of the Company

a. Use of Customer-Provided Equipment

The services furnished by the Company, in addition to the preceding limitations also are subject to the following limitation: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by or resulting from use of customer-provided equipment, (except where a contributing or concurrent cause is the malfunctioning of a company-provided connecting arrangement, in which even the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs after notice by the subscriber to the Company), or (2) not prevented by customer-provided equipment where any such damage could have been prevented by Company-provided equipment.



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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

D. Violation of Regulations

When any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the company will take such immediate action as necessary for the protection of the telecommunications network and company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by or resulting from use of customer-provided equipment, (except where a contributing or concurrent cause is the malfunctioning of a company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs after notice by the subscriber to the Company), or (2) not prevented by customer-provided equipment where any such damage could have been prevented by Company-provided equipment.

When any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the company will take such immediate action as necessary for the protection of the telecommunications network and company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the company within ten (10) days, following the mailing of written notice from the company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Price List.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

E. Hazardous or Inaccessible Locations

1. Connection with Certain Customer-Provided Facilities

Facilities owned by the customer may be connected with the facilities of the company to the extent and in accordance with the provisions following, when such connection is required by military necessity or public safety, or when the customer-owned facilities are in locations so hazardous, remote or inaccessible that the company considers it undesirable to install and maintain its own facilities in such locations, or when otherwise provided for herein. All such connections of customer-owned facilities shall be made under and in accordance with the provisions of contracts made by and between the company and the customer and must comply with Part 68 of the FCC Rules and Regulations.

a. The United States Government

1. The Department of Defense

Telephone facilities owned and maintained by the Department of Defense, serving establishments such as are used as military posts, navy yards, naval operating bases, flying fields, training centers, ammunition plants, arsenals, supply bases, military centers, military hospitals, naval hospitals, etc., operated and administered by the Department of Defense and commanded by military or naval authorities, may be connected with the exchange and toll facilities of the company.

2. United States Coast Guard

Telephone facilities owned and maintained by the United States Coast Guard, serving coastal areas, operated and administered by the Coast Guard and commanded by the Coast Guard authorities may be connected with exchange and toll facilities of the company.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

E. Hazardous or Inaccessible Locations (Cont'd)

1. Connection with Certain Customer-Provided Facilities (Cont'd)

a. The United States Government (Cont'd)

3.d United States Forest Service

Telephone facilities owned and maintained by the United States Forest Service in areas in or adjacent to national forests, and operated and administered by the forest service, may be connected with exchange and toll facilities of the company.

b. Powder manufacturing plants, state and federal prisons and other locations of an inaccessible or hazardous nature or where National security is involved.

Telephone circuits owned and maintained by a customer, located on his property in inaccessible or hazardous locations such as powder manufacturing plants, state and federal prisons, etc., or where National security is involved, will be connected to a local or toll central office line to form a through connection only through manual switching equipment or an attendant's position of dial PABX equipment. Such equipment or position may be located at either or both ends of the customer's circuit.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

E. Hazardous or Inaccessible Locations (Cont'd)

1. Connection with Certain Customer-Provided Facilities (Cont'd)

c. Connections of Certain Facilities of Power,  
Pipe Line and Railroad Companies.

Except as otherwise provided following, telephone facilities of an electric power company, an oil, oil products or natural gas pipe line company, or a railroad company provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such Company may, in lieu of the provisions provided elsewhere in this section of the Price List, be connected with the telecommunications network, for the following purposes:

1. in cases of emergency involving safety of life or property;
2. in cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity, or reliability of railroad service to the public, and related to the movement of passengers, mail, property, or equipment by railroad, or the repair, maintenance, or construction of railroad right-of-way, structures or equipment;
3. in cases where the customer facilities serve locations where it is impracticable because of hazard or inaccessibility for the company to furnish its facilities; and
4. during an interim period in cases where the customer has arranged for replacement of said customer facilities with facilities of the company.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

E. Hazardous or Inaccessible Locations (Cont'd)

1. Connection with Certain Customer-Provided Facilities (Cont'd)

c. Connections of Certain Facilities of Power,  
Pipe Line and Railroad Companies (Cont'd)

Telephone circuits of such companies will be connected to local or toll central office line to form a through connection only through manual switching equipment or an attendant's position or dial PABX equipment. Such equipment or position may be located at either or both ends of the customer's circuit.

Connection of a telephone circuit of such companies as specified in 2, 3 or 4 preceding may be established at either end of such circuit, but shall not be established at both ends simultaneously.

F. Recording, Reproducing, and Automatic Answering and  
Recording Equipment

1. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two way telephone conversations. However, customer-provided voice recording equipment may be connected with telecommunications services, in accordance with "Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems" following, subject to the following conditions or "Connections of Registered Equipment."

a. A distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Company, except that the distinctive recorder tone described is not required:

1. When used by a Federal Communications Commission licensed broadcast station customer for recording of two-way telephone conversations solely for broadcast over the air.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

F. Recording, Reproducing, and Automatic Answering and  
Recording Equipment (Cont'd)

1. Recording of Two-Way Telephone Conversations (Cont'd)

a. (Cont'd)

2. When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
3. When used by a broadcast network or by a cooperative programming effort composed exclusively of Federal Communications Commission broadcast licensees to record two-way telephone conversations solely for broadcast over the air by a licensed broadcast station.
4. When used for recording of United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.
5. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start, of the recording.

- b. Customer-provided voice recording equipment may not be connected with services of the Company for the recording of two-way telephone conversations by means of an acoustic or inductive connection, except when used as specified in a.1 through 5. preceding.

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### S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

#### S10.1 GENERAL REGULATIONS (Cont'd)

##### F. Recording, Reproducing, and Automatic Answering and Recording Equipment (Cont'd)

##### 1. Recording of Two-Way Telephone Conversations (Cont'd)

- c. The customer-provided voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the services of the Company or switched on and off.

##### 2. Recording of Incoming Messages Only

Telecommunications services are not represented as adapted to the recording of incoming messages. Customer-provided voice recording equipment may be connected with telecommunications service in accordance with "Connections of Registered Equipment" or "Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems" following. When such connection is made, a recorder tone is not required.

##### 3. Recorder Coupler

##### a. Recording of incoming message only:

Connection of customer-provided recording equipment with the facilities of the company for the recording of incoming messages only shall be made through connecting equipment furnished, installed, and maintained by the company. Such connecting equipment permits an attendant to use telephone sets furnished on the same line to monitor the recording of incoming messages but physically prevents recording during two-way telephone conversations. A recorder tone is not equipped.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.1 GENERAL REGULATIONS (Cont'd)

F. Recording, Reproducing, and Automatic Answering and  
Recording Equipment (Cont'd)

3. Recorder Coupler (Cont'd)

b. Transmission of Prerecorded Messages

Connection of customer-provided reproducing equipment with the facilities of the company for the transmission of prerecorded messages shall be made through connecting equipment furnished, installed and maintained by the company.

c. Automatic answering and recording equipment:

Connection of customer-provided automatic answering and recording equipment with facilities of the company for transmitting a prerecorded message to the calling party, if desired, and recording an incoming message only shall be made through connecting equipment furnished, installed and maintained by the company. Such connecting equipment will automatically trip the ringing and hold the connection.

Automatic answering equipment for transmitting the prerecorded message may be provided by the customer subject to the following conditions:

1. For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
2. Customers transmitting factual public announcements such as time, weather, stock market quotations, air line schedules and similar information are excluded from the preceding condition.



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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.2 CONNECTION OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS

A. Customer-Provided Registered Terminal Equipment,  
Registered Protective Circuitry and Registered  
Communications System

Customer-Provided registered terminal equipment,  
registered protective circuitry, and registered  
communications systems may be directly connected at the  
customer's premises to the telecommunications network  
subject to Part 68 of the Federal Communications  
Commission's Rules and Regulations, as provided in this  
section of the Price List.

1. All combinations of registered equipment and  
associated nonregistered terminal equipment  
(including but not limited to wiring) shall be  
installed, operated and maintained so that the  
requirements of Part 68 of the Federal  
Communications Commission's Rules and Regulations  
are continually satisfied.

The company may discontinue service or impose  
other remedies as provided for in Part 68 of the  
Federal Communications Commission's Rules and  
Regulations for failure to comply with these  
provisions.

2. The customer shall notify the company of each line  
to which registered equipment is to be connected in  
advance of such connection and shall notify the  
company when such registered equipment is  
permanently disconnected. The customer shall  
provide the company the Registration Number and  
Ringer equivalence Number for the registered  
equipment.
3. The customer shall not connect registered equipment  
to a Company line if:
  - a. the Ringer Equivalence of such equipment in  
combination with the total Ringer Equivalence  
of other equipment connected to the same line  
exceeds the allowance maximum of five or as  
otherwise determined by the company, or
  - b. the ringer is not of a type designed by the  
company as suitable for that particular line.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.2 CONNECTION OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS (Cont'd)

A. Customer-Provided Registered Terminal Equipment,  
Registered Protective Circuitry and Registered  
Communications System (Cont'd)

4. Unless a specific waiver has been granted by the Federal Communications Commission or except as otherwise provided in "5" following, all connections of registered equipment to services furnished by the company shall be made through a company-provided standard network interface; or, in the case of registered communications systems, through a standard network interface wired in other than a standard manner, when such nonstandard wiring of the network interface is agreed to by the Company.
5. The requirement for the use of standard network interface as described in "4" preceding is waived for registered equipment which is located in hazardous or inaccessible location.

B. Premises Wiring Associated with Registered Communications Systems

Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.

1. Fully-Protected Premises Wiring is premises wiring which is:
  - a. No greater than 25 feet in length (measured linearly from the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.
  - b. A cord which complies with 1.a. preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.2 CONNECTION OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS (Cont'd)

B. Premises Wiring Associated with Registered Communications  
Systems (Cont'd)

1. Fully-Protected Premises Wiring is premises wiring which is (Cont'd):
  - c. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commissions Rules and Regulations.
  - d. Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.
2. Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premises wiring which is electrically behind registered equipment , system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.
3. Unprotected Premises Wiring is all other premises wiring.

Customer who intend to connect premises wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the company in accordance with the procedures specified in Part 68 of the FCC Rules and Regulations or as otherwise authorized by the FCC.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.2 CONNECTION OF REGISTERED TERMINAL EQUIPMENT AND SYSTEMS (Cont'd)

B. Premises Wiring Associated with Registered Communications  
Systems (Cont'd)

The company may invoke extra-ordinary procedures specified in Part 68 of the FCC Rules and Regulations where one or more of the following conditions are present:

1. Information provided in the supervisor's affidavit gives reason to believe that a violations of Part 68 of the FCC Rules and Regulations is likely.
2. A failure has occurred during acceptance testing for imbalance.
3. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the FCC Rules and Regulations.

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS

A. Direct Connections

Grandfathered terminal equipment and communications system may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the FCC Rules and Regulations, subject to the following:

1. The customer shall notify the company when such grandfathered terminal equipment is to be connected and shall notify the company when such grandfathered terminal equipment is to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;
2. all such connections are made through company-provided network interface device; and
3. all such connections shall comply with the minimum protection criteria following;

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

A. Direct Connections (Cont'd)

4. premises wiring shall conform to Part 68 of the  
FCC Rules and Regulations;
5. no changes may be made to equipment so connected  
except by the manufacturer thereof, of a duly  
authorized agent of the manufacturer;
6. additions to grandfathered communications systems  
may be made without registration of any additional  
equipment involved if:
  - a. equipment so added is being reconnected, i.e.,  
was previously directly connected prior to  
January 1, 1980, in accordance with telephone  
company Tariffs; and
  - b. such additions comply with the provisions of  
(1) through (5) preceding.
7. additions of registered equipment to grandfathered  
communications systems are subject to the  
provisions of this section preceding.

Customer-provided terminal equipment and customer-  
provided communications systems connected to the  
telecommunications network via customer-provided  
grandfathered protective circuitry are subject to the  
provisions preceding.

B. Connections Through Connecting Arrangements Provided by  
the Company

1. Basis of Connection

- a. Grandfathered connections of terminal equipment and  
grandfathered connection of communications systems made  
in accordance with "b" below may remain connected and be  
moved and reconnected for the life of the equipment  
and may be modified only in accordance with Part 68 of  
the FCC Rules and Regulations. Connecting arrangements  
used for such moves and reconnections will continue to be  
provided by the company subject to their availability,  
at the rates and charges specified in this section.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

B. Connections Through Connecting Arrangements Provided by  
the Company (Cont'd)

1. Basis of Connection (Cont'd)

- b. Equipment-to-equipment connections made prior to July 1, 1980, may remain connected and be moved and reconnected for the life of such devices or system components (and may be modified only in accordance with Part 68 of the FCC Rules and Regulations), or for the life of the company-provided terminal equipment of communication system. Connecting arrangements used for reconnection of such customer-provided devices or system components will continue to be provided by the company, subject to their availability, at the rates and charges specified in this section.
- c. Customer-provided communications systems which are not subject to Part 68 of the FCC Rules and Regulations may be connected in accordance with this section. Company-provided connecting arrangements are furnished for the connection of such systems at rates and charges based on costs.
- d. Separate, identifiable and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of communications systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the FCC Rules and Regulations.

2. Grandfathered Connections of Terminal Equipment

a. Data Terminal Equipment

Subject to the provisions of "1 a" preceding, customer-provided data terminal equipment (including telephotograph equipment) may

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

B. Connections Through Connecting Arrangements Provided by  
the Company (Cont'd)

2. Grandfathered Connections of Terminal Equipment (Cont'd)

a. Data Terminal Equipment (Cont'd)

be connected at the customer's premises to the telecommunications network through a network control signaling unit and a data access arrangement provided by the company in accordance with the following:

1. The customer shall furnish the equipment which performs the function of:
  - A. conditioning the data signals generated by the customer-provided terminal equipment to signals suitable for transmission by means of company services, and
  - B. conditioning signals transmitted by means of company services to data signals suitable for reception by customer-provided equipment.
2. The customer-provided data terminal equipment must comply with the minimum protection criteria specified in this section following:
3. Where data access arrangements is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

B. Connections Through Connecting Arrangements Provided by  
the Company (Cont'd)

2. Grandfathered Connections of Terminal Equipment (Cont'd)

a. Data Terminal Equipment (Cont'd)

Subject to the provisions of "1 a" preceding,  
customer-provided voice terminal equipment may  
be connected at the customer's premises to the  
telecommunications network in accordance with  
the following:

1. The connection shall be made through a  
network control signaling unit and a  
connecting arrangement furnished by the  
company. In accordance with this Price List,  
a connecting arrangement is not required  
for the connection of Attested Equipment  
or Conforming Answering Devices.
2. Where a data access arrangement is  
furnished in connection with customer-  
provided terminal equipment and such  
terminal equipment is used for both voice  
and data communication, the data access  
arrangement may be used to connect the  
customer-provided terminal equipment for  
voice communications.
3. The customer-provided voice terminal  
equipment must comply with the minimum  
protection criteria specified in this  
section following:

3. Grandfathered Connections of Communications Systems

Subject to the provisions of "1 a" preceding,  
customer-provided communications systems may be  
connected at the customer's premises to  
telecommunications systems in accordance with the  
following:



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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

B. Connections Through Connecting Arrangements Provided by  
the Company (Cont'd)

3. Grandfathered Connections of Communications Systems

- a. The connection shall be through a network control signaling unit and connecting arrangements furnished by the company.
- b. The provisions relating to minimum protection criteria set forth in this section following shall apply to the connection of customer-provided communications systems.

C. Minimum Protection Criteria for Electrical Connections

To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12 dD below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded the power of the signal which may be applied by the customer-provided equipment to the company interface located on the customer's premises will be specified for each customer location but in no case shall it exceed one milliwatt.

To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the company interface located on the customer's premises meet the following limits:

- 1. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 dB below the power of the signal as specified above.
- 2. The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.
- 3. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

C. Minimum Protection Criteria for Electrical Connections (Cont'd)

4. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.
5. The power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.

To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the company interface located on the customer's premises at no time have energy solely in the 2,450 to 2,750 Hertz band. If the signal power is in the 2,450 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,450 Hertz band.

D. Attested Equipment Connected Prior to July 1, 1980

Until July 1, 1980, customer-provided headsets and non-powered conferencing equipment which met the standards and procedures set forth by the company for Attested Equipment may be connected at the customer's premises to the telecommunications network in accordance with (1) through (5) following. Such equipment may remain connected and be moved and reconnected in accordance therewith for the life of the equipment unless subsequently modified.

1. The connection shall be made through an interface termination (e.g., headset jack) provided by the company.
2. The Identification Number issued by the company to the manufacturer or supplier must appear on each unit of Attested Equipment utilized.
3. Customers must notify the company of their intention to connect Attested Equipment. Such notification must include the Identification Number of the equipment and the location at which that equipment is to be used.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

D. Attested Equipment Connected Prior to July 1, 1980 (Cont'd)

4. Attested Equipment may not:
  - a. be connected to a source of electrical power which is external to the telecommunications network;
  - b. be grounded;
  - c. perform any network control signaling functions prior to and including the establishment of the intended transmission path;
  - d. have amplification in the transmission path (other than single ended terminal devices with the maximum protection criteria set forth in the preceding); and
  - e. use wiring external to such equipment that is permanently affixed at the site of the installation other than portable connections compatible with the interface terminations provided by the company.
5. Attested Equipment must comply with the minimum protection criteria set forth in the preceding "Minimum Protection Criteria For Electrical Connections".

In the event Attested Equipment bearing an Identification Number does not meet the requirements set forth by the company, the customer using such Attested Equipment shall either disconnect the equipment from the company service or arrange for connection of the equipment in accordance with the preceding.

- E. Conforming Answering Devices Connected Prior to July 1, 1979
1. Customer-provided Conforming Answering Devices which meet the standards and procedures set forth by the company for Conforming Answering Devices and which were connected at the customer's premises to the telecommunications network prior to July 1,

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

E. Conforming Answering Devices Connected Prior to July 1,  
1979 (Cont'd)

1. (Cont'd)

1979, in accordance with (a) through (e) following,  
may remain connected and be moved and reconnected  
in accordance therewith for the life of the  
equipment, unless subsequently modified.

- a. Customers shall notify the company of their  
intention to connect Conforming Answering  
Devices. Such notification shall include the  
location at which the Conforming Answering  
Device is to be used as well as its Conformance  
Number.
- b. The Conforming Answering Device shall only be  
connected by means of standard network  
interface arrangement provided by the company.
- c. The Conforming Device shall be operated and  
maintained in accordance with those  
instructions furnished with such Conforming  
Answering Device as required by the Company.
- d. Conforming Answering Devices may not:
  1. be used to transmit or receive data  
signals;
  2. be used to originate calls.
- e. The conforming Answering Device shall comply  
with the minimum protection criteria set forth  
in "Minimum Protection Criteria for Electrical  
Connections".

In the event that an answering device bearing a  
Conformance Number does not meet the requirements  
of the company for Conforming Answering Devices,  
the customer using such answering device shall  
either disconnect the device from the company  
service or arrange for connection for the device in  
accordance with "Connections of Registered  
Equipment" preceding.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND  
GRANDFATHERED COMMUNICATIONS SYSTEMS (Cont'd)

E. Conforming Answering Devices Connected Prior to July 1,  
1979 (Cont'd)

1. (Cont'd)

Customer-provided voice or data terminal equipment (including telephotograph equipment) and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the acoustic or inductive connection is made externally to the network control signaling unit when such unit is provided by the company.

Customer-provided tone-type address signaling is permitted through such connections, however, the services of the company are not designed for such use and the company makes no representation as to the reliability of address signaling which is performed in such matter.

2. Accessories

Customer-provided accessories may be used with telecommunications services provided that such accessories comply with the provisions preceding.

F. Connections of Service Station Lines and Facilities  
Furnished by the Customer Which Involve Hazardous or  
Inaccessible Locations

Except as otherwise provided below, service station lines, and facilities furnished by the customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network.

Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with above prior to January 1, 1980 may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems to the telecommunications network in accordance with "Connections of Registered Equipment" preceding.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

Customer-provided voice or data terminal equipment (including telephotograph equipment) and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the acoustic or inductive connection is made externally to the network control signaling unit when such unit is provided by the company.

S10.5 CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT  
SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS

- A. Customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations may be connected with telecommunications services in accordance with 1, 2, and 3 following. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:
1. The connection is made through a connecting arrangement furnished by the company.
  2. The connection is:
    - a. Through switching equipment, or
    - b. Through a network control signaling unit and connecting arrangement furnish by the company, or
    - c. Directly to the company-provided connecting arrangement if the customer-provided communications system is arranged to promptly return the exchange telephone service or WATS line to an idle (on hook) state if the system fails. The customer shall then notify the company of the failed condition.
  3. The provisions relating to minimum protection criteria set preceding shall apply to the connection of customer-provided communications systems.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.6 CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT  
SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

Connections for excluded/nonregistered terminal equipment are subject to connections described in Section 10.2.A.1.

S10.7 CUSTOMER PREMISES INSIDE WIRE

A. General Regulations

1. Customer premises inside wire and standard jacks associated with residence and business individual line basic exchange services will be provided by the Customer. Customer premises inside wire associated with Semi-Public Coin telephone service may not be provided, changed or maintained by the customer.
2. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.
3. Customer premises inside wire provided by the customer must be installed in accordance with applicable electrical codes, Part 68 of the F.C.C. Rules and Regulations, and related Company practices.
4. Customer premises inside wire provided by the customer may be connected to residence and business individual line basic exchange service furnished by the Company at the standard network interface.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

A. General Regulations (Cont'd)

5. The typical network interface for the connection of customer premises inside wire is a nontariffed weatherproof enclosure consisting of a protector, a standard registration program jack or equivalent and an entrance bridging device and is provided as part of the Exchange Access Line at the applicable Service Connection Charges. A standard network interface will be installed at a location determined by the Company. The normal location of the Network Interface is at the point of minimum penetration on the customer's premises which would be in close proximity to the protector or equivalent where the company facilities enter the customer's premises, wherever practical.

The Network Interface is provided to allow the modular connection of premises inside wire to the Exchange Access Line. The Network Interface is not to be routinely considered as a jack for the connection of telephone equipment to the Exchange Access Line except for normal testing purposes, for special situations as stated in "7" following, and for data jacks associated with Residence and Single Line Business Services (where the data jack is considered as the Network Interface).

Customer maintained premises wiring must be modularly connected to a Company-provided standard Network Interface to allow total disengagement of the customer maintained premises wiring and/or jacks to the Exchange Access Line.

6. The customer is prohibited from connecting premises wiring to the protector.
7. The Network Interface for marine and recreational vehicles is a standard weatherproof jack. This jack will be provided at the de-tariffed Network Interface jack rate in addition to the appropriate Service Ordering Charge and Central Office Line Connection charges as specified in Section 3 of this Price List.



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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

A. General Regulations (Cont'd)

8. The rates and charges for the Exchange Access Line do not include the Company maintenance of customer premises inside wire and/or jacks associated with residence and simple business individual line basic exchange service.
9. Maintenance of customer-provided premises inside wire and/or jacks may be performed by either the Company or by the Customer regardless of ownership.
10. The Company owned inside wiring and/or jacks maintained by the customer remains the property of the Company.

B. Responsibility of the Customer

1. Customers electing to maintain company-provided inside wire and/or jacks must do so in accordance with applicable electrical codes, Part 68 of the F.C.C. Rules and Regulations and related Company practices.
2. The customer may elect to have the Company maintain all inside wire and jacks on the customer's premises, either customer-provided or company-provided.
3. Where customer premises inside wire and/or jacks are maintained by the customer, the customer is responsible for correcting any service difficulty that is causing harm to the telecommunications network upon notice from the Company that such wire is causing the difficulty.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

B. Responsibility of the Customer (Cont'd)

4. In those instances where the Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customer-provided or maintained inside wire, and/or jacks that are not installed in accordance with technical standards for such inside wire and jacks, the customer is responsible for the payment of the Maintenance of Service Charge specified in Section 10.B.8 of this Price List. If the customer elects to have the Company replace such inside wire, after determining that the trouble is located therein, the customer will be subject to the appropriate Service Connection Charges specified in Section 3 of this Price List, in addition to the Maintenance of Service Charge.

C. Responsibility of the Company

1. The Company will make the technical standards and installation guidelines for customer provision of inside wire and jacks available to customers at Company designated locations.
2. The Company will maintain all customer-provided inside wire and jacks, upon customer request, that are in accordance with the technical standards and installation guidelines for such wire.

D. Violation of Regulations

1. Where customer-provided inside wire and/of jacks are installed or maintained or where company-provided inside wire and/or jacks are maintained is causing harm to the network and or is in violation of Part 68, F.C.C. Rules and Regulations, the Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.7 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

D. Violations of Regulations (Cont'd)

2. The customer shall discontinue use of the customer-provided inside wire and/or jacks which are in violation or correct the violation and notify the Company in writing within 10 days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the Customer's service until such time as the customer complies with the provisions of this Price List.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.8 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS  
SYSTEMS

A. General Provision

Communications systems provided by the Other Common Carrier hereafter referred to as the OCC, may be connected with the facilities furnished by the company for exchange, Long Distance Message Telecommunications Service, and Wide Area Telecommunications Service as specified in B through H following.

B. Responsibility of the Customer

Where exchange, Long Distance Message Telecommunications Services, and Wide Area Telecommunications Service are available under this Price List for use in connection with OCC-provided communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the company. Such use is subject to the further provisions that the OCC-provided systems do not endanger the safety of company employees or the public; damage, require change in, or alteration of, the equipment or other facilities unless the change of alteration is specifically permitted under the provisions of "Equipment-to-Equipment Connections" of this Price List; impair the operation of the telecommunications system or otherwise injure the public in its use of the company's services. Upon notice from the company that the OCC-provided system is causing or is likely to cause such hazard or interference, the customer shall arrange with the OCC to make such change as shall be necessary to remove or prevent such hazard or interference.

The customer shall be responsible for payment of a Maintenance of Service Charge, as set forth in "Service Connection Charges" for each repair visit by the company to the premises of the customer where the service difficulty results from the use of equipment, facilities, or services provided by an Other Common Carrier.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.8 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS  
SYSTEMS

C. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional capability of the network control signals and the switching equipment involved. To assure such continuing capability, network control signaling (except customer-provided tone-type address signaling through a company-provided or OCC-provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the company or the OCC.

D. Conditions for Connection of Other Common Carrier-  
Provided Communications Systems at the Premises of the  
Customer

Other Common Carrier-provided communications systems (including channels derived from such systems) analog, not exceeding voice or digital, may be connected with exchange, Long Distance Message Telecommunications Service at the premises of the customer, provided that the connection is only made through a Service Terminating Arrangement in one of the following ways:

1. The connection is either through equipment which effects such connection externally to a company-provided network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving or through direct electrical connection in accordance with "2" or "3" below.
2. Where the connection with the OCC-provided communications systems involves direct electrical connection to the facilities furnished by the company for exchange, Long Distance Message Telecommunications Service, or Wide Area Telecommunications Service, such connection shall be made:
  - a. Through switching equipment,
  - b. Through a channel derivation device, or

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.8 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS  
SYSTEMS

D. Conditions for Connection of Other Common Carrier-  
Provided Communications Systems at the Premises of the  
Customer (Cont'd)

2. (Cont'd)

c. Directly to the Service Terminating  
Arrangement.

3. Where the connection is made by means of switching equipment provided by the customer, or by means of a channel derivation device provided by the customer, such switching equipment or derivation device, and the facilities provided by the OCC shall be treated as a customer-provided communications system and the regulations applicable to the connection of customer-provided communications systems shall apply, as set forth in "Connections of Registered Equipment" and "Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems".
4. Connection may be made if the forms of electrical communication are the same and consistent with those for which the company-provided service is offered. Connections are not represented as being suitable for satisfactory transmission.
5. The rates and charges for connection with OCC-provided communications systems shall be the same as those that would apply if company services were so connected. The rates and charges to the customer are in addition to the rates and charges made by the OCC for the services and channels which it provides.
6. The customer has a requirement to communicate over the WATS line to or from the premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies. Other Common Carrier-provided communications systems which are connected directly to the Service Terminating Arrangement must terminate only in that WATS same state and state subdivision in terminal equipment or a multi-line terminating System.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.8 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS  
SYSTEMS

E. Conditions for Connection of Other Common Carrier-  
Provided Communications Systems at the Premises of the  
Company

1. Communications Systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be directly connected at the premises of the company with exchange service or Long Distance Message Telecommunications Service furnished by the company to the same customer, provided such connections are made through:
  - a. Individual exchange lines or PABX trunk exchange lines to permit communications via the OCC-provided communications system, to or from the customer's premises located in an exchange foreign to the exchange in which the connection is made.
  - b. Centrex control switching equipment furnished in accordance with other provisions of this Price List.
2. Communications Systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be connected at the premises of the company with WATS furnished by the company to the same customer, provided the connection is made through:
  - a. Centrex control switching equipment furnished in accordance with other provisions of this Price List.
  - b. Common Control Switching arrangements or a switching center for enhanced private switched communications services in accordance with F.C.C. No. 5, Exchange Carriers Association Tariff.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.8 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS  
SYSTEMS (Cont'd)

E. Conditions for Connection of Other Common Carrier-  
Provided Communications Systems at the Premises of the  
Company (Cont'd)

2. (Cont'd)

b. (Cont'd)

The connections specified above shall be made only if;

1. The customer has a requirement to originate or terminate communications over the WATS line to or from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies; and
  2. The forms of electrical communications are the same and consistent with those for which the company-provided service is provided.
- c. Channels (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC, to a customer may be connected with WATS arranged for outward service furnished by the company to the same customer, at the WATS central Office which normally serves the customer's premises provided that:
1. The customer has a requirement to originate communications over the WATS line from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies;
  2. Connection shall be made only if the forms of electrical communications are the same and consistent with those for which the company-provided service is offered;



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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.8 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS  
SYSTEMS (Cont'd)

E. Conditions for Connection of Other Common Carrier-  
Provided Communications Systems at the Premises of the  
Company (Cont'd)

2. (Cont'd)

c. (Cont'd)

3. Such OCC channel is dedicated to the exclusive use  
of the WATS customer and is terminated at the  
premises of the OCC switching equipment provided by  
the OCC to the WATS customer as part of its  
authorized domestic switched private line service;

4. All communications over outward WATS will originate  
at the premises of the WATS customer via an access  
channel to OCC's switching arrangement. That access  
channel will be dedicated to the private use of the  
WATS customer and not used or usable for public  
communications service.

F. OCC Service

All arrangements for service provided by an OCC shall be made by  
the customer with that carrier. The furnishing of exchange,  
Long Distance Message Telecommunications Service, and Wide Area  
Telecommunications Service by the company is not a part of a  
joint undertaking with the OCC.

G. Responsibility of the Company

The company shall not be responsible for the installation,  
operation or maintenance of any OCC-provided communications  
equipment or system. Exchange, Long Distance Message  
Telecommunications Services, and Wide Area Telecommunications  
Services are not represented as adapted to the use of OCC-  
provided equipment or systems and where such equipment or  
systems are connected to company facilities, the responsibility  
of the company shall be limited to the furnishing of facilities  
suitable for exchange, Long Distance Message Telecommunication  
Service, or Wide Area Telecommunications Service and to the  
maintenance and operation of such facilities in a manner proper  
for such telecommunications service; subject to this  
responsibility, the company shall not be responsible

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.8 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS  
SYSTEMS (Cont'd)

G. Responsibility of the Company (Cont'd)

for (1) the through transmission of signals generated by the OCC-provided equipment or for the quality of, or defects in, such transmission, or (2) the reception of signals by the OCC-provided equipment or system or (3) network control signaling where such signaling is performed by OCC-provided network signaling equipment.

Where an OCC-provided communications system utilizes satellite facilities, the connection of such OCC-provided system to WATS may result in the utilization of two or more satellite circuits on the same combined connected facilities. The responsibility of the company where such a system is connected to WATS shall be limited to the furnishing of facilities suitable for WATS and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility the company shall not be responsible for the quality of the through transmission of signals on such connection.

Except for defects in the WATS, the company shall not apply any allowance for impaired transmission resulting from such connection to the charges for WATS associated with such connection. The company shall not be responsible to the customer or OCC if changes in minimum network protection criteria or in any of the facilities, operations or procedures of the company render any facilities provided by an OCC thereof, obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.8 CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS  
SYSTEMS (Cont'd)

H. Violations of Regulations (Cont'd)

When any OCC-provided system is connected to the exchange, long distance message telecommunications service, or wide area telecommunications service, in violation of any of the provisions in "Connections of Other Common Carrier-Provided Communications Systems", the company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such connection of the equipment or systems or correct the violation and shall confirm in writing to the company within ten days, following the receipt of written notice from the company, that such connection has ceased or that the violation has been corrected. Failure of the customer to discontinue such connection or to correct the violation and to give the required written confirmation to the company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Price List.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.9 INTERPOSITIONING OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND  
COMMUNICATIONS SYSTEMS

Interpositioned customer premises equipment arrangements (i.e., arrangements of terminal equipment and communications systems) are those arrangements which require that company-provided equipment gain access to the telecommunications network through customer-provided equipment.

Customer-provided equipment may be interpositioned at the customer's premises either between the company-provided equipment and the telecommunications network or between items of company-provided equipment. Company-provided equipment will be furnished in an interpositioned configuration for use with telecommunications services in accordance with the following:

- A. Customer-provided equipment to be connected in an interpositioned configuration must meet the requirements of Part 68 of the FCC Rules and Regulations.
- B. The connections between equipments of the interpositioned configuration must conform to recognized standard interfaces such as those specified by the Electronics Industries Association (EIA) or authorized by Part 68 of the FCC Rules and Regulations.
- C. The interpositioning must occur at the same premises where the associated telecommunications service is terminated.
- D. Any premises wiring which is provided by the customer must be provided in accordance with provisions of Part 68 of the FCC Rules and Regulations.
- E. The company reserves the right to determine whether or not any individual interpositioned configuration is technically feasible and compatible with company-provided services and equipment; however, if such a configuration is provided:
  1. The company makes no representation as to the quality of transmission over an interpositioned configuration. Maintenance responsibility for company-provided equipment so connected is limited to assuring that the company-provided equipment is functioning properly.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.9 INTERPOSITIONING OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND  
COMMUNICATIONS SYSTEMS

E. (Cont'd)

2. When interpositioned connections are made, it shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment with company-provided services and equipment.

S10.10 EQUIPMENT-TO-EQUIPMENT CONNECTIONS

Equipment-to-equipment connections will only be permitted with company-provided host terminal equipment and communications system when:

- A. The supplier of the added equipment insures compliance of the combined host and added equipment, including wiring, with Part 68 of the FCC Rules and Regulations and provisions of this Price List.
- B. Connection of the added equipment to the host is made through a company-provided interface which:
  1. Provides all points of connection between the added equipment and wiring internal to host equipment housings.
  2. Permits reasonable trouble isolation, as determined by the company.
  3. Is otherwise acceptable to the company for the specific connection to be accomplished.
- C. Such permission does not necessitate disclosure, by the company, of information which is proprietary in nature.
- D. The customer subscribing to the host notifies the company of the added equipment and the host terminal equipment communications system to which such added equipment is to be connected, in advance of such connection, and agrees to notify the company when such added equipment is permanently disconnected.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.10 EQUIPMENT-TO-EQUIPMENT CONNECTIONS (Cont'd)

D. (Cont'd)

The company reserves the right to not allow, or to require disconnection of, an equipment-to-equipment connection to any company-provided host terminal equipment or communications system for reasons including, but not limited to:

1. Incompatibility of specific equipment-to-equipment connection with the design and/or functioning of a specific host or impairment in the performance of a specific host following such connection:
2. Inability to accommodate an equipment-to-equipment connection without manufacturing or other modifications to the host which, in the option of the company, are unwarranted.

Rates and charges for equipment-to-equipment connections to company-provided host terminal equipment and communications systems will be based on the costs attributable to the specific connection and/or disconnection involved.

The customer subscribing to the host will be responsible for the payment of the Maintenance of Service Charge as specified in "Service Connection Charges", of this Price List for visits by a company employee to the customer's premises in response to a service difficulty or trouble report resulting from the addition of customer-provided equipment to company-provided host terminal equipment or communications system.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.11 DEFINITIONS

The following definitions are associated with "Interconnection with Communications Equipment and Systems Provided by the Customer:"

A. Service Terminating Arrangement

The term "Service Terminating Arrangement" as used in this section, denotes company-provided equipment which terminates exchange telephone service, used for Long Distance Message Telecommunications Service (LDMTS) or Wide Area Telecommunications Service (WATS) at a customer's premises. The Service Terminating Arrangement provides a clearly delineated interface which facilitates the design, isolation, and testing of LDMTS or WATS. Where a protective connecting arrangement is required, the Service Terminating Arrangement is provided as part of the protective connecting arrangement.

B. Registered Equipment

The term "Registered Equipment" as used in this section, denotes equipment which complies and has been approved within the Registration provisions of Part 68 of the FCC Rules and Regulations.

C. Grandfathered Terminal Equipment

The term "Grandfathered Terminal Equipment" as used in this section, denotes customer-provided terminal equipment (including protective circuitry if any) connected at the customer's premises that is considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of type of terminal equipment which was directly connected (i.e., without telephone company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.11 DEFINITIONS (Cont'd)

D. Grandfathered Connection of Terminal Equipment

The term "Grandfathered Connection of Terminal Equipment" as used in this section, denotes connections via telephone company-provided connecting arrangements of customer-provided terminal equipment connected at the customer's premises that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such connections to the telecommunications network were made via telephone company-provided connecting arrangements prior to July 1, 1979 and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

E. Grandfathered Communication Systems

The Term "Grandfathered Communication Systems" as used in this section, denotes customer-provided communications systems (including their equipment, premises wiring and protective circuitry if any) connected at the customer's premises that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such systems were connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e. without telephone company-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

F. Grandfathered Connection of Communications System

The term "Grandfathered Connection of Communication Systems" as used in this section, denotes connections via telephone company-provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such connections to the telecommunications network were made via telephone company-provided connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.



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S10. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT  
AND SYSTEMS PROVIDED BY THE CUSTOMER (CONT'D)

S10.11 DEFINITIONS (Cont'd)

G. Equipment-to-Equipment Connection

The term "Equipment-to-Equipment Connection" as used in this section, denotes the connection of equipment, which by itself is unregistrable for direct use with the telecommunications network, but is registrable or usable with host terminal equipment or communications system which in turn may be registered in accordance with Part 68 of the FCC Rules and Regulations for direct connection to the telecommunications network.

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S11. EMERGENCY SERVICE

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Hopper Telecommunications LLC

Section 11  
Original Sheet 1

### S11. EMERGENCY SERVICE

#### S11.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911)

##### A. General

1. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911.
2. Enhanced 911 Service is offered subject to availability of jointly owned facilities provided by Hopper Telecommunications Company, Inc. and AT&T Alabama. Jointly owned facilities are necessary because the company serving boundaries and political subdivision boundaries may not coincide and because Hopper does not provide the equipment necessary to translate and receive Automatic Location Identification.
3. The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.

##### B. Service Features

Enhanced 911 is available in Hopper's Local Network Area in the form of Automatic Number Identification and Selective Routing (ANI/SR).

Hopper will provide its exchange public the ability to access their Enhanced 911 Service Area by Selective Routing. Hopper will also provide Automatic Location Identification Data Base Maintenance. ANI will be routed to AT&T Alabama for forwarding to the subscribing customer's predetermined Public Safety Answering Point (PSAP).

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S11. EMERGENCY SERVICE (CONT'D)

S11.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

C. Rules and Regulations

1. This service is limited to the use of central office telephone number 911 as the Universal Emergency Telephone Number. Only one E911 service will be provided within any government agency's locality.
2. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number.
3. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
4. E911 Service, provided under the tariff of other carriers, is provided solely for the benefit of the customer operating a PSAP. The provision of Selective Routing, Automatic Number Identification and Location Identification Data Base Maintenance by Hopper shall not be interpreted, construed, or regarded, either expressly or implied by, as being for the benefit of or creating any Hopper obligation toward any third person or legal entity other than the subscribing customer.
5. Hopper does not undertake to answer and forward E911 calls, but furnishes the use of its facilities which, together with facilities of other carriers, enables the subscribing customer's personnel to respond to such calls on the customer's premises.
6. Temporary suspension of service is not provided for any part of the E911 Service.

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S11. EMERGENCY SERVICE (CONT'D)

S11.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

C. Rules and Regulations (Cont'd)

7. The customer agree to release, indemnify and hold harmless Hopper for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 Service features and the equipment associated therewith, or by any services furnished by Hopper in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Hopper, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
8. Application for E911 Service must be executed in writing by each customer. If application for service is made by an agent, Hopper must be provided written satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
9. Hopper's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof whether caused by the negligence of Hopper or otherwise shall not exceed the greater of \$50.00 or an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition.

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S11. EMERGENCY SERVICE (CONT'D)

S11.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

D. Rates and Charges

1. The calling party is not charged for calls placed to the 911 number.
2. Rates and charges are priced in regards to main and equivalent main stations, rounded upwards to the next nearest 1,000. This count is based upon the maximum number of the stated main stations in service during the most current twelve month period at the time service is established. This count will be adjusted annually to update customer billing with the applicable twelve month period being the twelve months ending with calendar year.

Rate Per 1000 main station served.

	NONRECURRING CHARGE	MONTHLY RATE
Automatic Number Identification Selective Routing, and Automatic Location Identification Data Base Maintenance	\$3,290.00	\$150.00

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### S11. EMERGENCY SERVICE (CONT'D)

#### S11.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Cont'd)

##### E. Definitions

Automatic Number Identification (ANI) is a feature which automatically forwards the telephone number of the calling E911 party to facilities of AT&T ALABAMA for processing in accordance with its E911 tariff.

Selective Routing (SR) is a feature which provides the capability to selectively forward a E911 calling party to jointly provided specific trunk group(s).

Automatic Location Identification (ALI) is a feature by which the name (business accounts only) and the primary address associated with the calling party's telephone number (identified by ANI) is forwarded to the PSAP. This feature is not provide by the Company but is available through the tariff of AT&T ALABAMA.

Automatic Location Identification Data Base Maintenance is a feature that provides an initial list of all subscribers by customer, telephone number, service address and periodically updates this information.

Public Safety Answering Point (PSAP) is the subscribing customers predetermined location where the subscribing customers employees answer E911 calls and dispatch to appropriate or combination of agencies responsible for providing emergency service in the E911 servicing area.

Enhanced 911 Service Area is the geographical area in which the subscribing customer will respond to all E911 calls and dispatch appropriate emergency assistance.

Universal Emergency Number Service is a telephone exchange service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and the equipment specified in this Price List section and other Price Lists and tariffs are associated with the service arrangements for the answering, transferring and dispatching of public emergency telephone calls.

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S12. GENERAL RULES AND REGULATIONS

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S12. GENERAL RULES AND REGULATIONS

S12.1 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

The service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. The Company may refuse to furnish or may deny telephone service to any person, firm, or corporation, who, over the facilities furnished by the Company abuses or fraudulently uses the service, or

Upon the use of a service in such manner, that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property or service.

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be disconnected if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law that a formal charge has been filed by competent authority against the telephone subscriber; provided, however, the Company, before discontinuing service, shall give to the subscriber no less than five business days written notice of its intention to do so or such shorter notice as may be otherwise required by law. The telephone Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

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Original Sheet 2

S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.1 USE OF SERVICE (Cont'd)

C. Use of Customer Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, guests, employees or business associates, or persons residing in the subscriber's household, or to persons temporarily subleasing a subscriber's residential premises. The Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the station is so located that the public in general, or patrons of the customer may make use of the service. At such locations, however, subscriber service may be installed, provided the instrument is so located that it is not accessible for public use.

In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, the subscriber is responsible for all toll messages (as defined in Section 9, "Definitions" of this Price List) including but not limited to, direct distant dial-station-to-station or operator handled calls, received collect calls at his phone and third number billed calls placed from his phone (when not accepted by the number billed to) made or accepted by him or by his family, guests, employees or business associates or persons residing in the subscribers household, or persons temporarily sub-leasing a subscriber's residential premises and third number billed calls billed to his phone made by him or his family or person residing in the subscribers household, or person temporarily sub-leasing a subscriber's residential premises.

When telephone service to the public is impaired by a subscriber's use of the telephone service, the Company shall have the right to require the subscriber to contract for additional service and facilities adequate to serve the subscriber's requirements, or with proper notice, discontinue the service or the subscriber in question.

Separate households in the same building or in different buildings on the same premises, except for hotels, motels or apartments with PABX service, are required to have main station service.

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Section 12  
Original Sheet 3

S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.1 USE OF SERVICE (Cont'd)

C. Use of Customer Service (Cont'd)

In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

Except as otherwise provided in this Price List, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communications for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier in a public telegram message business or Overseas Data Message Service, or to Composite Data Service Vendors in the provision of composite data service to its patrons.

The calling party shall establish his identity in the course of any communication as often as may be necessary. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called locations.

D. Minimum Contract/Service Period

Except as specified elsewhere in this Price List, the minimum service period for local service is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have thirty days.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.1 USE OF SERVICE (Cont'd)

E. Termination of Service

1. By the Company

a. The Company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:

- (1) Abandonment of the service.
- (2) Failure of a subscriber to make suitable deposit as required by this Price List.
- (3) Impersonation of another with fraudulent intent.
- (4) Giving at least five days written notice for nonpayment of any regulated sum that is delinquent.
- (5) Use of the service in such a way as to impair or interfere with the services of other subscribers or refusal of the subscriber to utilize available corrective equipment or network arrangements; such as interference includes, but is not limited to:
  - (A) trunk blockages in a switching center so that on a final route there are no circuits available for 10% or more of the calls for a 15-minute period,
  - (B) Dial Tone speed delays of three seconds or more in a switching center for 10% or more of the calls for a 15-minute period,
  - (C) Sender Attachment Delay Recorder delays of three seconds or more in processing calls in:
    - (ii) a single switching system for 30% or more of the calls for a 15-minute period, or

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.1 USE OF SERVICE (Cont'd)

E. Termination of Service (Cont'd)

1. By the Company (Cont'd)

a. (Cont'd)

(5) (Cont'd)

(C) (Cont'd)

(ii) Two or more switching systems for 10% or more of the calls for a 15-minute period,

(D) Application of network management controls to minimize or prevent a service effect on switching facilities due to a promotional calling event.

(6) Use of service or facilities for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.

(7) Use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give information, without payment of the charge applicable for service.

(8) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid payment, in whole or in part, of the regular charge for such service.

(9) Any other violation of the Company's regulations.

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### S12. GENERAL RULES AND REGULATIONS (CONT'D)

#### S12.1 USE OF SERVICE (Cont'd)

##### E. Termination of Service (Cont'd)

###### 1. By the Company (Cont'd)

b. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

###### 2. At the subscriber's request

a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified is applied if all or a portion of the facilities have been installed.

c. No minimum or termination charge will apply (unless otherwise stated specifically in this Price List) where a new subscriber takes over the service of the former subscriber provided the service is to be furnished at the same location without interruption and that the new subscriber assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new subscriber.

###### 3. Discontinuance of service for failure to maintain credit.

Service may be discontinued for failure to maintain credit, as specified under "Deposits", following five days after the Company has served or mailed notice requiring the subscriber to do so.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.1 USE OF SERVICE (Cont'd)

E. Termination of Service (Cont'd)

4. Unsafe or prohibited facilities, appliances, or apparatus

The Company may refuse to furnish service on the premises of an applicant for telephone service and may disconnect a subscriber's telephone service on a premises if any of the facilities, appliances, or apparatus on such premises are found to be unsafe or causing harm to Company facilities, and may refuse to furnish telephone service on such premises until the applicant or subscriber shall have remedied the condition.

5. Abuse or fraudulent use of service

The service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. The Company may refuse to furnish or may deny telephone service to any person, firm, or corporation, who, over the facilities furnished by the Company abuses or fraudulently uses the service, or

Upon the use of a service in such manner, that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property or service.

6. Foreign attachments

The Company shall have the right to disconnect foreign attachments which are unlawfully connected to telephone service and may, without notice, discontinue service to the subscriber should this condition persist in violation of this rule.

7. Collection of Past Due Amounts

The Company shall have the right to assign terminated, suspended, or disconnected accounts with delinquent balances to a collection agency. Should the Company assign the Customer's account to such an agency, the Customer may be liable not only for the amount due to the Company, but also for administrative or other fees charged by the collection agency, including but not limited to any applicable attorney fees and court costs.

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Hopper Telecommunications LLC

Section 12  
Original Sheet 8

S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.1 USE OF SERVICE (Cont'd)

F. Resale of Service

Except as otherwise provided in this Price List, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communications for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier in a public telegram message business or Overseas Data Message Service, or to Composite Data Service Vendors in the provision of composite data service to its patrons.

G. Restoration of Service

When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Price List.

In its discretion, the Company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this Price List; nor shall the failure to suspend or disconnect service for nonpayment of any past due regulated account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.



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Hopper Telecommunications LLC

Section 12  
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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.1 USE OF SERVICE (Cont'd)

H. Alabama Dual Party Relay Service Restrictions

The following calls may not be placed through the Alabama Relay Center:

- Calls to 976, 900 or 700 numbers.
- Calls to time or weather recorded messages.
- Calls to other informational recordings.
- Station sent paid calls from coin telephones.
- Operator handled conference service and other teleconference calls.
- All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those assigned by the telephone company.

I. Transmitting Messages

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communications between parties subject to the terms and conditions specified in this Price List.

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### S12. GENERAL RULES AND REGULATIONS (CONT'D)

#### S12.2 ESTABLISHMENT AND FURNISHING OF SERVICE

##### A. Applications for Service

1. Applications for service will be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service may be required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service charges if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, and the General Exchange Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

Request from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. If telephone service is established and it is subsequently determined that condition "6." or "7." below exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the prior indebtedness.
3. When an application for service and facilities or request for additions, rearrangements, relocations, or modification of service and equipment are canceled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.
5. When equipment has been ordered for the specific needs of a subscriber and the installation thereof is unduly delayed by or at the request of the subscriber, appropriate charges apply for such equipment for the period of the delay.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.2 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

A. Applications for Service (Cont'd)

6. When a subscriber requests a change in location of all or a part of the facilities covered by his application for service, or requests additions, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final work locations of the facilities been specified initially.
7. The Telephone Company is not required to provide service to an applicant who shares a household with his/her father, mother, son, daughter, husband, wife, or other person who has an unpaid account for telephone service until such unpaid account is paid.
8. The Company is not required to provide service to any applicant who has not attained the age of majority at the time of making application.
9. The Company may require an applicant to provide documentation to establish identity and age.

B. Application of Business Rates

Where a place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

At residence locations, when an extension station or extension bell is located in a shop, office or other place of business.

At any location where the directory listing of the service or an advertisement published or announced in any medium indicates a business, trade or profession, except as specified under Application of Residence Rates.

All other locations where the subscriber's primary use of the service is for business purposes.

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### S12. GENERAL RULES AND REGULATIONS (CONT'D)

#### S12.2 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

##### C. Application of Residence Rates

Residence rates apply when the use of the service is of a domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

Private residences where business alphabetical or classified telephone directory listings are not provided.

In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.

In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner provided the subscriber does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the subscriber's residence and is not part of an office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings or persons not residing in the same household are desired, business rates apply.

Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

Changes from business service to residence service are made only in the event of change in the subscriber's arrangements which would entitle him to a residence classification of his service, as specified above.

Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service Connection Charges, which apply for such changes, are quoted elsewhere in this Price List.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.2 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

D. Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. Where construction charges are applicable, the payment thereof may be required in advance of the start of construction.

Federal, state, or municipal governmental agencies may be required to make advance payments.

In any case where construction is required outside of the Base Rate Area the Company may, as a guarantee of good faith, collect one year's exchange service charges in advance of the construction. Such advance payment shall be applied against exchange service charges only and shall not operate to prevent the suspension and/or discontinuance of all service for non-payment of toll or other charges which may become past due. Should a telephone installed under these conditions be discontinued before the expiration of the period for which advance payment was made, the amount collected shall be considered the minimum charge for the exchange service received.

E. Telephone Numbers

The subscriber has no property right to the telephone number nor any right to continuance of service through any particular central office.

The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct or its business.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.2 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

F. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

G. Special Construction

1. Private Property

An amount equal to the average investment of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the class and grade of service desired.

If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.

The customer will provide the Company, without charge, written permission for the placing of the Company's facilities on the property.

2. Underground

When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any electric light or power conduit or conductor shall be in accordance with the Company's specifications.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.2 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

G. Special Construction (Cont'd)

2. Underground (Cont'd)

The subscriber shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the subscriber or his representatives or from freezing or improper drainage.

The subscriber shall pay all costs associated with the relocation of underground entrance facilities.

3. No construction charges paid to the telephone Company are refundable by it, except as specified elsewhere in this Price List.

H. Special Assemblies of Equipment or Speculative Projects

Special assemblies of equipment consist of modification of standard equipment, or special equipment for service arrangements for which provision is not otherwise made in this Price List. They will be furnished, when practical, by the Company at charges equivalent to the estimated cost of furnishing such equipment and arrangements, if not detrimental to any of the services furnished by the Company.

1. Rates for special assemblies are equivalent to the estimated cost of furnishing the special assembly, including:
- a. Cost of maintenance
  - b. Cost of operation
  - c. Depreciation on the estimated cost installed of any facilities used to provide the special assembly based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
  - d. General Administration expenses, including taxes on the basis of average charges for these items.
  - e. Any other item of expense associated with the particular situation.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.2 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

H. Special Assemblies of Equipment or Speculative Projects (Cont'd)

1. (Cont'd)

f. An amount, computed on the estimated cost installed of the facilities used to provide the special assembly, for return on investment.

2. The estimated installation cost used in the derivation of the various expense shall include the following:

- a. material
- b. material overhead
- c. installation labor
- d. installation labor overhead

Estimated cost installed as mentioned in the preceding includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering labor, supervision, transportation, rights-of-way and any other investment items.

In computing the rates for special assemblies, one of the three rate treatments is used:

- 1. Monthly rental and termination agreement with or without an installation charge.
- 2. Monthly rental with an installation charge.
- 3. Installation charge only.

I. Change of Occupancy

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are made subject to service connection charge regulations and may be arranged for in either of two ways:



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### S12. GENERAL RULES AND REGULATIONS (CONT'D)

#### S12.2 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

##### I. Change of Occupancy (Cont'd)

1. If the new subscriber, meeting all other requirements of this Price List, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder. Future bills are then rendered to him without adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.
2. If the new subscriber does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

Under either method of transfer, the reassignment of the old call number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgment of the Company, a change in the telephone number is not required. When in the judgment of the Company, there does exist a relationship, business or otherwise, between the old and the new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company, a change in the telephone number is not required.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.3 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Adjustments for Local Taxing Authority Payment

In the event a municipality imposes, collects, or receives from the Company any license, occupational, franchise, privilege, inspection or other similar tax or fee, or otherwise, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such tax or fee as exceeds the sums listed below will be billed, insofar as practical, pro-rata to the customers receiving exchange service within such municipality:

Population of Municipality based on Federal census next preceding the year of collection	Annual amount which will not be billed to customers by the Company
1 - 500	\$ 23
501 - 1,000	38
1,001 - 2,000	75
2,001 - 3,000	132
3,001 - 4,000	188
4,001 - 5,000	263
5,001 - 6,000	338
6,001 - 7,000	413
7,001 - 8,000	488
8,001 - 9,000	563
9,001 - 10,000	638

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this Price List.

B. Provision of Equipment

1. All equipment necessary for the provision of a basic service will be furnished and owned by the Company except as provided elsewhere in this Price List. The subscriber may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or hazards. Commercial power will be furnished by the subscriber at a suitable outlet when and where required.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF COMPANY (CONT'D)

C. Furnishing of Service

1. General

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

The rates and charges quoted in this Price List provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY (CONT'D)

C. Furnishing of Service (Cont'd)

1. General (Cont'd)

When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section 5.1, "Line Extension Charges", except as otherwise specified.

2. Temporary Facilities

The Company may require the subscriber to execute a contract agreeing that service be retained for a period longer than one month.

3. Tampering With Facilities

The Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises in located telephone facilities which show evidence of tampering, manipulating, or use of any device whatsoever, for the purpose of obtaining service without payment of the charges.

4. Impairment of Service Due To Customer-Provided Equipment

Subscribers will be billed for each service call to the subscriber's premises when service is impaired due to the connection of authorized customer-provided equipment or facilities as outlined in Section 3.

5. Cancellation of Application for Service

Where the subscriber cancels an application for service prior to the start of installation of service, or prior to the start of special construction, and no costs have been incurred by the Company, no charge applies.

Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, plus any costs incurred by the Company.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY (CONT'D)

C. Furnishing of Service (Cont'd)

5. Cancellation of Application for Service (Cont'd)

Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have been placed in service, however, the minimum service period charge will apply.

Installation or special construction for a subscriber is considered to have started when the Company incurs any expense in connection therewith or in preparation therefor which would not otherwise have been incurred.

6. Restricted Service

Restricted Service or service that is restricted to local messages only is not generally provided except in the instance of Private Branch Exchange systems.

7. Rights-of-ways (Special Or Private)

The Company shall not be liable for failure to furnish service, unless the purchase price and costs expended by the Company in acquiring such special or private rights-of-way by purchase or condemnation be paid or guaranteed to the Company by the subscriber. The rights-of-way here referred to are only those rights-of-way leading from the main line to the premises of the subscriber.

8. Transfer of Service Between Subscribers

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are made subject to service connection charge regulations and may be arranged for in either of two ways:

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY (CONT'D)

C. Furnishing of Service (Cont'd)

8. Transfer of Service Between Subscribers (Cont'd)

- a. If the new subscriber, meeting all other requirements of this Price List, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder. Future bills are then rendered to him without adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.
- b. If the new subscriber does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

Private Branch Exchange Service may be transferred from one subscriber to another pursuant to the above regulations and any other regulations which may be specified in other sections relating to the service transferred.

Under either method of transfer, the reassignment of the old call number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgment of the Company, a change in the telephone number is not required.

When in the judgment of the Company, there does exist a relationship, business or otherwise, between the old and the new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company, a change in the telephone number is not required.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY (CONT'D)

C. Furnishing of Service (Cont'd)

9. Unlawful use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be disconnected if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law that a formal charge has been filed by competent authority against the telephone subscriber; provided, however, the Company, before discontinuing service, shall give to the subscriber no less than five business days written notice of its intention to do so or such shorter notice as may be otherwise required by law. The telephone Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

10. Unauthorized Attachments or Connections

The Company shall not be required to attach its facilities to facilities not owned and installed by it, nor shall facilities not furnished by the Company be attached to or connected with facilities furnished by the Company, whether physically, acoustically, by induction, or otherwise, unless provided elsewhere in this Price List or unless written permission is obtained from the Company. In case any such unauthorized attachment or connection is made, the Company shall have the right to disconnect the same or to suspend service during the continuance of said attachment or connection or to terminate the service. The Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized attachments or connections, including but not limited to the cost to disconnect service.

11. Cancellation for Cause

The Company, by written notice to the subscriber, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY (CONT'D)

C. Furnishing of Service (Cont'd)

11. Cancellation for Cause (Cont'd)

- a. nonpayment of any regulated sum to the Company;
- b. a violation of, failure to comply with any condition governing the furnishing of service; or
- c. the Company is prohibited from furnishing service by the order of a court or other government authority having jurisdiction.

12. Right of Access

- a. The Company's authorized employees may enter a subscriber's premises at all reasonable hours for any purpose reasonably pertinent to the furnishing of telephone service and the exercise of any and all rights secured to it by law or by agreement.
- b. The Company may remove any or all of its property located on the subscriber's premises at the termination of service as provided by agreement.

13. Interruptions of Service

In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the telephone Company cannot guarantee the uninterrupted working of its lines and instruments.

If service is interrupted for more than 48 consecutive hours for reasons other than by the negligence or willful act of the subscriber, an allowance not to exceed an amount equal to the proportionate charge to the subscriber for the fixed monthly charges involved, for the period during which interruption occurs, shall be made for the time such interruption continues. Any adjustment shall apply only to the period the interruption continues beyond 24 hours after notice of the interruption is received by the



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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY (CONT'D)

C. Furnishing of Service (Cont'd)

13. Interruptions of Service (Cont'd)

Company. No other liability shall in any case attach to the Company on account of interruptions of service.

14. Outgoing and Incoming Service Privileges

The agreement with the Company governs and fixes the outgoing service of a subscriber and in no matter guarantee to him the same incoming service. All incoming service of a subscriber depends upon and is limited by the right of a calling subscriber to such service.

15. Ownership of facilities

Facilities furnished by the Company on the premises of a subscriber are the property of the Company.

16. Company facilities at hazardous or inaccessible locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the condition involved.

17. Work Performed Outside Regular Working Hours

The rates and charges specified in this Price List contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Price List, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY (CONT'D)

C. Furnishing of Service (Cont'd)

18. Misuse of Directory Assistance Service

The Company may limit or refuse the use of Directory Assistance to obtain a subscriber's listed name, address or telephone number for the purpose other than to facilitate the making of a telephone call.

D. Maintenance and Repairs

All ordinary expense of maintenance and repair in connection with equipment, facilities and services provided by the Company is borne by the Company unless otherwise specified in this Price List. In case of damage to or destruction of any of the Company's instruments or accessories due to the negligence or willful act of the subscriber and not due to ordinary wear and tear, the subscriber will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed.

Subscribers may not rearrange, disconnect, remove or attempt to repair nor permit others to rearrange, disconnect, remove or attempt to repair any apparatus or network interface installed by the Company except upon the consent of the Company.

Access to subscriber's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Directories

It is the policy of the Company to publish a telephone directory annually. The Company issues directories to assist in furnishing prompt and efficient service and it does not guarantee to its customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Directory Assistance Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.4 OBLIGATION AND LIABILITY OF THE COMPANY (CONT'D)

F. Directories (Cont'd)

limited to the monthly rate for each such listing for the charge period during which the error or omission continues, after notice to the Company by the subscriber. The Company will not be a party to controversies arising between customers or others as a result of listings published in its directories.

S12.5 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for use with Automatic Dialing and Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purpose must do so pursuant to the following terms and conditions. Subscribers who wish to use automatic dialing and announcing devices for solicitation purpose must do so pursuant to the following terms and conditions.
  - a. No numbers will be called in sequential fashion. Sequentially placed calls refer to those calls automatically dialed by successively increasing or decreasing integers, or similar methods.
  - b. Where facilities permit, the equipment shall be so programmed or utilized in such a manner as to automatically disconnect a called party's line not later than ten seconds after the called party hangs up.
  - c. Within 20 seconds after the called party answers, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must be clearly stated.
  - d. At the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to, the name of the individual or firm on whose behalf the call is made, must again be clearly stated.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.5 LIMITATIONS AND USE OF SERVICE (CONT'D)

- A. Network Facilities for use with Automatic Dialing and Announcing Devices (Cont'd)
1. (Cont'd)
    - e. If the customer's response is to be recorded, they must be informed of such and permission must be granted.
    - f. Connection of customer provided communication systems must meet the Telephone Company's requirements as well as Part 68 of the Federal Communications Commission's Rules and Regulations.
    - g. Emergency and unlisted telephone numbers will not be used with recorded solicitation communication.
  2. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.
  3. Any subscriber operating or utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.
    - a. If the solicitation call requires a response by the customer and a charge will apply, the customer must be informed that the response is not a free call. The vendor at this time, must give the customer the amount of the charge that will be applied if they respond.
    - b. No calls will be placed to organizations providing emergency services, including but not limited to hospitals, nursing homes, fire departments, and law enforcement agencies.

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S12. GENERAL RULES AND REGULATIONS (CONT'D)

S12.5 LIMITATIONS AND USE OF SERVICE (CONT'D)

- A. Network Facilities for use with Automatic Dialing and Announcing Devices (Cont'd)
  - 3. (Cont'd)
    - c. No calls will be placed on Sundays or Holidays. No calls will be placed between the hours of 8:00 p.m. and 8:00 a.m., Monday through Saturday.
    - d. The Telephone Company is under no obligation to provide lists of telephone numbers or any directory information other than normally issued telephone directories.
    - e. Messages must not contain obscene or profane language.
    - f. Solicitation calls for the sale of pornographic material will not be allowed.
    - g. This type telecommunication service will not be used for any unlawful purpose.

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S13. DEFINITIONS

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### S13. DEFINITIONS (CONT'D)

#### S13.1 DEFINITIONS (CONT'D)

ACCESS - Each connecting arrangement allowing connection to exchange facilities. See Main Station and Extension Service Access.

ACCESSORIES - Devices which are mechanically attached to, or used with, the facilities furnished by the company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications system.

APPLICANT - A person, firm, corporation, or other organization applying for telecommunications service.

BASE RATE - The rate for primary classes of exchange service which does not include zone or extra exchange line mileage charges.

BASE RATE AREA - A specific area within an exchange service area as set forth in the telephone company's Price List maps or descriptions. Local Exchange Service within this area is furnished at uniform rates without extra mileage charges.

BUILDING (SAME) - The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature.

CALL - An attempted or completed communication.

CANCELLATION CHARGE - A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE - A Switching unit, in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting subscriber lines and trunks or trunks only. There may be more than one central office in a building.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

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Original Sheet 2

S13. DEFINITIONS (CONT'D)

S13.1 DEFINITIONS (CONT'D)

CENTRAL OFFICE LINE - A circuit directly connecting an individual main station or private branch exchange switchboard or an intercommunicating system with a central office.

CHANNEL - A path for communications between two or more stations, or company offices, furnished in such a manner as the company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communications service.

CLASS OF SERVICE - A description of telecommunications service furnished a subscriber which denotes such characteristics as nature of use (Business or Residence) or type of rate (Flat Rate or Measured Rate).

COIN TELEPHONE SERVICE - See Paystation Telephone Service.

COMMISSIONS - A percentage of collections paid as a fee in consideration of service rendered to the company.

COMPANY - Whenever used in this Price List, "company" refers to this Telephone Company unless the context clearly indicates otherwise.

COMPOSITE DATE SERVICE - The term "Composite Data Service" denotes the combined use of terminal and customer-provided data switching equipment with the use of communication services of the company by a Composite Data Service Vendor to perform data switching for others.

CONFORMANCE NUMBER - The term "conformance number" denotes an identifying number assigned by the company to a particular model or conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with the provisions set forth by the company.

CONFORMING ANSWERING DEVICE - The term "conforming answering device" denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.



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### S13. DEFINITIONS (CONT'D)

#### S13.1 DEFINITIONS (CONT'D)

CONNECTING ARRANGEMENT - The equipment provided by the company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the company.

CONSTRUCTION CHARGE - A separate charge authorized in the Price List for construction of pole lines, circuits, facilities, etc.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the subscriber, which is not divided by public highways or separated by property occupied by other. Where a subscriber occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the subscriber furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT - Refers to the agreement between a subscriber and the company under which telecommunications services, or facilities, are furnished subject to the rules and regulations specified in this Price List.

COST - Cost when referred to in this Price List consists of cost of equipment, freight, taxes, cost of maintenance, cost of operation, general administration expenses, including taxes on the basis of average charges for these items, and any other item of expense associated with the particular situation. Installed cost includes cost of equipment and materials provided or used, plus labor, engineering, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

COST OF EQUIPMENT - Cost of equipment when referred to in this Price List consists of equipment cost, freight, taxes, cost of maintenance, cost of operation, general administration expenses, including taxes on the basis of average charges for these items, and any other item of expense associated with the particular situation.

CREDIT CARD - Denotes a billing arrangement by which a Long Distance call may be charged to an authorized company credit card number.

CUSTOMER - See Subscriber

CUSTOMER'S PREMISE - Is defined as a point where a customer's drop connects to a main or feeder cable to the terminal equipment.

**PRICE LIST**

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S13. DEFINITIONS (CONT'D)

S13.1 DEFINITIONS (CONT'D)

CUSTOMER-PROVIDED TERMINAL EQUIPMENT - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path or the telecommunications system, are so connected either electrically, acoustically, or inductively.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section 6 of this Price List.

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling.

DIRECTORY LISTING - The publication in the company's directory and/or information records of information relative to a subscriber's telephone number, by which telephone and TWX users are enabled to ascertain the call number of a desired station.

DROP WIRE - Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A basic geographical unit established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may consist of one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - Any line (circuit) directly or indirectly connecting an exchange station with a central office.

## PRICE LIST

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### S13. DEFINITIONS (CONT'D)

#### S13.1 DEFINITIONS (CONT'D)

**EXCHANGE SERVICE** - The general telephone service rendered to a customer. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with provisions of this Price List.

**EXTENSION BELL** - An additional bell on the same premises and on the same line and generally operated in connection with the bell at the station location.

**EXTENSION LINE** - A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may terminate on a key in lieu of an instrument.

**EXTENSION STATION** - An additional station connected on the same line as the main station and subsidiary thereto.

**EXTRA LISTING** - Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled without additional charge in connection with his regular service.

**FOREIGN ATTACHMENT** - Equipment or facilities not owned, furnished or authorized by the company, which is attached or connected to and used with exchange telephone service.

**FOREIGN CENTRAL OFFICE** - Any central office other than that which serves the area in which the subscriber is located.

**HARM** - Harm consists of hazards to personnel, damage to company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to company equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

**INDIVIDUAL LINE** - (or 1 party line) a classification of exchange service furnished under the Price List. No other subscriber shall be served by the circuit connecting such station with the central office.

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### S13. DEFINITIONS (CONT'D)

#### S13.1 DEFINITIONS (CONT'D)

INDUCTIVE CONNECTION - Electro-magnetic coupling between customer-provided equipment and company equipment by means of mutual inductance between an inductor in the company equipment and a customer-provided inductor external to the company equipment.

INSTALLATION CHARGE - A non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" or "non recurring" charge.

INTERCONNECTION - A term used to indicate the connection of customer-provided communicating devices with the facilities owned by the Telephone Company.

INTERFACE - The term "interface" denotes that point on the premises of the subscriber at which provision is made for connection of other than telephone company provided facilities to facilities provided by the telephone company.

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customer.

LOCAL CALLING AREA - The area within which telecommunication service is furnished subscribers under a specific schedule of exchange rates and without toll (long distance) charges. A local calling area may include one or more exchange service areas, or portions of exchange service areas.

LOCAL CHANNEL - Applies to that portion of a channel which connects a station to an interexchanging channel. A channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE - A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

MAIN STATION - The first access station connected to the company's central office line.

MESSAGE - A communication between two stations. Messages may be classified as follows:

- a. Local Message: A message between stations within the same local service area.

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### S13. DEFINITIONS (CONT'D)

#### S13.1 DEFINITIONS (CONT'D)

- b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

MILEAGE - The measurement upon which charges are computed for extension tie, private lines and for lines serving exchange stations located outside the central office area of the connecting central office.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a subscriber is obligated to pay for service, facilities and equipment, whether or not retained by the subscriber for such a minimum length of time.

NETWORK CONTROL SIGNALING - The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (Dialing), calling and called number identification, audible tone signals (call progress signals indicating recorder or busy conditions, altering, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE - The network interface will be installed by the Company upon customer request, should the customer desire to provide his own inside wire. The network interface is at the protector, however, until approved hardware is available, the interface will be located outside the customer's premises as close as practicable to the protector or equivalent. At the point of demarcation, all premises service will connect to the telecommunications network. The network interface is a nontariffed weatherproof enclosure consisting of a protector, a standard registration program jack or equivalent and an entrance bridging device provided by the Company as part of local exchange service lines, WATS, or Private Line Services.

PERSON-TO-PERSON - A toll message in which the user stipulates desire for communication with a specified person or extension station at a specified toll point.

PREMISES (SAME) - The term "same premises" shall be interpreted to mean: (a) The building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber either in the conduct of his business or as a residence, and not intersected by a public corridor or by space

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## PRICE LIST

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### S13. DEFINITIONS (CONT'D)

#### S13.1 DEFINITIONS (CONT'D)

occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single

farm whether or not intersected by a public thoroughfare. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the subscriber in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

PRIVATE BRANCH EXCHANGE SERVICE (PABX SERVICE) - A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other subscribers.

Lines (circuits), equipment and facilities ordinarily furnished in connection with PABX service include the following:

1. PABX Station: A station connected with a PABX switchboard or PABX dial switching equipment.
2. PABX Extension Station: A telephone set which is bridged to the same line as the PABX station.
3. PABX Interior Station: A PABX station that cannot originate or receive calls outside the PABX either directly or through the PABX attendant.
4. PABX Trunk: A central office line (circuit) connecting a PABX system with a central office.
5. Tie Line: A circuit connecting PABX or Centrex systems.

PRIVATE LINE - A circuit provided to furnish communication only between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with coin collecting device, designed and place for use by the public in general, at locations chosen or accepted by the company.

REGISTERED TERMINAL EQUIPMENT - Terminal equipment which is registered in accordance with the rules and regulations in Part 68, subpart C of FCC Docket 19528.

RESIDENCE SERVICE - Telephone service furnished to customers when the

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### S13. DEFINITIONS (CONT'D)

#### S13.1 DEFINITIONS (CONT'D)

actual or obvious use is for domestic purposes.

**SEMI-PUBLIC TELEPHONE** - An exchange station equipped with a coin collecting device, designed for a combination of customer and public

usage at locations more or less public in character. Semi-public telephone service is considered as a form of customer service.

**SERVICE CONNECTION CHARGE** - The charge at the time of the establishment of a class of telephone service or subsequent additions or changes to that service.

**SERVICE LINE** - An exchange line associated with multiple data station installations to provide monitoring and testing of both customer and telephone company data equipment. The service line may be connected to a PABX, Centrex, or individual line (main or extension station) so long as direct station access is provided.

**STANDARD NETWORK INTERFACE - RESIDENCE OR NON-KEY BUSINESS** - The Standard Network Interface is that point on the Customer's premises where all premises services are connected to the telecommunications network. The Standard Network Interface is a standard registration program jack or equivalent.

**STATION** - A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network. Also denotes a termination of an individual exchange line or PABX trunk provided in accordance with the provisions of this Price List, in telephone company switching equipment located in an exchange foreign to the exchange in which the customer is located.

**Company Station:** A station for which the central office equipment, lines and station equipment are owned and maintained by the company and provided as a part of the company's service offering. This term also denotes the network control signaling unit, data set or other equipment provided by the company at the customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.

**STATION-TO-STATION** - A toll message in which the user desires communication with anyone who answers.

**SUBSCRIBER** - Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the company under the provisions and regulations of its Price List.

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S13. DEFINITIONS (CONT'D)

S13.1 DEFINITIONS (CONT'D)

SUSPENSION OF SERVICE - An arrangement made at the request of the subscriber, or initiated by the Company for violation of Price List regulations by the subscriber, for temporarily discontinuing service

without terminating the service agreement or removing the telephone equipment from the subscriber's premises.

TARIFF - The rates, charges, rules and regulations adopted and filed by the company and approved by the Public Service Commission.

TERMINATION CHARGE - A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

THIRD NUMBER BILLED - A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of this Price List.

TOLL RATE - The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges.

UTILITY - See Company.

ZONE - One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates.



**PRICE LIST**

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Section 14  
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S14. DIRECTORY LISTINGS

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## PRICE LIST

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Original Sheet 1

### S14. DIRECTORY LISTINGS

#### S14.1 GENERAL

These rates and regulations for directory listings apply only to the alphabetical section of the directory containing the regular alphabetical list of customers and do not apply to listings or advertising appearing in the classified section.

The alphabetical list of names of customers is solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service, and special sequence or arrangement of names is not contemplated.

The Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.

A listing must conform to the Company's specifications with respect to its directories.

Listings are regularly provided in connection with all classes of exchange service except public telephone service. A listing may be omitted from the directory upon request of a customer in writing and under the conditions specified in Nonpublished (Private) Service, concerning nonpublished listings.

The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.

#### S14.2 CONDITIONS

##### A. Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.

1. Listings will be limited to such information as is necessary for the proper identification of the customer.
2. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

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### S14. DIRECTORY LISTINGS

#### S14.2 CONDITIONS (Cont'd)

3. The company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are not consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular, duplicate or alternate listings, or extra lines of information.

#### B. Regular Extra Listings

Business extra listings may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of officers of the corporation, if the customer is a corporation; and for any business establishment, the names of business associates or employees of the customer. Business extra listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.

Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household.

In connection with semi-public telephone services, residence extra listings are allowed at business extra listing rates in the names of permanent guests or tenants at that location. Business extra listings are at business extra listing rates in connection with semi-public stations are furnished under the regulations as specified for business extra listings.

Ordinarily, all extra listings must be of the same address and telephone number as the primary listings, except as provided for alternate listings. However, when in the opinion of the Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a PBAX station or extension station, installed on premises of the customer (except at a residence); but at an address different from that part of the switchboard, or main station, using the telephone number of the primary listing.

## PRICE LIST

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Original Sheet 3

### S14. DIRECTORY LISTINGS

#### S14.2 CONDITIONS (Cont'd)

##### B. Regular Extra Listings (Cont'd)

In connection with Private Branch Exchange service at hotels, motels, and apartment houses, residence extra listings at business extra listing rates may be provided in the names of permanent guests or tenants at that location, provided approval is obtained of the hotel, motel, or apartment house involved. However, no separate billing will be issued for these instances. At the option of the customer extra listings may be obtained upon the issuance of a directory or between issues of directories at which time they appear on the information records only. Charges for extra listings date from the time the listings are posted on information records.

##### C. Duplicate Listings

Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangement of names are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.

##### D. Alternate Listings

An alternate listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number.

Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

##### E. Dual Name Listings

Dual Name Listing will be a combined directory listing for any two people with the same last name and the same address. Those who qualify for a dual listing may include a husband and wife, a mother and daughter, father and son, brothers and/or sisters. In addition, we will allow a woman whose husband is deceased to list her own name and her husband's first name.

The dual name Primary Listing will be provided at no monthly rate.

The dual name additional listing will carry the regular additional listing monthly rate.

**PRICE LIST**

S14. DIRECTORY LISTINGS

S14.2 CONDITIONS (Cont'd)

F. Temporary Tenant Listings

Residence subscribers who list their premises for a period of less than one year and request the Telephone Company to render service to their tenant without charge in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the same premises at the same time.

All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.

The regular extra listings rate applies for each temporary tenant listing.

G. Extra Lines of Information

Listings of office hours or other lines of information which are not required by the Company in order to efficiently handle telephone traffic are not included in the regular charges for service. A phrase directing the method of calling when a PABX operator is not on duty may be listed in the directory, at extra charges, whenever night connections are provided.

H. Foreign Listings

Foreign listings are listings in the alphabetical list of an exchange other than the exchange in which the listed service is furnished.

A foreign or non-subscriber listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign Company listing will be the rate of the Company in whose directory the listing appears.

I. Enterprise or WX Service Listing

This service provides an arrangement in connection with message toll service whereby a customer offers patrons the privilege of calling him without the payment of a toll charge and without having to request specific reversal of this charge.

This service is available only to customers having private branch exchange service or individual line service, excepting coin box.

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Original Sheet 5

### S14. DIRECTORY LISTINGS

#### S14.2 CONDITIONS (Cont'd)

##### I. Enterprise or WX Service Listing (Cont'd)

The exchanges in which such service is furnished are selected by the customer subject to the approval of the Company and the Company assigns and lists in the directory a special call number designation for the use of patrons in each such exchange. Calls for the special number are accepted only when originating at telephones located in the exchange or zone with which the special call number is associated and only those toll calls placed by calling this special number are considered as coming within the scope of the service.

The customer assumes the charges for all toll calls placed by calling this special number in each exchange.

The initial contract period for this service is three months. Service may be terminated within the initial contract period by payment of the minimum service charge to the end of the initial contract period.

##### J. Trade Names

A trade name created by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a listing unless the subscriber shows satisfactorily that he is authorized to do business under the trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which in its judgment are otherwise objectionable or unnecessary for identification purposes.

Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; The Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listings where (1) such written authority is not furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.

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S14. DIRECTORY LISTINGS

S14.2 CONDITIONS (Cont'd)

K. Private (Nonpublished) Telephone Number Listings

Some subscribers request their telephone listing be omitted from the directory and the Company's directory assistance records. Such requests may be fulfilled through the assignment of a private telephone listing subject to the regulations outlined below.

Incoming calls to such telephones will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a number associated with such a listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private listing in the directory or disclosing said number to any person shall attach to the Company. Where such a listing is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such a listing and/or a change of telephone number without charge to the subscriber. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone listing or the disclosing of said number to any person.

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Fifth Revised Sheet 7

S14. DIRECTORY LISTINGS

S14.3 RATES

The charge for all listings, listed below, begin on the day the information records are posted, except where indicated.

	Monthly Rate
A. Regular Extra Listings, Duplicate Listings or Alternate Listings, per line	
Business	\$0.87
Residence	\$0.87
B. Extra Lines of Information, each line	
Business	\$0.87
Residence	\$0.87
C. Each Private (nonpublished) telephone number	\$1.81*

\*Charge begins on the day the service is established.



**PRICE LIST**

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S15. RESERVED FOR FUTURE USE

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Section 16  
Original Contents Sheet 1

S16. LOCAL EXCHANGE BOUNDARY MAPS

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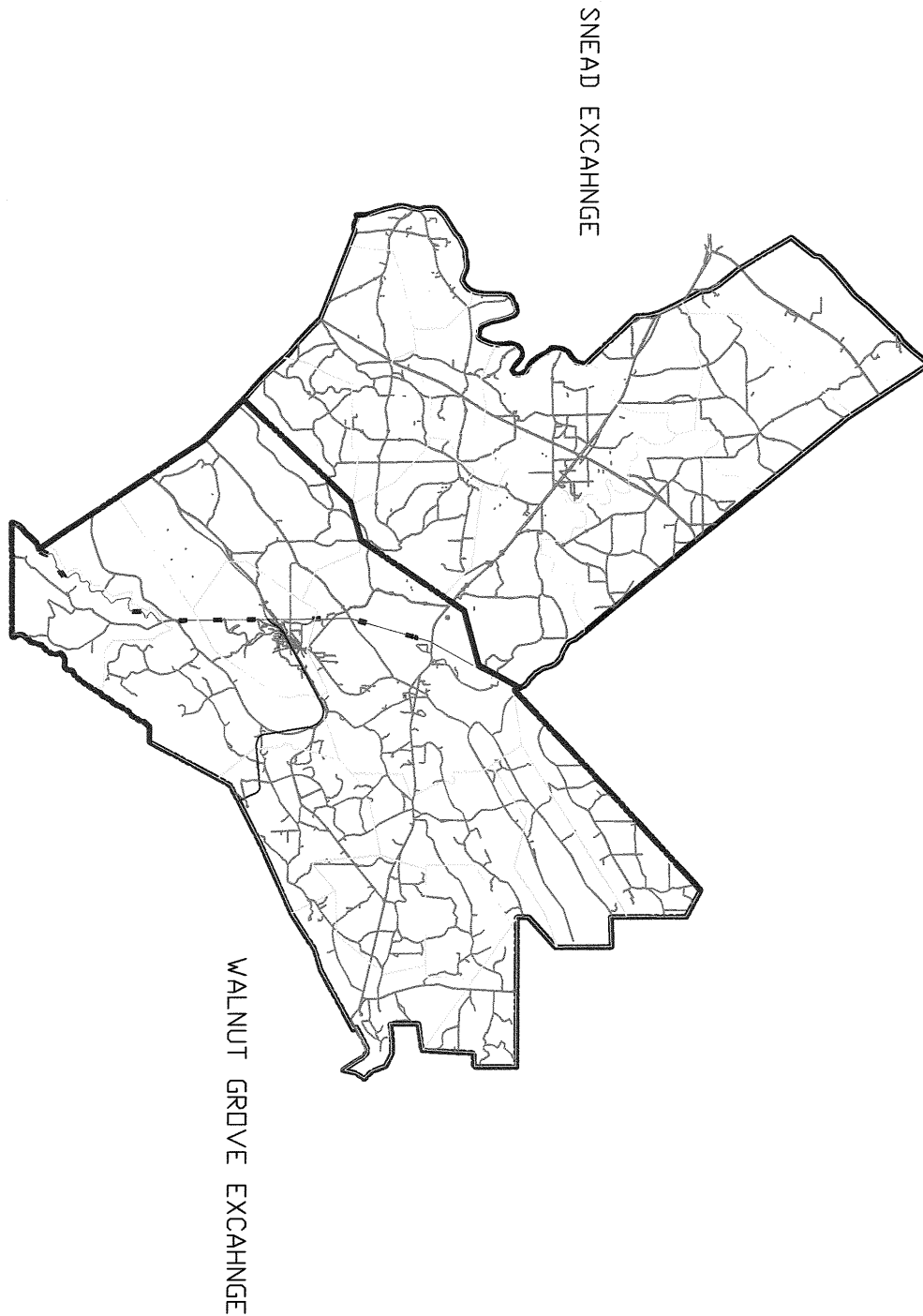
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S16. LOCAL EXCHANGE BOUNDARY MAPS



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Section 17  
Second Revised Sheet 1

S17. LONG-DISTANCE SERVICES

S17.1 INTRASTATE/INTERSTATE LONG-DISTANCE SERVICES

S17.1.1 Basic (No Plan) Outbound Service\*

A. Description of Service

No Plan Outbound Service is an equal access or dial up toll service, where calls originate over the subscriber's local exchange service line and are rated on a per-minute basis. Call anywhere in the continental United States at anytime (also known as Nationwide Long Distance by the Minute).

B. Rates

A base monthly rate of \$2.00 applies to the use of this service. All calls are timed in whole minute increments. The following per-minute charges are based on usage of the service.

Day	\$.10/minute
Evening	\$.10/minute
Night/weekend	\$.10/minute

\* Standard rates apply for operator assisted calls, directory assistance, credit card calls, collect calls and any other third party billing calls and direct dialed calls to Alaska and Hawaii and to all international points. Long distance offers apply to voice calls only - long distance internet calls are not included.

S17.1.2 Basic (No Plan) 800 Inbound Service

A. Description of Service

No Plan 800 Inbound Service is a non dedicated access toll service that enables the subscriber to receive calls from any domestic telephone system in the United States over the subscriber's local exchange service line, and the charges for such calls to be billed to the terminating subscriber, rather than to the originating party. An installation charge applies. Usage charges are based on accumulated minutes of use and are rated on a per-minute basis.

B. Features

No Plan 800 Inbound Service includes Real-Time Automatic Number Identification (ANI) Service as a feature which identifies the calling party's telephone number to the inbound 800 subscriber, provided the terminating subscriber's inbound 800 equipment is appropriately equipped and compatible to receive ANI from the Company.

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S17. LONG-DISTANCE SERVICES

S17.1 INTRASTATE/INTERSTATE LONG-DISTANCE SERVICES (Cont'd)

S17.1.2 Basic (No Plan) 800 Inbound Service (Cont'd)

C. Rates

Day	\$.10/minute
Evening	\$.10/minute
Night/weekend	\$.10/minute

All calls are timed in whole minute increments

Installation Fee \$15.00

S17.1.3 Otelco 300 Anywhere Minutes Plan\*

A. Description of Service

Otelco Anywhere Minutes provides direct dialed outbound calling to points within the continental United States. See Section 2.14 of this Price List for further details.

B. Monthly recurring charge for block of 300 minutes \$18.95

\* Standard rates apply for operator assisted calls, directory assistance, credit card calls, collect calls and any other third party billing calls and direct dialed calls to Alaska and Hawaii and to all international points. Long distance offers apply to voice calls only - long distance internet calls are not included.

S17.1.4 Otelco 600 Anywhere Minutes Plan\*

B. Description of Service

Otelco Anywhere Minutes provides direct dialed outbound calling to points within the continental United States. See Section 2.14 of this Price List for further details.

B. Monthly recurring charge for block of 600 minutes \$34.65

\* Standard rates apply for operator assisted calls, directory assistance, credit card calls, collect calls and any other third party billing calls and direct dialed calls to Alaska and Hawaii and to all international points. Long distance offers apply to voice calls only - long distance internet calls are not included.

**PRICE LIST**

S17. LONG-DISTANCE SERVICES

S17.1 INTRASTATE/INTERSTATE LONG-DISTANCE SERVICES (Cont'd)

S17.1.5 Lifeline Long Distance Plan\*

A. Description of Service

Offered to Residential customers qualifying for Lifeline Service, as described in Section 2.11 of this Price List, including the following:

- 1. First sixty (60) minutes of Nationwide Long Distance are free;
- 2. Additional minutes are billed at \$0.12 per minute.
- 3. Normal deposit/credit rules apply.

\* Standard rates apply for operator assisted calls, directory assistance, credit card calls, collect calls and any other third party billing calls and direct dialed calls to Alaska and Hawaii and to all international points. Long distance offers apply to voice calls only - long distance internet calls are not included.

S17.1.6 Directory Assistance

A. Description of Service

Directory Assistance provides the calling party with the ability to obtain the name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1 + area code + 555 1212. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non published or no record can be found). A credit will be given for calls to Directory Assistance when:

- 1. the customer is unable to use a telephone directory because of visual or physical handicap; however, must be for personal use and billed to the handicapped customer's residential telephone number,
- 2. the customer experiences poor transmission or is cut off during the call,
- 3. the customer is given an incorrect telephone number, or
- 4. the customer inadvertently misdials (e.g. the caller dialed 1 205 555 1212 when they intended to dial 1 202 555 1212).

Customers may receive credit by notifying the company's business office.

B. Rates

Each Call                    \$1.79

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S17. LONG-DISTANCE SERVICES

S17.1 INTRASTATE/INTERSTATE LONG-DISTANCE SERVICES (Cont'd)

S17.1.7 OTELCO Travel Card

A. Description of Service

Travel Card service offers access to OTELCO's switching facility through 800 access numbers. Upon access to OTELCO's switching facility, the customer may originate calls through the use of the customer's calling card number.

B. Rates

Per Minute            \$.25/minute



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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Albania				
Standard	\$3.89	\$3.54	7:00 a.m.	1:00 p.m.
Discount	\$2.94	\$2.67	1:00 p.m.	6:00 p.m.
Economy	\$2.73	\$2.45	6:00 p.m.	7:00 a.m.
Algeria				
Standard	\$2.38	\$2.16	6:00 a.m.	12:00 p.m.
Discount	\$1.80	\$1.64	12:00 p.m.	5:00 p.m.
Economy	\$1.64	\$1.49	5:00 p.m.	6:00 a.m.
American Samoa				
Standard	\$2.42	\$2.21	5:00 a.m.	11:00 p.m.
Discount	\$1.83	\$1.67	10:00 p.m.	5:00 p.m.
Economy	\$1.67	\$1.52	11:00 p.m.	10:00 a.m.
Andorra (336)				
Standard	\$1.71	\$1.30	7:00 a.m.	1:00 p.m.
Discount	\$1.52	\$0.99	1:00 p.m.	6:00 p.m.
Economy	\$1.24	\$0.81	6:00 p.m.	7:00 a.m.
Andorra (376)				
Standard	\$1.70	\$1.52	7:00 a.m.	1:00 p.m.
Discount	\$1.16	\$1.05	1:00 p.m.	6:00 p.m.
Economy	\$1.05	\$0.96	6:00 p.m.	7:00 a.m.
Angola				
Standard	\$5.10	\$4.63	6:00 a.m.	12:00 p.m.
Discount	\$3.85	\$3.50	12:00 p.m.	5:00 p.m.
Economy	\$3.50	\$3.18	5:00 p.m.	6:00 a.m.
Antarctica Casey Base				
Standard	\$6.07	\$5.52	5:00 a.m.	11:00 p.m.
Discount	\$4.40	\$3.99	10:00 p.m.	5:00 p.m.
Economy	\$4.24	\$3.76	11:00 p.m.	10:00 a.m.

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Issued by: Mike Weaver  
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**PRICE LIST**

Hopper Telecommunications LLC

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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Antarctica Scott Base				
Standard	\$2.38	\$2.12	5:00 p.m.	11:00 p.m.
Discount	\$2.38	\$2.11	10:00 a.m.	5:00 p.m.
Economy	\$2.06	\$1.83	11:00 p.m.	10:00 a.m.
Argentina				
Standard	\$2.22	\$1.97	8:00 a.m.	6:00 p.m.
Discount	\$1.47	\$1.30	6:00 p.m.	12 Midnight
Economy	\$1.22	\$1.09	12 Midnight	8:00 a.m.
Armenia				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
Aruba				
Standard	\$1.53	\$1.39	4:00 p.m.	10:00 p.m.
Discount	\$1.18	\$1.05	7:00 a.m.	4:00 p.m.
Economy	\$1.05	\$0.96	10:00 p.m.	7:00 a.m.
Ascension Island				
Standard	\$2.62	\$2.49	6:00 a.m.	12:00 p.m.
Discount	\$2.08	\$1.93	12:00 p.m.	5:00 p.m.
Economy	\$1.89	\$1.80	5:00 p.m.	6:00 a.m.
Australia				
Standard	\$1.93	\$1.71	2:00 p.m.	8:00 p.m.
Discount	\$1.26	\$1.12	8:00 p.m.	3:00 a.m.
Economy	\$1.10	\$0.99	3:00 a.m.	2:00 p.m.
Austria				
Standard	\$1.59	\$1.44	7:00 a.m.	1:00 p.m.
Discount	\$1.18	\$1.07	1:00 p.m.	6:00 p.m.
Economy	\$1.07	\$0.98	6:00 p.m.	7:00 a.m.
Azerbaijan (789)				
Standard	\$2.25	\$2.12	1:00 p.m.	2:00 a.m.
Discount	\$1.85	\$1.81	7:00 a.m.	1:00 p.m.
Economy	\$1.70	\$1.62	2:00 a.m.	7:00 a.m.

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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed  
International Message Telecommunications Service

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Azerbaijan (994)				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
Bahrain				
Standard	\$2.15	\$1.95	8:00 a.m.	3:00 p.m.
Discount	\$1.63	\$1.48	9:00 p.m.	8:00 a.m.
Economy	\$1.48	\$1.34	3:00 p.m.	9:00 p.m.
Bangladesh				
Standard	\$3.50	\$3.19	6:00 a.m.	6:00 p.m.
Discount	NA	NA	NA	NA
Economy	\$2.30	\$2.09	6:00 p.m.	6:00 a.m.
Belarus				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
Belgium				
Standard	\$1.84	\$1.65	7:00 a.m.	1:00 p.m.
Discount	\$1.175	\$1.04	1:00 p.m.	6:00 p.m.
Economy	\$1.03	\$0.94	6:00 p.m.	7:00 a.m.
Belize				
Standard	\$2.07	\$1.85	8:00 a.m.	5:00 p.m.
Discount	\$1.52	\$1.35	5:00 p.m.	11:00 p.m.
Economy	\$1.26	\$1.12	11:00 p.m.	8:00 a.m.
Benin				
Standard	\$2.15	\$1.95	6:00 a.m.	12:00 p.m.
Discount	\$1.63	\$1.48	12:00 p.m.	5:00 p.m.
Economy	\$1.48	\$1.34	5:00 p.m.	6:00 a.m.
Bhutan				
Standard	\$5.22	\$4.98	6:00 p.m.	6:00 a.m.
Discount	NA	NA	NA	NA
Economy	\$4.07	\$3.73	6:00 a.m.	6:00 p.m.

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Hopper Telecommunications LLC

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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Bolivia				
Standard	\$1.99	\$1.79	4:00 p.m.	12 Midnight
Discount	\$1.69	\$1.51	7:00 a.m.	4:00 p.m.
Economy	\$1.51	\$1.35	12 Midnight	7:00 a.m.
Bosnia Herzegovina (38)				
Standard	\$2.23	\$1.25	1:00 p.m.	12 Midnight
Discount	\$1.67	\$0.94	7:00 a.m.	1:00 p.m.
Economy	\$1.33	\$0.75	12 Midnight	7:00 a.m.
Bosnia Herzegovina (387)				
Standard	\$1.87	\$1.70	1:00 p.m.	12 Midnight
Discount	\$1.42	\$1.29	7:00 a.m.	1:00 p.m.
Economy	\$1.29	\$1.17	12 Midnight	7:00 a.m.
Botswana				
Standard	\$1.96	\$1.83	6:00 a.m.	12:00 p.m.
Discount	\$1.48	\$1.34	12:00 p.m.	5:00 p.m.
Economy	\$1.31	\$1.25	5:00 p.m.	6:00 a.m.
Brazil				
Standard	\$2.00	\$1.78	8:00 a.m.	6:00 p.m.
Discount	\$1.49	\$1.33	6:00 p.m.	12 Midnight
Economy	\$1.24	\$1.10	12 Midnight	8:00 a.m.
Brunei				
Standard	\$1.99	\$1.89	5:00 p.m.	11:00 p.m.
Discount	\$1.54	\$1.47	10:00 a.m.	5:00 p.m.
Economy	\$1.44	\$1.37	11:00 p.m.	10:00 a.m.
Bulgaria				
Standard	\$2.14	\$1.95	1:00 p.m.	2:00 a.m.
Discount	\$2.00	\$1.47	7:00 a.m.	1:00 p.m.
Economy	\$1.47	\$1.34	2:00 a.m.	7:00 a.m.
Burkina Faso				
Standard	\$3.56	\$3.23	6:00 a.m.	12:00 p.m.
Discount	\$2.70	\$2.45	12:00 p.m.	5:00 p.m.
Economy	\$2.45	\$2.23	5:00 p.m.	6:00 a.m.

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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Burma				
Standard	\$6.29	\$5.99	5:00 p.m.	11:00 p.m.
Discount	\$4.87	\$4.63	10:00 a.m.	5:00 p.m.
Economy	\$4.70	\$4.33	11:00 p.m.	10:00 a.m.
Burundi				
Standard	\$4.98	\$4.74	6:00 a.m.	12:00 p.m.
Discount	\$3.91	\$3.73	12:00 p.m.	5:00 p.m.
Economy	\$3.73	\$3.55	5:00 p.m.	6:00 a.m.
Cambodia				
Standard	\$4.18	\$3.98	5:00 p.m.	2:00 a.m.
Discount	\$3.34	\$3.07	2:00 a.m.	11:00 a.m.
Economy	\$3.33	\$2.97	11:00 a.m.	5:00 p.m.
Cameroon				
Standard	\$2.35	\$2.19	6:00 a.m.	12:00 p.m.
Discount	\$1.79	\$1.60	12:00 p.m.	5:00 p.m.
Economy	\$1.57	\$1.46	5:00 p.m.	6:00 a.m.
Cape Verde Island				
Standard	\$2.90	\$2.63	6:00 a.m.	12:00 p.m.
Discount	\$2.19	\$1.99	12:00 p.m.	5:00 p.m.
Economy	\$1.99	\$1.80	5:00 p.m.	6:00 a.m.
Central African Republic				
Standard	\$4.88	\$4.56	6:00 a.m.	12:00 p.m.
Discount	\$3.63	\$3.33	12:00 p.m.	5:00 p.m.
Economy	\$3.31	\$3.11	5:00 p.m.	6:00 a.m.
Chad Republic				
Standard	\$5.53	\$4.26	7:00 a.m.	1:00 p.m.
Discount	\$4.27	\$4.06	1:00 p.m.	6:00 p.m.
Economy	\$4.16	\$3.79	6:00 p.m.	7:00 a.m.
Chile				
Standard	\$1.91	\$1.70	8:00 a.m.	6:00 p.m.
Discount	\$1.44	\$1.28	6:00 p.m.	12 Midnight
Economy	\$1.27	\$1.13	12 Midnight	8:00 a.m.

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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed  
International Message Telecommunications Service

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
<b>China</b>				
Standard	\$2.63	\$2.44	5:00 p.m.	2:00 a.m.
Discount	\$2.28	\$2.03	2:00 a.m.	11:00 a.m.
Economy	\$1.86	\$1.66	11:00 a.m.	5:00 p.m.
<b>Christmas and Cocos Island</b>				
Standard	\$5.79	\$5.52	5:00 p.m.	11:00 p.m.
Discount	\$4.25	\$3.88	10:00 a.m.	5:00 p.m.
Economy	\$4.24	\$3.76	11:00 p.m.	10:00 a.m.
<b>Colombia</b>				
Standard	\$2.07	\$1.84	4:00 p.m.	12 Midnight
Discount	\$1.44	\$1.28	7:00 a.m.	4:00 p.m.
Economy	\$1.23	\$1.12	12 Midnight	7:00 a.m.
<b>Comoros Island</b>				
Standard	\$5.21	\$4.87	6:00 a.m.	12:00 p.m.
Discount	\$3.88	\$3.56	12:00 p.m.	5:00 p.m.
Economy	\$3.83	\$3.41	5:00 p.m.	6:00 a.m.
<b>Congo</b>				
Standard	\$3.90	\$3.55	6:00 a.m.	12:00 p.m.
Discount	\$2.96	\$2.69	12:00 p.m.	5:00 p.m.
Economy	\$2.69	\$2.44	5:00 p.m.	6:00 a.m.
<b>Cook Island</b>				
Standard	\$5.23	\$4.99	5:00 p.m.	11:00 p.m.
Discount	\$3.89	\$3.57	10:00 a.m.	5:00 p.m.
Economy	\$3.57	\$3.40	11:00 p.m.	10:00 a.m.
<b>Costa Rica</b>				
Standard	\$1.79	\$1.60	5:00 p.m.	11:00 p.m.
Discount	\$1.36	\$1.20	8:00 a.m.	5:00 p.m.
Economy	\$1.14	\$1.02	11:00 p.m.	8:00 a.m.
<b>Croatia</b>				
Standard	\$1.87	\$1.70	1:00 p.m.	12 Midnight
Discount	\$1.43	\$1.29	7:00 a.m.	1:00 p.m.
Economy	\$1.29	\$1.17	12 Midnight	7:00 a.m.

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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Cuba				
Standard	\$1.62	\$1.62	4:00 p.m.	10:00 p.m.
Discount	\$1.62	\$1.62	7:00 a.m.	4:00 p.m.
Economy	\$1.62	\$1.62	10:00 p.m.	7:00 a.m.
Cyprus				
Standard	\$1.93	\$1.73	7:00 a.m.	1:00 p.m.
Discount	\$1.45	\$1.32	1:00 p.m.	6:00 p.m.
Economy	\$1.32	\$1.19	6:00 p.m.	7:00 a.m.
Czech Republic (42)				
Standard	\$2.03	\$1.84	7:00 a.m.	1:00 p.m.
Discount	\$1.54	\$1.40	1:00 p.m.	12 Midnight
Economy	\$1.40	\$1.27	12 Midnight	7:00 a.m.
Czech Republic (421, 422, 423, 424, 425,426)				
Standard	\$2.23	\$1.34	7:00 a.m.	1:00 p.m.
Discount	\$1.60	\$0.96	1:00 p.m.	12 Midnight
Economy	\$1.45	\$0.87	12 Midnight	7:00 a.m.
Denmark				
Standard	\$1.70	\$1.50	7:00 a.m.	1:00 p.m.
Discount	\$1.17	\$1.04	1:00 p.m.	6:00 p.m.
Economy	\$1.01	\$0.92	6:00 p.m.	7:00 a.m.
Diego Garcia				
Standard	\$3.46	\$3.29	6:00 a.m.	6:00 p.m.
Discount	NA	NA	NA	NA
Economy	\$2.57	\$2.42	6:00 p.m.	6:00 a.m.
Djibouti				
Standard	\$3.35	\$3.05	6:00 a.m.	12:00 p.m.
Discount	\$2.53	\$2.30	12:00 p.m.	5:00 p.m.
Economy	\$2.34	\$2.09	5:00 p.m.	6:00 a.m.
Ecuador				
Standard	\$1.92	\$1.71	4:00 p.m.	12 Midnight
Discount	\$1.59	\$1.41	7:00 a.m.	4:00 p.m.
Economy	\$1.41	\$1.26	12 Midnight	7:00 a.m.

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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
<b>Egypt</b>				
Standard	\$2.31	\$2.09	1:00 p.m.	2:00 a.m.
Discount	\$1.74	\$1.59	7:00 a.m.	1:00 p.m.
Economy	\$1.59	\$1.44	2:00 a.m.	6:00 a.m.
<b>El Salvador</b>				
Standard	\$1.74	\$1.56	5:00 p.m.	11:00 p.m.
Discount	\$1.59	\$1.42	8:00 a.m.	5:00 p.m.
Economy	\$1.33	\$1.18	11:00 p.m.	8:00 a.m.
<b>Equatorial Guinea</b>				
Standard	\$4.62	\$4.41	6:00 a.m.	12:00 p.m.
Discount	\$3.38	\$3.22	12:00 p.m.	5:00 p.m.
Economy	\$3.22	\$3.06	5:00 p.m.	6:00 a.m.
<b>Eritrea</b>				
Standard	\$2.72	\$2.47	1:00 p.m.	8:00 p.m.
Discount	\$2.19	\$1.94	7:00 a.m.	1:00 p.m.
Economy	\$1.89	\$1.70	8:00 p.m.	7:00 a.m.
<b>Estonia</b>				
Standard	\$3.21	\$2.92	1:00 p.m.	2:00 a.m.
Discount	\$2.31	\$2.10	7:00 a.m.	1:00 p.m.
Economy	\$2.10	\$2.02	2:00 a.m.	7:00 a.m.
<b>Ethiopia</b>				
Standard	\$2.72	\$2.59	1:00 p.m.	2:00 a.m.
Discount	\$2.03	\$1.86	7:00 a.m.	1:00 p.m.
Economy	\$1.90	\$1.77	2:00 a.m.	7:00 a.m.
<b>Faeroe Island</b>				
Standard	\$1.71	\$1.54	7:00 a.m.	1:00 p.m.
Discount	\$1.07	\$0.98	1:00 p.m.	6:00 p.m.
Economy	\$0.98	\$0.89	6:00 p.m.	7:00 a.m.
<b>Falkland Islands</b>				
Standard	\$3.97	\$3.78	8:00 a.m.	6:00 p.m.
Discount	\$2.80	\$2.66	6:00 p.m.	12 Midnight
Economy	\$2.61	\$2.48	12 Midnight	8:00 a.m.

Issue Date: January 25, 2012  
 Issued by: Mike Weaver  
 Title: President

Effective Date: January 25, 2012



**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 13

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
<b>Fiji Islands</b>				
Standard	\$2.89	\$2.62	5:00 p.m.	2:00 a.m.
Discount	\$1.96	\$1.83	9:00 a.m.	5:00 p.m.
Economy	\$1.90	\$1.71	2:00 a.m.	5:00 a.m.
<b>Finland</b>				
Standard	\$1.73	\$1.56	7:00 a.m.	1:00 p.m.
Discount	\$1.07	\$0.96	1:00 p.m.	6:00 p.m.
Economy	\$0.93	\$0.85	6:00 p.m.	7:00 a.m.
<b>French Polynesia</b>				
Standard	\$2.42	\$2.31	5:00 p.m.	11:00 p.m.
Discount	\$1.82	\$1.73	10:00 a.m.	5:00 p.m.
Economy	\$1.71	\$1.64	11:00 p.m.	10:00 a.m.
<b>France</b>				
Standard	\$1.56	\$1.39	7:00 a.m.	1:00 p.m.
Discount	\$1.03	\$0.92	1:00 p.m.	6:00 p.m.
Economy	\$0.90	\$0.82	6:00 p.m.	7:00 a.m.
<b>French Antilles</b>				
Standard	\$1.60	\$1.45	8:00 a.m.	5:00 p.m.
Discount	\$1.20	\$1.09	5:00 p.m.	11:00 p.m.
Economy	\$1.09	\$1.00	11:00 p.m.	8:00 a.m.
<b>French Guiana</b>				
Standard	\$1.87	\$1.67	8:00 a.m.	6:00 p.m.
Discount	\$1.32	\$1.20	6:00 p.m.	12 Midnight
Economy	\$1.20	\$1.09	12 Midnight	8:00 a.m.
<b>Macedonia (Former Yugoslav Republic)</b>				
Standard	\$1.84	\$1.75	1:00 p.m.	12 Midnight
Discount	\$1.47	\$1.31	7:00 a.m.	1:00 p.m.
Economy	\$1.27	\$1.20	12 Midnight	7:00 a.m.
<b>Gabon</b>				
Standard	\$2.37	\$2.15	6:00 a.m.	12:00 p.m.
Discount	\$1.70	\$1.55	12:00 p.m.	5:00 p.m.
Economy	\$1.55	\$1.41	5:00 p.m.	6:00 a.m.

Issue Date: January 25, 2012  
 Issued by: Mike Weaver  
 Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 14

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

- A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Gambia				
Standard	\$2.28	\$2.07	6:00 a.m.	12:00 p.m.
Discount	\$1.61	\$1.46	12:00 p.m.	5:00 p.m.
Economy	\$1.47	\$1.36	5:00 p.m.	6:00 a.m.
Georgia				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
Germany (37)				
Standard	\$1.77	\$1.09	7:00 a.m.	1:00 p.m.
Discount	\$1.42	\$0.82	1:00 p.m.	6:00 p.m.
Economy	\$1.15	\$0.65	6:00 p.m.	7:00 a.m.
Germany (49)				
Standard	\$1.39	\$1.36	7:00 a.m.	1:00 p.m.
Discount	\$1.01	\$0.89	1:00 p.m.	6:00 p.m.
Economy	\$0.88	\$0.78	6:00 p.m.	7:00 a.m.
Ghana				
Standard	\$2.25	\$2.04	6:00 a.m.	12:00 p.m.
Discount	\$1.82	\$1.63	12:00 p.m.	5:00 p.m.
Economy	\$1.55	\$1.40	5:00 p.m.	6:00 a.m.
Gibraltar				
Standard	\$1.88	\$1.71	7:00 a.m.	1:00 p.m.
Discount	\$1.42	\$1.29	1:00 p.m.	6:00 p.m.
Economy	\$1.29	\$1.17	6:00 p.m.	7:00 a.m.
Greece				
Standard	\$2.29	\$2.03	7:00 a.m.	1:00 p.m.
Discount	\$1.32	\$1.19	1:00 p.m.	6:00 p.m.
Economy	\$1.18	\$1.07	6:00 p.m.	7:00 a.m.
Greenland				
Standard	\$2.23	\$1.90	7:00 a.m.	1:00 p.m.
Discount	\$1.53	\$1.39	1:00 p.m.	6:00 p.m.
Economy	\$1.39	\$1.26	6:00 p.m.	7:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 15

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Guadeloupe				
Standard	\$1.65	\$1.47	8:00 a.m.	5:00 p.m.
Discount	\$1.20	\$1.09	5:00 p.m.	11:00 p.m.
Economy	\$1.09	\$1.00	11:00 p.m.	8:00 a.m.
Guantanamo				
Standard	\$1.62	\$1.62	7:00 a.m.	1:00 p.m.
Discount	\$1.62	\$1.62	1:00 p.m.	6:00 p.m.
Economy	\$1.62	\$1.62	6:00 p.m.	7:00 a.m.
Guatemala				
Standard	\$1.88	\$1.70	5:00 p.m.	11:00 p.m.
Discount	\$1.49	\$1.34	8:00 a.m.	5:00 p.m.
Economy	\$1.30	\$1.17	11:00 p.m.	8:00 a.m.
Guinea				
Standard	\$2.853	\$2.57	6:00 a.m.	12:00 p.m.
Discount	\$2.14	\$1.94	12:00 p.m.	5:00 p.m.
Economy	\$1.94	\$1.76	5:00 p.m.	6:00 a.m.
Guinea-Bissau				
Standard	\$5.29	\$4.95	6:00 a.m.	12:00 p.m.
Discount	\$3.93	\$3.61	12:00 p.m.	5:00 p.m.
Economy	\$3.54	\$3.37	5:00 p.m.	6:00 a.m.
Guantanamo Bay				
Standard	\$1.58	\$1.23	4:00 p.m.	10:00 p.m.
Discount	\$1.18	\$0.92	7:00 a.m.	4:00 p.m.
Economy	\$0.95	\$0.74	10:00 p.m.	7:00 a.m.
Guyana				
Standard	\$2.54	\$2.28	8:00 a.m.	6:00 p.m.
Discount	\$1.79	\$1.60	6:00 p.m.	12 Midnight
Economy	\$1.57	\$1.39	12 Midnight	8:00 a.m.
Haiti				
Standard	\$1.86	\$1.67	4:00 p.m.	10:00 p.m.
Discount	\$1.48	\$1.32	7:00 a.m.	4:00 p.m.
Economy	\$1.40	\$1.22	10:00 p.m.	7:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
First Revised Sheet 16

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Honduras				
Standard	\$2.11	\$1.87	5:00 p.m.	11:00 p.m.
Discount	\$1.58	\$1.40	8:00 a.m.	5:00 p.m.
Economy	\$1.30	\$1.17	11:00 p.m.	8:00 a.m.
Hong Kong				
Standard	\$2.01	\$1.79	5:00 p.m.	11:00 p.m.
Discount	\$1.29	\$1.14	10:00 a.m.	5:00 p.m.
Economy	\$1.10	\$0.99	11:00 p.m.	10:00 a.m.
Hungary				
Standard	\$1.80	\$1.64	7:00 a.m.	1:00 p.m.
Discount	\$1.36	\$1.23	1:00 p.m.	6:00 p.m.
Economy	\$1.23	\$1.12	6:00 p.m.	7:00 a.m.
Iceland				
Standard	\$1.92	\$1.70	1:00 p.m.	8:00 p.m.
Discount	\$1.31	\$1.18	7:00 a.m.	1:00 p.m.
Economy	\$1.18	\$1.07	8:00 p.m.	7:00 a.m.
India				
Standard	\$2.66	\$2.39	6:00 a.m.	6:00 p.m.
Discount	NA	NA	NA	NA
Economy	\$1.98	\$1.77	6:00 p.m.	6:00 a.m.
Indonesia				
Standard	\$2.40	\$2.16	5:00 p.m.	2:00 a.m.
Discount	\$1.69	\$1.50	2:00 a.m.	11:00 a.m.
Economy	\$1.47	\$1.30	11:00 a.m.	5:00 p.m.
Iran				
Standard	\$2.76	\$2.51	1:00 p.m.	2:00 a.m.
Discount	\$1.99	\$1.82	7:00 a.m.	1:00 p.m.
Economy	\$1.82	\$1.65	2:00 a.m.	7:00 a.m.
Iraq				
Standard	\$3.08	\$2.94	1:00 p.m.	2:00 a.m.
Discount	\$2.51	\$2.39	7:00 a.m.	1:00 p.m.
Economy	\$2.43	\$2.24	2:00 a.m.	7:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 17

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
<b>Ireland</b>				
Standard	\$1.62	\$1.45	7:00 a.m.	1:00 p.m.
Discount	\$1.07	\$0.96	1:00 p.m.	6:00 p.m.
Economy	\$0.93	\$0.85	6:00 p.m.	7:00 a.m.
<b>Israel</b>				
Standard	\$2.20	\$1.96	8:00 a.m.	5:00 p.m.
Discount	\$1.34	\$1.20	12 Midnight	8:00 a.m.
Economy	\$1.20	\$1.09	5:00 p.m.	12 Midnight
<b>Italy</b>				
Standard	\$1.79	\$1.50	7:00 a.m.	1:00 p.m.
Discount	\$1.24	\$1.12	1:00 p.m.	6:00 p.m.
Economy	\$1.12	\$1.02	6:00 p.m.	7:00 a.m.
<b>Ivory Coast</b>				
Standard	\$2.84	\$2.58	6:00 a.m.	12:00 p.m.
Discount	\$2.16	\$1.92	12:00 p.m.	5:00 p.m.
Economy	\$1.86	\$1.70	5:00 p.m.	6:00 a.m.
<b>Japan</b>				
Standard	\$1.91	\$1.70	2:00 p.m.	8:00 a.m.
Discount	\$1.30	\$1.15	8:00 p.m.	3:00 a.m.
Economy	\$1.10	\$0.99	3:00 a.m.	2:00 p.m.
<b>Jordan</b>				
Standard	\$2.03	\$1.81	8:00 a.m.	5:00 p.m.
Discount	\$1.51	\$1.37	12 Midnight	8:00 a.m.
Economy	\$1.37	\$1.25	5:00 p.m.	12 Midnight
<b>Kazakhstan (7)</b>				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
<b>Kazakhstan (731, 732)</b>				
Standard	\$2.25	\$2.12	1:00 p.m.	2:00 a.m.
Discount	\$1.85	\$1.81	7:00 a.m.	1:00 p.m.
Economy	\$1.70	\$1.62	2:00 a.m.	7:00 a.m.

Issue Date: January 25, 2012  
 Issued by: Mike Weaver  
 Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 18

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Kenya				
Standard	\$2.32	\$2.11	7:00 a.m.	5:00 p.m.
Discount	\$1.84	\$1.65	5:00 p.m.	1:00 a.m.
Economy	\$1.62	\$1.45	1:00 a.m.	7:00 a.m.
Kiribati				
Standard	\$3.62	\$3.29	5:00 p.m.	11:00 p.m.
Discount	\$2.61	\$2.38	10:00 a.m.	5:00 p.m.
Economy	\$2.38	\$2.16	11:00 p.m.	10:00 a.m.
Korea, North				
Standard	\$5.98	\$4.64	2:00 p.m.	8:00 p.m.
Discount	\$5.28	\$4.59	8:00 p.m.	3:00 a.m.
Economy	\$4.96	\$4.25	3:00 a.m.	2:00 p.m.
Korea, South				
Standard	\$2.15	\$1.91	2:00 p.m.	8:00 p.m.
Discount	\$1.45	\$1.29	8:00 p.m.	3:00 a.m.
Economy	\$1.190	\$1.06	3:00 a.m.	2:00 p.m.
Kuwait				
Standard	\$2.18	\$1.94	7:00 a.m.	5:00 p.m.
Discount	\$1.34	\$1.18	5:00 p.m.	1:00 a.m.
Economy	\$1.16	\$1.05	1:00 a.m.	7:00 a.m.
Kyrgyzstan				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
Laos				
Standard	\$6.14	\$5.58	5:00 p.m.	11:00 p.m.
Discount	\$4.22	\$3.92	10:00 a.m.	5:00 p.m.
Economy	\$4.21	\$3.75	11:00 p.m.	10:00 a.m.
Latvia				
Standard	\$3.29	\$3.00	1:00 p.m.	2:00 a.m.
Discount	\$2.38	\$2.17	7:00 a.m.	1:00 p.m.
Economy	\$2.17	\$2.08	2:00 a.m.	7:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Lebanon				
Standard	\$3.08	\$2.76	8:00 a.m.	3:00 p.m.
Discount	\$2.57	\$2.32	9:00 p.m.	8:00 a.m.
Economy	\$2.51	\$2.25	3:00 p.m.	9:00 p.m.
Lesotho				
Standard	\$1.90	\$1.81	7:00 a.m.	5:00 p.m.
Discount	\$1.50	\$1.42	5:00 p.m.	1:00 a.m.
Economy	\$1.42	\$1.33	1:00 a.m.	7:00 a.m.
Liberia				
Standard	\$2.03	\$1.84	6:00 a.m.	12:00 p.m.
Discount	\$1.54	\$1.40	12:00 p.m.	5:00 p.m.
Economy	\$1.40	\$1.27	5:00 p.m.	6:00 a.m.
Libya				
Standard	\$2.23	\$2.02	6:00 a.m.	12:00 p.m.
Discount	\$1.67	\$1.52	12:00 p.m.	5:00 p.m.
Economy	\$1.52	\$1.38	5:00 p.m.	6:00 a.m.
Liechtenstein				
Standard	\$1.68	\$1.50	7:00 a.m.	1:00 p.m.
Discount	\$1.04	\$0.94	1:00 p.m.	6:00 p.m.
Economy	\$0.93	\$0.84	6:00 p.m.	7:00 a.m.
Lithuania				
Standard	\$2.93	\$2.79	1:00 p.m.	2:00 a.m.
Discount	\$2.06	\$1.96	7:00 a.m.	1:00 p.m.
Economy	\$1.92	\$1.83	2:00 a.m.	7:00 a.m.
Luxembourg				
Standard	\$1.69	\$1.51	1:00 p.m.	2:00 a.m.
Discount	\$1.06	\$0.95	7:00 a.m.	1:00 p.m.
Economy	\$0.92	\$0.83	2:00 a.m.	7:00 a.m.
Macao				
Standard	\$2.66	\$2.41	5:00 p.m.	2:00 a.m.
Discount	\$2.01	\$1.82	2:00 a.m.	11:00 a.m.
Economy	\$1.82	\$1.66	11:00 a.m.	5:00 p.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

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Hopper Telecommunications LLC

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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Madagascar				
Standard	\$5.59	\$5.08	6:00 a.m.	12:00 p.m.
Discount	\$4.25	\$3.83	12:00 p.m.	5:00 p.m.
Economy	\$3.83	\$3.49	5:00 p.m.	6:00 a.m.
Malawi				
Standard	\$1.94	\$1.76	6:00 a.m.	12:00 p.m.
Discount	\$1.47	\$1.33	12:00 p.m.	5:00 p.m.
Economy	\$1.33	\$1.21	5:00 p.m.	6:00 a.m.
Malaysia				
Standard	\$2.376	\$2.10	5:00 p.m.	2:00 a.m.
Discount	\$1.27	\$1.13	2:00 a.m.	11:00 a.m.
Economy	\$1.13	\$1.03	11:00 a.m.	5:00 p.m.
Maldives				
Standard	\$3.40	\$3.24	6:00 p.m.	1:00 a.m.
Discount	\$2.70	\$2.50	1:00 a.m.	11:00 a.m.
Economy	\$2.45	\$2.34	11:00 a.m.	6:00 p.m.
Mali Republic				
Standard	\$3.61	\$3.28	6:00 a.m.	12:00 p.m.
Discount	\$2.60	\$2.37	12:00 p.m.	5:00 p.m.
Economy	\$2.37	\$2.15	5:00 p.m.	6:00 a.m.
Malta				
Standard	\$2.48	\$2.26	7:00 a.m.	1:00 p.m.
Discount	\$1.79	\$1.63	1:00 p.m.	6:00 p.m.
Economy	\$1.63	\$1.48	6:00 p.m.	7:00 a.m.
Marisat Indian Ocean				
Standard	\$10.00	\$10.00	2:00 p.m.	8:00 p.m.
Discount	\$10.00	\$10.00	8:00 p.m.	3:00 a.m.
Economy	\$10.00	\$10.00	3:00 a.m.	2:00 p.m.
Marisat Atlantic East				
Standard	\$10.00	\$10.00	2:00 p.m.	8:00 p.m.
Discount	\$10.00	\$10.00	8:00 p.m.	3:00 a.m.
Economy	\$10.00	\$10.00	3:00 a.m.	2:00 p.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

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**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 21

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

- A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Marisat Atlantic West				
Standard	\$10.00	\$10.00	2:00 p.m.	8:00 p.m.
Discount	\$10.00	\$10.00	8:00 p.m.	3:00 a.m.
Economy	\$10.00	\$10.00	3:00 a.m.	2:00 p.m.
Marisat Pacific				
Standard	\$10.00	\$10.00	2:00 p.m.	8:00 p.m.
Discount	\$10.00	\$10.00	8:00 p.m.	3:00 a.m.
Economy	\$10.00	\$10.00	3:00 a.m.	2:00 p.m.
Mauritania				
Standard	\$3.42	\$3.10	6:00 a.m.	12:00 p.m.
Discount	\$2.53	\$2.26	12:00 p.m.	5:00 p.m.
Economy	\$2.25	\$2.04	5:00 p.m.	6:00 a.m.
Mauritius				
Standard	\$3.68	\$3.34	6:00 a.m.	12:00 p.m.
Discount	\$2.70	\$2.41	12:00 p.m.	5:00 p.m.
Economy	\$2.41	\$2.20	5:00 p.m.	6:00 a.m.
Mayotte				
Standard	\$4.40	\$3.99	6:00 a.m.	12:00 p.m.
Discount	\$3.88	\$3.47	12:00 p.m.	5:00 p.m.
Economy	\$3.83	\$3.41	5:00 p.m.	6:00 a.m.
Micronesia				
Standard	\$2.29	\$2.18	5:00 p.m.	11:00 p.m.
Discount	\$1.77	\$1.69	10:00 a.m.	5:00 p.m.
Economy	\$1.66	\$1.58	11:00 p.m.	10:00 a.m.
Moldova				
Standard	\$2.93	\$2.66	1:00 p.m.	2:00 a.m.
Discount	\$2.23	\$2.03	7:00 a.m.	1:00 p.m.
Economy	\$2.02	\$1.83	2:00 a.m.	7:00 a.m.
Monaco				
Standard	\$1.71	\$1.08	7:00 a.m.	1:00 p.m.
Discount	\$1.52	\$0.90	1:00 p.m.	6:00 p.m.
Economy	\$1.24	\$0.73	6:00 p.m.	7:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 22

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Mongolia				
Standard	\$5.89	\$5.36	5:00 p.m.	11:00 p.m.
Discount	\$4.45	\$4.05	10:00 a.m.	5:00 p.m.
Economy	\$4.05	\$3.69	11:00 p.m.	10:00 a.m.
Morocco				
Standard	\$2.75	\$2.62	6:00 a.m.	12:00 p.m.
Discount	\$1.96	\$1.86	12:00 p.m.	5:00 p.m.
Economy	\$1.86	\$1.73	5:00 p.m.	6:00 a.m.
Moscow				
Standard	\$2.25	\$2.01	1:00 p.m.	2:00 a.m.
Discount	\$1.85	\$1.72	7:00 a.m.	1:00 p.m.
Economy	\$1.70	\$1.55	2:00 a.m.	7:00 a.m.
Mozambique				
Standard	\$3.90	\$3.55	6:00 a.m.	12:00 p.m.
Discount	\$3.05	\$2.71	12:00 p.m.	5:00 p.m.
Economy	\$2.69	\$2.44	5:00 p.m.	6:00 a.m.
Marshall Islands				
Standard	\$2.42	\$2.31	5:00 p.m.	11:00 p.m.
Discount	\$1.70	\$1.62	10:00 a.m.	5:00 p.m.
Economy	\$1.59	\$1.51	11:00 p.m.	10:00 a.m.
Namibia				
Standard	\$2.07	\$1.97	6:00 a.m.	12:00 p.m.
Discount	\$1.59	\$1.45	12:00 p.m.	5:00 p.m.
Economy	\$1.47	\$1.35	5:00 p.m.	6:00 a.m.
Nauru				
Standard	\$3.99	\$3.63	5:00 p.m.	11:00 p.m.
Discount	\$3.02	\$2.74	10:00 a.m.	5:00 p.m.
Economy	\$2.80	\$2.49	11:00 p.m.	10:00 a.m.
Nepal				
Standard	\$3.21	\$2.92	6:00 a.m.	6:00 p.m.
Discount	NA	NA	NA	NA
Economy	\$2.19	\$1.99	6:00 p.m.	6:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 23

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Netherlands Antilles				
Standard	\$1.66	\$1.50	8:00 a.m.	5:00 p.m.
Discount	\$1.13	\$1.03	5:00 p.m.	11:00 p.m.
Economy	\$1.03	\$0.95	11:00 p.m.	8:00 a.m.
Netherlands				
Standard	\$1.51	\$1.35	7:00 a.m.	1:00 p.m.
Discount	\$1.03	\$0.92	1:00 p.m.	6:00 p.m.
Economy	\$0.90	\$0.82	6:00 p.m.	7:00 a.m.
New Zealand				
Standard	\$2.15	\$1.91	5:00 p.m.	11:00 p.m.
Discount	\$1.41	\$1.25	10:00 a.m.	5:00 p.m.
Economy	\$1.21	\$1.08	11:00 p.m.	10:00 a.m.
Nicaragua				
Standard	\$1.98	\$1.80	5:00 p.m.	11:00 p.m.
Discount	\$1.51	\$1.36	10:00 a.m.	5:00 p.m.
Economy	\$1.36	\$1.23	11:00 p.m.	10:00 a.m.
Niger				
Standard	\$2.86	\$2.60	6:00 a.m.	12:00 p.m.
Discount	\$2.17	\$1.97	12:00 p.m.	5:00 p.m.
Economy	\$1.97	\$1.79	5:00 p.m.	5:00 a.m.
Nigeria				
Standard	\$2.05	\$1.86	7:00 a.m.	5:00 p.m.
Discount	\$1.55	\$1.41	5:00 p.m.	1:00 a.m.
Economy	\$1.41	\$1.28	1:00 a.m.	7:00 a.m.
Niue Island				
Standard	\$5.52	\$5.15	5:00 p.m.	11:00 p.m.
Discount	\$4.07	\$3.76	10:00 a.m.	5:00 p.m.
Economy	\$3.77	\$3.52	11:00 p.m.	10:00 a.m.
Norfolk Island				
Standard	\$5.26	\$5.02	5:00 p.m.	11:00 p.m.
Discount	\$4.25	\$3.88	10:00 a.m.	5:00 p.m.
Economy	\$4.24	\$3.76	11:00 p.m.	10:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 24

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

- A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Norway				
Standard	\$1.55	\$1.38	7:00 a.m.	1:00 p.m.
Discount	\$1.07	\$0.96	1:00 p.m.	6:00 p.m.
Economy	\$0.93	\$0.85	6:00 p.m.	7:00 a.m.
New Caledonia				
Standard	\$2.23	\$2.13	5:00 p.m.	11:00 p.m.
Discount	\$1.68	\$1.60	10:00 a.m.	5:00 p.m.
Economy	\$1.57	\$1.49	11:00 p.m.	10:00 a.m.
Oman				
Standard	\$2.19	\$1.99	8:00 a.m.	3:00 p.m.
Discount	\$1.64	\$1.49	9:00 p.m.	8:00 a.m.
Economy	\$1.49	\$1.35	3:00 p.m.	9:00 p.m.
Pakistan				
Standard	\$4.26	\$3.81	6:00 a.m.	6:00 p.m.
Discount	NA	NA	NA	NA
Economy	\$2.49	\$2.24	6:00 p.m.	6:00 a.m.
Palau				
Standard	\$3.72	\$3.54	5:00 p.m.	11:00 p.m.
Discount	\$2.92	\$2.78	10:00 a.m.	5:00 p.m.
Economy	\$2.73	\$2.60	11:00 p.m.	10:00 a.m.
Panama				
Standard	\$1.97	\$1.63	5:00 p.m.	11:00 p.m.
Discount	\$1.39	\$1.23	8:00 a.m.	5:00 p.m.
Economy	\$1.23	\$1.11	11:00 p.m.	8:00 a.m.
Papua New Guinea				
Standard	\$2.26	\$2.15	5:00 p.m.	11:00 p.m.
Discount	\$1.59	\$1.51	10:00 a.m.	5:00 p.m.
Economy	\$1.48	\$1.41	11:00 p.m.	10:00 a.m.
Paraguay				
Standard	\$2.38	\$2.16	8:00 a.m.	6:00 p.m.
Discount	\$1.71	\$1.56	6:00 p.m.	12 Midnight
Economy	\$1.56	\$1.42	12 Midnight	8:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
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S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed  
International Message Telecommunications Service

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Peru				
Standard	\$2.18	\$1.94	4:00 p.m.	12 Midnight
Discount	\$1.57	\$1.39	7:00 a.m.	4:00 p.m.
Economy	\$1.30	\$1.16	12 Midnight	7:00 a.m.
Philippines				
Standard	\$2.37	\$2.10	5:00 p.m.	2:00 a.m.
Discount	\$1.56	\$1.39	2:00 a.m.	11:00 a.m.
Economy	\$1.35	\$1.20	11:00 a.m.	5:00 p.m.
Poland				
Standard	\$1.76	\$1.57	7:00 a.m.	1:00 p.m.
Discount	\$1.28	\$1.16	1:00 p.m.	12 Midnight
Economy	\$1.16	\$1.05	12 Midnight	7:00 a.m.
Portugal				
Standard	\$1.94	\$1.72	1:00 p.m.	8:00 p.m.
Discount	\$1.34	\$1.20	7:00 a.m.	1:00 p.m.
Economy	\$1.11	\$1.02	8:00 p.m.	7:00 a.m.
Qatar				
Standard	\$2.23	\$2.02	7:00 a.m.	5:00 p.m.
Discount	\$1.55	\$1.41	5:00 p.m.	1:00 a.m.
Economy	\$1.41	\$1.32	1:00 a.m.	7:00 a.m.
Reunion Island				
Standard	\$3.50	\$3.18	6:00 a.m.	12:00 p.m.
Discount	\$2.65	\$2.40	12:00 p.m.	5:00 p.m.
Economy	\$2.44	\$2.19	5:00 p.m.	6:00 a.m.
Romania				
Standard	\$2.38	\$2.16	1:00 p.m.	2:00 a.m.
Discount	\$1.80	\$1.64	7:00 a.m.	1:00 p.m.
Economy	\$1.64	\$1.49	2:00 a.m.	7:00 a.m.
Russia				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 26

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Rwanda				
Standard	\$3.81	\$3.57	6:00 a.m.	12:00 p.m.
Discount	\$2.82	\$2.60	12:00 p.m.	5:00 p.m.
Economy	\$2.61	\$2.43	5:00 p.m.	6:00 a.m.
Saipan				
Standard	\$2.15	\$1.95	5:00 p.m.	11:00 p.m.
Discount	\$1.63	\$1.48	10:00 a.m.	5:00 p.m.
Economy	\$1.48	\$1.34	11:00 p.m.	10:00 a.m.
San Marino (378)				
Standard	\$1.53	\$1.39	7:00 a.m.	1:00 p.m.
Discount	\$1.17	\$1.05	1:00 p.m.	6:00 p.m.
Economy	\$1.05	\$0.96	6:00 p.m.	7:00 a.m.
San Marino (392)				
Standard	\$1.88	\$1.25	7:00 a.m.	1:00 p.m.
Discount	\$1.53	\$1.05	1:00 p.m.	6:00 p.m.
Economy	\$1.28	\$0.88	6:00 p.m.	7:00 a.m.
Sao Tome				
Standard	\$5.38	\$4.89	6:00 a.m.	12:00 p.m.
Discount	\$4.07	\$3.70	12:00 p.m.	5:00 p.m.
Economy	\$3.71	\$3.36	5:00 p.m.	6:00 a.m.
Saudi Arabia				
Standard	\$2.25	\$2.00	7:00 a.m.	5:00 p.m.
Discount	\$1.65	\$1.50	5:00 p.m.	1:00 a.m.
Economy	\$1.50	\$1.36	1:00 a.m.	7:00 a.m.
Senegal				
Standard	\$2.97	\$2.70	6:00 a.m.	12:00 p.m.
Discount	\$2.37	\$2.12	12:00 p.m.	5:00 p.m.
Economy	\$2.05	\$1.86	5:00 p.m.	6:00 a.m.
Seychelles				
Standard	\$3.87	\$3.45	6:00 a.m.	12:00 p.m.
Discount	\$2.75	\$2.62	12:00 p.m.	5:00 p.m.
Economy	\$2.57	\$2.45	5:00 p.m.	6:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 27

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Sierra Leone				
Standard	\$3.12	\$2.84	6:00 a.m.	12:00 p.m.
Discount	\$2.38	\$2.15	12:00 p.m.	5:00 p.m.
Economy	\$2.15	\$1.95	5:00 p.m.	6:00 a.m.
Singapore				
Standard	\$1.73	\$1.56	5:00 p.m.	11:00 p.m.
Discount	\$1.16	\$1.03	10:00 a.m.	5:00 p.m.
Economy	\$1.01	\$0.90	11:00 p.m.	10:00 a.m.
Slovakia (42)				
Standard	\$1.95	\$1.77	7:00 a.m.	1:00 p.m.
Discount	\$1.47	\$1.34	1:00 p.m.	12 Midnight
Economy	\$1.39	\$1.24	12 Midnight	7:00 a.m.
Slovakia (427, 428, 429)				
Standard	\$2.23	\$1.34	7:00 a.m.	1:00 p.m.
Discount	\$1.60	\$0.96	1:00 p.m.	12 Midnight
Economy	\$1.45	\$0.87	12 Midnight	7:00 a.m.
Slovenia (38)				
Standard	\$2.23	\$1.25	1:00 p.m.	12 Midnight
Discount	\$1.67	\$0.94	7:00 a.m.	1:00 p.m.
Economy	\$1.33	\$0.75	12 Midnight	7:00 a.m.
Slovenia (386)				
Standard	\$1.98	\$1.76	1:00 p.m.	12 Midnight
Discount	\$1.52	\$1.36	7:00 a.m.	1:00 p.m.
Economy	\$1.33	\$1.21	12 Midnight	7:00 a.m.
South Africa				
Standard	\$1.92	\$1.60	6:00 a.m.	12:00 p.m.
Discount	\$1.39	\$1.23	12:00 p.m.	5:00 p.m.
Economy	\$1.20	\$1.08	5:00 p.m.	6:00 a.m.
Solomon Islands				
Standard	\$3.79	\$3.55	5:00 p.m.	11:00 p.m.
Discount	\$2.80	\$2.59	10:00 a.m.	5:00 p.m.
Economy	\$2.67	\$2.42	11:00 p.m.	10:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 28

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Somalia				
Standard	\$4.00	\$3.90	6:00 a.m.	12:00 p.m.
Discount	\$3.80	\$3.60	12:00 p.m.	5:00 p.m.
Economy	\$3.65	\$3.55	5:00 p.m.	6:00 a.m.
Spain				
Standard	\$1.91	\$1.70	7:00 a.m.	1:00 p.m.
Discount	\$1.30	\$1.17	1:00 p.m.	6:00 p.m.
Economy	\$1.17	\$1.06	6:00 p.m.	7:00 a.m.
Sri Lanka				
Standard	\$3.35	\$3.05	6:00 a.m.	6:00 p.m.
Discount	NA	NA	NA	NA
Economy	\$2.28	\$2.07	6:00 p.m.	6:00 a.m.
Saint Pierre and Miquelon				
Standard	\$1.39	\$1.32	4:00 p.m.	10:00 p.m.
Discount	\$1.13	\$1.02	7:00 a.m.	4:00 p.m.
Economy	\$1.03	\$0.96	10:00 p.m.	7:00 a.m.
Saint Helena				
Standard	\$3.57	\$3.40	6:00 a.m.	12:00 p.m.
Discount	\$2.65	\$2.52	12:00 p.m.	5:00 p.m.
Economy	\$2.43	\$2.32	5:00 p.m.	6:00 a.m.
Sudan				
Standard	\$5.26	\$3.49	1:00 p.m.	2:00 a.m.
Discount	\$4.97	\$3.31	7:00 a.m.	1:00 p.m.
Economy	\$4.96	\$3.13	2:00 a.m.	7:00 a.m.
Suriname				
Standard	\$3.10	\$2.69	8:00 a.m.	6:00 p.m.
Discount	\$2.24	\$2.00	6:00 p.m.	12 Midnight
Economy	\$1.97	\$1.77	12 Midnight	8:00 a.m.
Swaziland				
Standard	\$2.10	\$1.91	6:00 a.m.	12:00 p.m.
Discount	\$1.52	\$1.38	12:00 p.m.	5:00 p.m.
Economy	\$1.42	\$1.29	5:00 p.m.	6:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012



**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 29

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Sweden				
Standard	\$1.50	\$1.35	7:00 a.m.	1:00 p.m.
Discount	\$1.03	\$0.92	1:00 p.m.	6:00 p.m.
Economy	\$0.90	\$0.82	6:00 p.m.	7:00 a.m.
Switzerland				
Standard	\$1.68	\$1.50	7:00 a.m.	1:00 p.m.
Discount	\$1.03	\$0.93	1:00 p.m.	6:00 p.m.
Economy	\$0.93	\$0.84	6:00 p.m.	7:00 a.m.
Syria				
Standard	\$3.35	\$3.23	1:00 p.m.	2:00 a.m.
Discount	\$2.87	\$2.62	7:00 a.m.	1:00 p.m.
Economy	\$2.75	\$2.52	2:00 a.m.	7:00 a.m.
Taiwan				
Standard	\$2.17	\$1.94	5:00 p.m.	11:00 p.m.
Discount	\$1.29	\$1.14	10:00 a.m.	5:00 p.m.
Economy	\$1.11	\$1.00	11:00 p.m.	10:00 a.m.
Tajikistan				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
Tanzania				
Standard	\$2.32	\$2.11	1:00 p.m.	2:00 a.m.
Discount	\$1.75	\$1.60	7:00 a.m.	1:00 p.m.
Economy	\$1.60	\$1.45	2:00 a.m.	7:00 a.m.
Thailand				
Standard	\$2.32	\$2.06	5:00 p.m.	2:00 a.m.
Discount	\$1.29	\$1.16	2:00 a.m.	11:00 a.m.
Economy	\$1.16	\$1.05	11:00 a.m.	5:00 p.m.
Togo				
Standard	\$2.42	\$2.21	6:00 a.m.	12:00 p.m.
Discount	\$1.75	\$1.60	12:00 p.m.	5:00 p.m.
Economy	\$1.60	\$1.45	5:00 p.m.	6:00 a.m.

Issue Date: January 25, 2012  
Issued by: Mike Weaver  
Title: President

Effective Date: January 25, 2012

**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 30

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
Tonga Island				
Standard	\$3.09	\$2.95	5:00 p.m.	2:00 a.m.
Discount	\$2.45	\$2.34	9:00 a.m.	5:00 p.m.
Economy	\$2.33	\$2.21	2:00 a.m.	9:00 a.m.
Tunisia				
Standard	\$2.17	\$1.97	6:00 a.m.	12:00 p.m.
Discount	\$1.63	\$1.48	12:00 p.m.	5:00 p.m.
Economy	\$1.48	\$1.34	5:00 p.m.	6:00 a.m.
Turkey				
Standard	\$2.24	\$1.91	7:00 a.m.	1:00 p.m.
Discount	\$1.55	\$1.41	1:00 p.m.	6:00 p.m.
Economy	\$1.41	\$1.25	6:00 p.m.	7:00 a.m.
Turkmenistan				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
Tuvalu				
Standard	\$6.33	\$5.76	5:00 p.m.	11:00 p.m.
Discount	\$4.56	\$4.15	10:00 a.m.	5:00 p.m.
Economy	\$4.35	\$3.87	11:00 p.m.	10:00 a.m.
Uganda				
Standard	\$2.31	\$2.10	1:00 p.m.	2:00 a.m.
Discount	\$1.74	\$1.59	7:00 a.m.	1:00 p.m.
Economy	\$1.59	\$1.44	2:00 a.m.	7:00 a.m.
Ukraine				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
United Arab Emirates				
Standard	\$1.84	\$1.68	8:00 a.m.	3:00 p.m.
Discount	\$1.40	\$1.27	9:00 p.m.	8:00 a.m.
Economy	\$1.27	\$1.15	3:00 p.m.	9:00 p.m.

Issue Date: January 25, 2012  
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**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 31

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u> <u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Rate Period</u> <u>Start</u>	<u>End</u>
United Kingdom				
Standard	\$1.21	\$1.08	7:00 a.m.	1:00 p.m.
Discount	\$0.86	\$0.77	1:00 p.m.	6:00 p.m.
Economy	\$0.76	\$0.67	6:00 p.m.	7:00 a.m.
Uruguay				
Standard	\$2.23	\$1.98	4:00 p.m.	12 Midnight
Discount	\$1.43	\$1.36	7:00 a.m.	4:00 p.m.
Economy	\$1.31	\$1.16	12 Midnight	7:00 a.m.
Uzbekistan (7)				
Standard	\$2.47	\$2.27	1:00 p.m.	2:00 a.m.
Discount	\$2.09	\$2.06	7:00 a.m.	1:00 p.m.
Economy	\$1.86	\$1.79	2:00 a.m.	7:00 a.m.
Uzbekistan (743)				
Standard	\$2.25	\$2.12	1:00 p.m.	2:00 a.m.
Discount	\$1.85	\$1.81	7:00 a.m.	1:00 p.m.
Economy	\$1.70	\$1.62	2:00 a.m.	7:00 a.m.
Vanuatu				
Standard	\$4.82	\$4.59	5:00 p.m.	11:00 p.m.
Discount	\$3.86	\$3.68	10:00 a.m.	5:00 p.m.
Economy	\$3.61	\$3.44	11:00 p.m.	10:00 a.m.
Vatican City				
Standard	\$1.79	\$1.50	7:00 a.m.	1:00 p.m.
Discount	\$1.24	\$1.12	1:00 p.m.	6:00 p.m.
Economy	\$1.12	\$1.02	6:00 p.m.	7:00 a.m.
Venezuela				
Standard	\$1.57	\$1.40	8:00 a.m.	6:00 p.m.
Discount	\$1.02	\$0.92	6:00 p.m.	12 Midnight
Economy	\$0.92	\$0.84	12 Midnight	8:00 a.m.
Vietnam				
Standard	\$2.87	\$2.60	5:00 p.m.	2:00 a.m.
Discount	\$2.55	\$2.28	2:00 a.m.	11:00 a.m.
Economy	\$2.21	\$1.97	11:00 a.m.	5:00 p.m.

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**PRICE LIST**

Hopper Telecommunications LLC

Section 17  
Original Sheet 32

S17. LONG-DISTANCE SERVICES

S17.2 INTERNATIONAL LONG-DISTANCE SERVICES

A. Standard International Service - Rates for Direct Dialed International Message Telecommunications Service.

<u>Country (Code)</u>	<u>Rate</u>		<u>Rate Period</u>	
	<u>Initial Min.</u>	<u>Add'l Min.</u>	<u>Start</u>	<u>End</u>
Western Samoa				
Standard	\$3.56	\$3.23	5:00 p.m.	11:00 p.m.
Discount	\$2.66	\$2.41	10:00 a.m.	5:00 p.m.
Economy	\$2.41	\$2.20	11:00 p.m.	10:00 a.m.
Wallis and Futuna				
Standard	\$4.90	\$4.45	5:00 p.m.	11:00 p.m.
Discount	\$3.52	\$3.26	10:00 a.m.	5:00 p.m.
Economy	\$3.19	\$3.05	11:00 p.m.	10:00 a.m.
Yemen				
Standard	\$2.26	\$2.05	8:00 a.m.	3:00 p.m.
Discount	\$1.57	\$1.45	9:00 p.m.	8:00 a.m.
Economy	\$1.42	\$1.35	3:00 p.m.	9:00 p.m.
Yugoslavia (38)				
Standard	\$2.23	\$1.25	1:00 p.m.	12 Midnight
Discount	\$1.67	\$0.94	7:00 a.m.	1:00 p.m.
Economy	\$1.33	\$0.75	12 Midnight	7:00 a.m.
Yugoslavia (381)				
Standard	\$2.02	\$1.83	1:00 p.m.	12 Midnight
Discount	\$1.53	\$1.39	7:00 a.m.	1:00 p.m.
Economy	\$1.39	\$1.26	12 Midnight	7:00 a.m.
Zaire				
Standard	\$2.00	\$1.90	6:00 a.m.	12:00 p.m.
Discount	\$1.59	\$1.48	12:00 p.m.	5:00 p.m.
Economy	\$1.45	\$1.38	5:00 p.m.	6:00 a.m.
Zambia				
Standard	\$1.71	\$1.64	6:00 a.m.	12:00 p.m.
Discount	\$1.38	\$1.26	12:00 p.m.	5:00 p.m.
Economy	\$1.24	\$1.18	5:00 p.m.	6:00 a.m.
Zimbabwe				
Standard	\$2.03	\$1.84	6:00 a.m.	12:00 p.m.
Discount	\$1.47	\$1.33	12:00 p.m.	5:00 p.m.
Economy	\$1.33	\$1.21	5:00 p.m.	6:00 a.m.

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